

Dennis B. Thompson, Jr.

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Experience

2015 – Present

Adventure Kayak Florida, LLC. Jacksonville, FL
Owner

Adventure Kayak Florida is the exclusive concessionaire for Kathryn Abbey Hanna Park, located near Atlantic Beach in Jacksonville, Florida. We operate the campground store, kayak rental shack and laundry facilities within the park. In addition to supplying patrons with firewood, ice, drinks, snacks and more, mountain bike, beach bike and boat rentals are also available. Further, Adventure Kayak Florida specializes in kayaking clinics for the disabled. Our partnership with the City of Jacksonville Disabled Services and Brooks Adaptive Recreation make possible monthly kayaking clinics for the disabled community and veterans.

2010 – 2015

Acosta, Inc. Jacksonville, FL
Director, Enterprise Information

Accountable for delivering best in class analytical solutions that provide Acosta's senior leadership, operations management and CPG (Consumer Product Goods) clients with the insights required to effectively grow their business. I am supported by a team of a dozen professional database and business intelligence application programmers who transform nearly twenty terabytes of corporate data into highly visual performance management dashboards and reports. My job is to understand the analytical needs of Acosta's leadership and clients, direct my team to build relevant and useful systems to support them and grow my team's skills and competence in the field of business intelligence.

11/2005 – 2010

Acosta, Inc. Jacksonville, FL
Architect, Enterprise Information

Lead architect responsible for designing, constructing, implementing and supporting a 2 Terabyte data warehouse database containing syndicated sales and service level data that drives strategic business decisions for the nation's largest grocery sales and marketing firm. Acosta, Inc. works with every major food and grocery retailer in North America, offering opportunities to get seamless coverage and huge efficiencies from north to south and east to west. Acosta represents nearly 25 percent of the inventory that hits store warehouses, including many product categories' leading brands, such as Clorox, ConAgra Foods, Heinz and Kodak.

3/2004 – 11/2005

Avanade, Inc. Seattle, WA
Business Intelligence Consultant

- SunTrust Bank (Atlanta, GA):
 Lead application and database architect on the conversion of SunTrust Banks Trust

General Ledger System from Fidelity's AMTrust to SEI Investment's Trust 3000 accounting system. Specifically, this involved migrating and redesigning over twenty web-based and fat client ancillary applications that augment the trust accounting system and support SunTrust Bank's workflows and procedures, effecting over 75,000 accounts holding over \$180 billion dollars in assets. Technologies include Microsoft SQL Server 2000, Microsoft Data Transformation Services, Visual Basic 6.0 and VB .NET, and relational and dimensional database modeling in ERWin and Visio.

5/2003 – 3/2004

Red Rocket Solutions, LLC. Jacksonville, FL

Data Warehouse Consultant

Design and build enterprise scale data warehouse solutions for the automotive industry. The exact nature of the work runs full spectrum from star-schema data modeling to extract, transform, and load from many disparate data sources.

- Southeast Toyota Finance (SETF):
Lender Penetration 1.0: Architect and build an analytical business development center for automotive dealers to grow their businesses. The backend data warehouse system consists of components to pull sales and prospect information from a number of sources including XML feeds from dealers, direct data pulls from R&R and ADP systems and other miscellaneous feeds such as email and FTP. The raw data is then transformed into usable relational, ROLAP and OLAP data in the data warehouse. The processing system includes components to run targeted email, phone and direct mail campaigns and surveys based on the data. The front-end system is a dealer and partner facing web application used to view and analyze the relational data and results with embedded Crystal Reports and multidimensional OLAP reports using an Analysis Services plug-in. Technologies include SQL Server Enterprise, Microsoft Data Transformation Services, T-SQL stored procedures, MDX, Crystal Reports, HTML/DHTML, and Windows 2003 Server.

1/2000 - 1/2003

Encore Development, Inc. Jacksonville, FL

Data Warehouse Architect

Architect and build data warehouses and data marts primarily using Microsoft data warehouse technologies for clients such as JM Family Enterprises (largest Toyota distributor in the world), Autonation USA, Alltel, and PSS World Medical. Responsibilities include:

- Star-schema data warehouse data modeling using ERWin 3.5.2 – 4.1.x.
- Design and develop OLAP multi-dimensional databases in Microsoft OLAP Services.
- Design and develop extract-transform-load (ETL) packages in Microsoft Data Transformation Services for data warehouses.
- Design and develop extract-transform-load (ETL) stored procedures in T/SQL for SQL Server and PL/SQL for Oracle databases.
- Implement data warehouses, including database creation, extract-transform-load installation and scheduling, and final rollout to user community.
- Design and develop web enabled executive information systems (EIS) with full user security, which report on aggregated data in data warehouses.
- Installed and configured Business Objects product suite. Configured Business Objects Universes with corporate operational data stores to deliver web-based reporting via the Business Objects Infoview web portal.

6/1998 - 1/2000

Encore Development, Inc. Jacksonville, FL
Senior Software Engineer

Developed custom web applications on the Microsoft DNA platform, specifically:

- Develop and maintain JavaScript ASP code libraries for enterprise-scale web applications.
- Develop and maintain ASP pages for web applications using JavaScript and/or VBScript.
- Develop middle-tier Visual Basic COM objects that implemented businesses rules and interacted with SQL Server and Oracle databases through the use of stored procedures and dynamic SQL.
- Perform data modeling using Erwin for transactional and data warehouse systems.
- Develop design documents detailing COM interfaces.

11/1994 - 6/1998

The Hamilton Collection, Inc. Jacksonville, FL
Software Engineer

- Code T-SQL data fixes, stored procedures, and triggers for application databases.
- Investigate application errors and bugs; perform analysis and make changes to existing code in custom Windows applications.
- Gather user requirements, perform analysis, design, and create specifications for application enhancements; providing technical and non-technical documentation.
- Provide 24-hour support when emergency operational and programming issues arise.
- Implement retail software packages, and convert existing data into these software packages.
- Code new application modules and enhancements, including but not limited to:
 - Implement National Change of Address Compliance to update customer address changes for a 6.6 million-customer database.
 - Implement Product Theme Versus Product Form marketing analysis to determine the most effective means of maximizing the lifetime value of a customer.
 - Design a Diary System module enhancement to provide increased usability through a better user interface.
- Implement a data migration from a Sybase relational database to a mainframe for a 6.6 million-customer database; performing design, data mapping, and coding.

Education

2014 - 2016	University of North Florida, Education Track
1996 - 1997	University of North Florida, Computer Science Track
1992 - 1994	Florida State University, Geology Track