Substituted & Rereferred 8/11/20 Enacted 8/25/20

Introduced by Council President at the request of the Duval County
 Tourist Development Council and Substituted by the Neighborhoods,
 Community Services, Public Health & Safety Committee:

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ORDINANCE 2020-356-E

7 AN ORDINANCE REGARDING THE DUVAL COUNTY 8 TOURIST DEVELOPMENT PLAN; AMENDING CHAPTER 70 9 (DUVAL COUNTY TOURIST DEVELOPMENT COUNCIL), SECTIONS 70.102 (MEMBERSHIP; TERMS), 10 70.104 11 (POWERS AND DUTIES), AND 70.105 (ADMINISTRATION OF TOURIST DEVELOPMENT PLAN), 12 13 ORDINANCE CODE; AMENDING CHAPTER 111 (SPECIAL 14 REVENUE AND TRUST ACCOUNTS), PART 6 (ECONOMIC 15 AND COMMUNITY DEVELOPMENT), SECTIONS 111.600 16 (TOURIST DEVELOPMENT TAX SPECIAL REVENUE FUND; 17 DEVELOPMENT, CONTINGENCY, CONVENTION GRANTS AND EQUESTRIAN CENTER GRANTS ACCOUNTS), AND 18 19 111.601 (TOURIST DEVELOPMENT DONATIONS AND 20 SPONSORSHIPS SPECIAL REVENUE FUND), ORDINANCE 21 CODE; AMENDING CHAPTER 666 (DUVAL COUNTY TOURIST DEVELOPMENT PLAN), SECTIONS 666.106 22 23 (TOURIST DEVELOPMENT TAX), AND 666.108 (TOURIST DEVELOPMENT PLAN), ORDINANCE CODE; 24 25 REPEALING ORDINANCES 2018-472-E AND 2019-152-E 26 (TOURIST DEVELOPMENT COUNCIL GRANT GUIDELINES); PROVIDING FOR CODIFICATION 27 28 INSTRUCTIONS; PROVIDING AN EFFECTIVE DATE.

BE IT ORDAINED by the Council of the City of Jacksonville:

Section 1. Amending Chapter 70 (Duval County Tourist 1 Development Council), Section 70.102 (Membership; terms), Section 2 3 70.104 (Powers and duties), Section 70.105 (Administration of tourist development plan) Ordinance Code. Chapter 70 (Duval County 4 Tourist Development Council) Section 70.102 (Membership; terms), 5 Section 70.104 (Powers and duties), Section 70.105 (Administration 6 7 of tourist development plan) Ordinance Code, is hereby amended to read as follows: 8

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CHAPTER 70. DUVAL COUNTY TOURIST DEVELOPMENT COUNCIL

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Sec. 70.102. - Membership; terms.

12 (a) The Tourist Council shall be composed of nine members 13 appointed by the City Council in accordance with the following 14 requirements:

15 (1) The City Council President shall be a member ex 16 officio.

17 (2) One member shall be the City Council Vice President 18 at the time of the initial appointment. Upon a vacancy of such 19 seat, the City Council Vice President at the time of such vacancy 20 shall be appointed to such seat for the duration of the appointment 21 term The City Council Vice President shall be a member ex officio.

(3) One member shall be a <u>current City Council member</u>, with preference given to a past City Council President or a City Council member with a<u>n</u> demonstrated interest and experience in tourism.

(4) Three members shall be owners or operators of motels, hotels, recreational vehicle parks or other tourist accommodations located in the General Services District and subject to the tourist development tax levied by the city. Such members shall be involved in the tourist industry and have demonstrated an interest in tourist development.

1 (5) One member shall have experience and background in 2 the commercial airline industry or the Jacksonville Aviation 3 Authority. Such member shall also be involved in the tourist 4 industry and have demonstrated an interest in tourist development.

5 (6) Two members shall be persons who are involved in the 6 tourist industry and who have demonstrated an interest in tourist 7 development, but who are not persons described by subsection (a)(4) 8 of this section.

9 (7) All nine members shall be electors of the General 10 Services District.

(8) At least two of the nine members shall be residents 11 of the Second, Third, Fourth or Fifth Urban Services District, or 12 owners or operators of tourist accommodations or attractions 13 located within the Second, Third, Fourth or Fifth Urban Services 14 District, or individuals whose involvement in the tourist industry 15 is directly related to activities within the Second, Third, Fourth 16 or Fifth Urban Services District. Such members may be elected 17 municipal officials, if permitted by law. 18

(b) All members of the Tourist Council, except the Council President, shall serve for staggered terms of four years. All terms of office shall begin on July 1 and members shall serve until their successors have been appointed.

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Sec. 70.104. - Powers and duties.

25 The Tourist Council shall have the following powers and 26 duties:

(a) To conduct public hearings to receive information from the public with respect to the effectiveness of the existing tourist development efforts by both public and private agencies, organizations and businesses and the need for additional or different tourist development efforts-;

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(b) To recommend a method of coordination of existing tourist development efforts by both public and private agencies, organizations and businesses and of new or additional tourist development efforts to obtain maximum economy, efficiency and effectiveness of the tourist development efforts in and for the General Services District-;

7 (c) To identify and recommend methods of eliminating 8 unnecessary duplications in existing tourist development efforts by 9 both public and private agencies, organizations and businesses and 10 preventing or minimizing such duplications of new or proposed 11 tourist development efforts-<u>;</u>

12 (d) To identify and develop new tourist development efforts by
13 both public and private agencies, organizations and businesses.;

(e) To create, prepare and submit to the Council a tourist development plan in the manner prescribed by F.S. § 125.0104, and, from time to time thereafter, make recommendations to the Council for changes to the tourist development plan-;

(f) From time to time, to make recommendations to the Council for the effective operation of the special projects or uses of the tourist development tax revenue provided for in the tourist development plan-;

(g) To review the expenditures of revenues from the Tourist Development Tax Special Revenue Fund and to report unauthorized expenditures to the City Council and the State Department of Revenue as required by F.S. § 125.0104-;

26 (h) To adopt, amend and repeal rules and to implement the 27 provisions of any ordinance for which it is responsible.

(i) To submit an annual report to the Mayor and the Council of its activities and of the problems and progress of the tourist development efforts in and for the General Services District-;

(j) To implement and administer the Tourist Development Plan provided in Section 666.108, Ordinance Code, and in accordance with Section 70.105, Ordinance Code-;

(k) Award To establish grant guidelines consistent with the 4 5 Tourist Development Plan without further City Council approval, and to award grants pursuant to such Tourist Council approved grant 6 7 guidelines the Tourist Development Council Grant Guidelines approved in Ordinance 2018-472-E ("Grant Guidelines") and recommend 8 9 to City Council for approval amendments to the Grant Guidelines 10 provided that such amendments are consistent with the Tourist 11 Development Plan.;

(1) To recommend activities and projects to the City Council to be funded from the Development Account and Contingency Account established pursuant to Sections 111.600 and 666.108, Ordinance Code;

(m) To authorize during each contract year of a contract term a one-time lump sum advance payment to the City's contracted "county destination marketing organization (DMO)", as defined in F.S. § 288.923, of up to ten percent of each year's contract amount, including any renewal terms, to provide necessary start-up funds for the DMO to commence services under the Plan for the contract year; and

(n) To develop and implement rules, policies and restrictions
regarding the advance payments authorized by the Tourist Council
under subsection (m) of this Section.

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Sec. 70.105. - Administration of tourist development plan.

The Tourist Council shall be responsible for administration of the Tourist Development Plan prescribed in in Section 666.108, Ordinance Code. Any deviation by the Tourist Council from the services, activities and uses described in the Tourist Development Plan shall require approval by the City Council by way of an

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amendment to the plan. The Tourist Council shall annually submit a 1 2 proposed budget to the Mayor, at the time and in the manner 3 specified by the Mayor, and the Mayor shall submit a legislative budget for the Tourist Council as a part of his annual budget 4 proposal. The Tourist Council shall administer the budget approved 5 by the City Council in accordance with the Tourist Development 6 7 Plan, subject to the provisions of Chapter 106 and Chapter 666, The Tourist Council shall have authority to 8 Ordinance Code. 9 negotiate and award necessary contracts with organizations, firms 10 and persons in order to implement and administer the Tourist subject to the competitive solicitation 11 Development Plan, requirements of Chapter 126, Ordinance Code, unless otherwise 12 exempt under Chapter 126. For purposes of this Section, contract 13 approval and awards by the Tourist Council shall be approved by the 14 15 Tourist Council in the same manner as independent agencies as set forth in Section 126.303, Ordinance Code. The Tourist Council, not 16 17 the Mayor, shall have final approval of all recommendations from 18 the Professional Services Evaluation Committee (PSEC), the Competitive Sealed Proposal Evaluation Committee (CSPEC) and the 19 20 General Governmental Awards Committee (GGAC). All contracts 21 negotiated and awarded by the Tourist Council pursuant 22 to Chapter 126 shall be executed by the Mayor and Corporation 23 Secretary and countersigned by the Tourist Council Chairman. 24 Additionally, the Mayor and the Corporation Secretary are 25 authorized to execute all grant contracts awarded by the Tourist 26 Council pursuant to the grant guidelines established by the Tourist 27 Council City Council approved Tourist Development Council Grant 28 Guidelines without further approval by the City Council. 29 Reimbursement and approval of travel expenses for TDC contract 30 providers providing services under the Tourist Development Plan 31 shall be governed by Section 106.717, Ordinance Code.

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2 Amending Chapter 111 (Special Revenue and Section 2. 3 Trust Accounts) Part 6 (Economic and Community Development), Section 111.600. (Tourist Development Tax Special Revenue Fund; 4 Development, Contingency, Convention Grants and Equestrian Center 5 Grants Accounts), Section 111.601. (Tourist Development Donations 6 7 and Sponsorships Special Revenue Fund Ordinance Code. Chapter 111 (Special Revenue and Trust Accounts) Part 6 (Economic and Community 8 9 Development), Section 111.600. (Tourist Development Tax Special 10 Revenue Fund; Development, Contingency, Convention Grants and Equestrian Center Grants Accounts), Section 111.601 (Tourist 11 12 Development Donations and Sponsorships Special Revenue Fund) Ordinance Code is hereby amended to read as follows: 13

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CHAPTER 111. SPECIAL REVENUE AND TRUST ACCOUNTS

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PART 6. Economic and Community Development

Sec. 111.600. - Tourist Development Tax Special Revenue Fund;
 Development, Contingency, Convention Grants, and Equestrian Center
 Grants Accounts.

20 (a) Creation. There is created the Tourist Development Tax 21 Special Revenue Fund, a permanent special revenue fund of the City, 22 into which shall be paid all moneys received from the Tax Collector 23 as proceeds of the tourist development tax levied by the City 24 Council and approved by the people. The funds in the Tourist 25 Special Revenue Fund shall be expended Development Tax in 26 accordance with the Tourist Development Plan in Section 666.108, 27 Ordinance Code, as approved by the people, and thereafter as may be 28 by the City Council. The Director of Finance amended and 29 Administration is authorized and directed to make disbursements from this fund upon the written requisition of the Executive 30 Director and/or the Chairman of the Duval County Tourist 31

Development Council; provided, that payments of the debt service requirements of any revenue bonds issued pursuant to the Tourist Development Plan shall be made from this fund as required by the revenue bonds. All revenues and funds deposited into this fund shall not lapse to the General Fund.

6 Development account; expenditures. There is (b) hereby 7 established, in addition to the Tourist Development Tax Special 8 Revenue Fund, a separate development account ("Development 9 Account") composed of the balances transferred as required by Section 666.108(d), Ordinance Code, at the end of each fiscal 10 year together with annual budgeted allocations. The Executive 11 12 Director and/or Administrator of the Tourist Council shall keep a record of the balances so transferred, and these funds shall be 13 14 available for withdrawal as provided in this Section. The Development Account funds shall be for the purpose of acquiring, 15 constructing, extending, enlarging, remodeling, or 16 improving 17 publicly owned convention centers, coliseums (e.g., arena), or auditoriums (e.g., performing arts center) and aquariums or museums 18 19 that are publicly owned and operated or owned and operated by a not 20 for profit organization and open to the public. In acquiring, 21 constructing, extending, enlarging, remodeling, or improving such 22 facilities, the usual City procedures shall be followed. No funds in the Development Account shall be used for the general or routine 23 24 maintenance, operation or promotion of such facilities. It is not 25 required that the funds in the Development Account be expended on 26 an activity or project in each fiscal year, and any such funds 27 transferred or appropriated to the Development Account pursuant 28 to Section 666.108(d), Ordinance Code, shall accumulate from year 29 to year until sufficient funds are available to adequately fund an 30 acquisition, construction, extension, enlargement, remodeling, or 31 improvement project for such facilities. All revenues and funds

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deposited into the Development Account shall not lapse to the
 General Fund. Any projects and activities funded from the
 Development Account shall be approved by the City Council.

Contingency Account; expenditures. There is hereby 4 (C) established, in addition to the Tourist Development Tax Special 5 a separate contingency account ("Contingency 6 Revenue Fund, 7 Account") to receive the funding allocations and appropriations to 8 the Tourist Development Plan component described in 9 subsection 666.108(b)(7), Ordinance Code, to be used for unforeseen 10 opportunities of major significance to tourism in the City. Any activities and projects funded from the Contingency Account shall 11 12 be approved by the City Council. Any unspent and unencumbered funds in the Contingency Account at the end of each fiscal year shall 13 14 accumulate from year to year. All revenues and funds deposited into 15 the Contingency Account shall not lapse to the General Fund.

16 (d) Convention Grants Account; expenditures. There is hereby established, in addition to the Tourist Development Tax Special 17 Revenue Fund, a separate account ("Convention Grants Account") to 18 19 receive funding allocations and appropriations to the Tourist 20 Development Plan subcomponent for convention grant awards described 21 in 666.108(b)(3)(vi), Ordinance Code. Monies in this account shall 22 only be used for convention grant awards. Monies and interest 23 appropriated into this account shall be for the purpose set forth 24 herein and shall not lapse to the General Fund at the close of any 25 fiscal year, but instead shall carry over into subsequent fiscal 26 years. Subject to the availability of appropriated funds in this account, the Director of Finance and Administration, or 27 his designee, is authorized and directed to make disbursements from 28 29 this account upon receipt of the Tourist Development Council 30 Executive Director's written disbursement request.

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(e) Equestrian Center Grants Account; expenditures. There is

hereby established, in addition to the Tourist Development Tax 1 Special Revenue Fund, a separate account ("Equestrian Center Grants 2 Account") to receive funding allocations and appropriations to the 3 Tourist Development Plan component for equestrian center grant 4 awards described in 666.108(b)(8), Ordinance Code. Monies in this 5 account shall only be used to award equestrian center grants. 6 7 Monies and interest appropriated into this account shall be for the purpose set forth herein and shall not lapse to the General Fund at 8 9 the close of any fiscal year, but instead shall carry over into 10 subsequent fiscal years. Subject to the availability of appropriated funds in this account, the Director of Finance and 11 Administration, or his designee, is authorized and directed to make 12 disbursements from this account upon receipt of 13 the Tourist 14 Development Council Executive Director's written disbursement 15 request.

Sec. 111.601. - Tourist Development Donations and Sponsorships Special Revenue Fund.

There is created within the Special Revenue Funds a special 18 revenue fund account to be known as the Tourist Development 19 20 Donations and Sponsorships Special Revenue Fund ("Fund"), into which shall be deposited all donations, monetary gifts, sponsorship 21 22 monies, and other non-tourist development tax monies designated for the approved uses in this section. Monies deposited into the Fund 23 24 shall be used to defray the costs and expenses related to (i) the 25 Tourist Development Plan components described in Section 666.108, 26 Ordinance Code; and (ii) existing and future tourist activities, 27 tourist facilities and tourist attractions in Duval County. 28 Expenditures from the Fund shall not be subject to the Tourist 29 Development Plan requirements set forth in Chapter 666, Ordinance 30 Code. All monies and interest placed into the Fund are hereby 31 appropriated for the purposes of the Fund and such shall not lapse

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1 to the General Fund at the close of any fiscal year, but instead 2 shall carry over to the next fiscal year. The Executive Director of 3 the Tourist Development Council shall make expenditure recommendations to the Tourist Development Council ("TDC") 4 for approval. The Director of Finance and Administration, or 5 his designee, is authorized and directed to make disbursements from the 6 7 Fund upon receipt of the Executive Director's written request and 8 upon approval of such expenditure recommendations by the TDC, 9 subject to the availability of funds in the Fund. Each Fund 10 expenditure by the TDC in excess of \$75,000 shall require prior approval by the City Council. 11

12 Section 3. Amending Chapter 666 (Duval County Tourist 13 Development Plan), Section 666.106 (Tourist Development Tax), 14 Section 666.108 (Tourist Development Plan) Ordinance Code. Chapter 15 666 (Duval County Tourist Development Plan), Section 666.106 16 (Tourist Development Tax), Section 666.108 (Tourist Development 17 Plan) Ordinance Code, is hereby amended to read as follows:

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CHAPTER 666. DUVAL COUNTY TOURIST DEVELOPMENT PLAN

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Sec. 666.106. - Tourist Development Tax.

21 (a) Amount; taxable privileges. There is hereby levied and 22 imposed throughout the General Services District an "original" 23 tourist development tax at a rate of two percent pursuant to F.S. § 24 125.0104(3)(c), and, commencing on the effective date as provided 25 by law, an (i) "additional" tourist development tax at a rate of 26 one percent pursuant to F.S. § 125.0104(3)(1), and (ii) an 27 "additional" tourist development tax at a rate of one percent 28 pursuant to F.S. § 125.0104(3)(n) of the whole and major fraction 29 of each dollar of the total rental charged every person who rents, 30 leases or lets for consideration any living quarters or 31 accommodations in any hotel, apartment hotel, motel, resort motel,

1 apartment, apartment motel, rooming house, mobile home park, recreational vehicle park, condominium, or timeshare resort for a 2 term of six months or less. When receipt of consideration is by way 3 of property other than money, the tax shall be levied and imposed 4 5 on the fair market value of such nonmonetary consideration. The tax shall be in addition to any other tax imposed pursuant to F.S. Ch. 6 7 212 and in addition to all other taxes, fees and consideration for the rental or lease. 8

9 (b) Collection; limitations; prohibitions. The tax shall be 10 charged by the person receiving the consideration for the lease or rental and it shall be collected from the lessee, tenant or 11 12 customer at the time of payment of the consideration for such lease or rental. The provisions contained in F.S. § 125.0104(3) shall be 13 applicable to persons collecting the tax, except that the tax shall 14 15 be remitted by the person receiving the tax to the Duval County Tax Collector pursuant to F.S. § 125.0104(10). Such tax shall be 16 17 administered according to the provisions of F.S. Ch. 212, pt. I. The prohibitions and penalties contained in F.S. § 125.0104(8) 18 shall be applicable. 19

20 (c) Administration; recordkeeping; audit; enforcement. The 21 initial collection of the tax shall be made in the same manner as 22 the tax imposed under F.S. Ch. 212, pt. I. Tax revenues shall be 23 used only in accordance with F.S. § 125.0104. The Tax Collector 24 shall keep appropriate books, records and accounts for the purpose 25 of the collection, administration, and remittance of this tax. The 26 provisions for payment of a dealer's credit, as required by F.S. 27 Ch. 212, pt. I, shall be provided for by the Tax Collector and the 28 payment of such credit is hereby authorized. Pursuant to F.S. § 29 125.0104, three percent of the tax collected shall be used by the City for actual administrative costs incurred. Such three percent 30 for administrative costs shall be allocated within the City, with 31

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1 <u>one third of the three percent allocated to the Tax Collector.as</u> 2 <u>follows: (i) one percent shall be allocated to the Tax Collector,</u> 3 <u>and (ii) two percent shall be allocated to the Tourist Council.</u>

(d) County and city responsibilities. The County hereby 4 assumes all responsibility for auditing the records and accounts of 5 dealers, and assessing, collecting and enforcing payment 6 of 7 delinquent taxes and penalties. The Director of Finance and Administration of the City of Jacksonville may use any power 8 9 granted by F.S. § 125.0104 to the State Department of Revenue to 10 determine the amount of tax, penalties, and interest to be paid by each dealer and to enforce payment of such tax, penalties, 11 and interest. The Council Auditor is hereby authorized to audit all 12 such collection and administration transactions. 13

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Sec. 666.108. - Tourist Development Plan.

(a) Legislative findings; plan adoption. The City Council 16 17 finds and declares that the Duval County Tourist Development Plan ("Tourist Development Plan" or "Plan"), consisting of the eight 18 19 components described in Section 666.108(b) below, will provide for 20 the advancement, generation, growth and promotion of tourism, 21 enhancement of the tourist industry, attraction of conventioneers 22 and tourists from within and without the state to the City. The 23 City Council hereby adopts, creates and establishes the Tourist 24 Development Plan which shall be funded by the "original" tourist 25 development tax revenues imposed by Section 666.106, Ordinance 26 Code, and deposited into the Tourist Development Tax Special 27 Revenue Fund pursuant to this Chapter and Section 111.600, 28 Ordinance Code.

(b) Plan components. The Tourist Development Plan shall consist of the eight components described in Section 666.108(b)(1)-(8). Tax revenues shall only be expended on the services,

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activities and/or uses described in each component. The Tourist 1 Council shall implement and administer the Plan in strict 2 3 compliance with the Plan components. The Tourist Council shall not deviate from the Plan components and the services, activities 4 5 and/or uses described therein in the implementation and administration of the Plan without City Council approval pursuant 6 7 to a Plan amendment. The eight Plan components are as follows:

(1) Tourist Bureau Destination Services. This component 8 9 shall require the establishment of a tourist bureau, which shall 10 operate and serve as the City's premier expert on tourist attractions, activities and events, accommodations, and restaurants 11 available to tourists who visit the City, which includes Atlantic 12 Beach, Neptune Beach, Jacksonville Beach (collectively, 13 the "Beaches") and the town of Baldwin. Such tourist bureau shall 14 15 provide the following services:

16 (i) Visitor Centers. The establishment, operation and staffing of a visitor kiosk at the Jacksonville Airport, as 17 well as any additional locations as determined and funded by the 18 19 Tourist Council. at least one visitor center in Downtown 20 Jacksonville, and one visitor center in the Atlantic, Neptune and 21 Jacksonville Beaches area (individually and collectively, the 22 "Visitor Center" or "Visitor Centers"). Each Visitor Center shall be open a minimum of 50 hours per week, including both Saturday and 23 24 Sunday for a minimum of five hours each day. The Visitor Centers 25 shall be located so as to maximize visibility and accessibility by 26 tourists and preference shall be given to use of City-owned 27 property for such purpose. Signage on the Interstate directing 28 tourists to the Visitor Center shall be pursued and installed. 29 Supplemental unstaffed kiosks at strategic tourist attractions 30 shall be pursued;

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(ii) Comprehensive listings. The establishment of

continually updated comprehensive and all-inclusive listings as 1 2 determined by the Tourist Council, which may include, without limitation, of all public and private museums including library 3 special collections; guided tours; event listings at all City-owned 4 5 facilities such as the arena, performing arts center, baseball grounds, stadium and other City-owned venues; other events and 6 7 activities submitted to the website host which are open to the public; golf courses and other sports facilities open to the 8 9 public; activity rentals (bicycle, kayak, power boats, etc.); 10 charter fishing captains; manufacturing facility tours; links to Jacksonville Parks, Libraries and other public facilities offered 11 within the City of Jacksonville; hotels, motels, bed and breakfasts 12 and other accommodations; restaurants, bars, clubs, and similar 13 food and entertainment establishments; and other similar listings 14 of tourist oriented facilities and activities. Such listings may 15 not show preference to, or otherwise emphasize, any particular 16 17 event or service provider. This service shall also include a proactive development of such listings by reaching out to a wide 18 19 spectrum of community organizations and resources to ascertain the 20 activities, facilities, and events currently available, and such 21 activity shall be an on-going and continuous effort to ascertain 22 all that the City has to offer tourists. While some listings may be acquired by the purchase of prepared lists, others will require in-23 24 house research and creation; and

(iii) Assembly of available information. The assembly <u>or creation</u> of available information on, or creation of <u>as</u> determined by the Tourist Council, which may include, without limitation, new running routes/trails; bicycling tour routes; scenic walks; historic walking tours; tourist attraction and activity locations; public docks, boat ramps, non-motorized launches and waterfront facilities accessible to those on the water

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1 such as restaurants with docks, etc., and such other maps and 2 guides that identify attributes of the City for which tourists 3 commonly search.

(2) Marketing of existing tourist-oriented facilities, 4 attractions, activities and events, located or occurring within the 5 City, and identified in Plan component (1) 6 above through 7 advertising and marketing campaigns as described below or through 8 the marketing of the City pursuant to Marketing Grants. This 9 component shall require the marketing of existing tourist-oriented 10 facilities, attractions, activities and events identified in Plan component (1) above through advertising and marketing campaigns 11 12 conducted outside the City, regionally, nationally and internationally, which may include, without limitation through the 13 maintenance of a website, publication of an annual visitor 14 magazine, and publication or production of brochures, maps, videos 15 and similar materials for distribution at Visitor Centers and 16 17 tourist facilities, or through the marketing of the City pursuant to Marketing Grants awarded in accordance with the grant guidelines 18 19 established by the Tourist Development Council Grant Guidelines 20 approved by City Council. Within the overall funding allocation for 21 this component (2), adequate funding shall be set aside annually 22 for subparts (v), (vii), (ix) and (x) to perform the activities in 23 each such subpart of this component. The marketing services to be 24 provided under this component shall include, without limitation, 25 the following advertising, tourist engagement strategies and 26 marketing services:

27 (i) Name branding. Branding of Jacksonville as a
28 unique destination focusing on our waterways, beaches, and parks
29 and opportunities for outdoor adventure; the City's extraordinary
30 cultural and historical resources; and the City's passion for
31 sports by showcasing the City's numerous sporting events, and

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1 teams, and venues for at all levels; (culinary destinations, ale 2 trails, and medical tourism capacity may be included in the 3 branding but shall not be a primary focus area of the branding 4 plan);

5 (ii) *Market targeting*. Target <u>geographic</u> markets 6 based on study <u>industry</u> data and past tourist tracking <u>as provided</u> 7 by the Tourist Council before the start of each fiscal year;

8 (iii) Demographic Audience targeting. Target 9 audiences of the destination branding attributes identified in (i) 10 above, with advertising and promotions, also including (a) Jacksonville Jaguars and other professional sports teams' opponents 11 12 around away game cities and grow out of town visitation for home games, and local leisure tourism by targeting opponent's cities, 13 and (b) audiences based on activities unique to the area and that 14 15 attract large numbers of tourists (i.e. golf, beaches and 16 watersports, etc.); and

(iv) Targeting direct flight markets. Coordination with Jacksonville Aviation Authority to advertise in direct flight markets <u>and assist in attraction and retention of direct flight</u> service activities.

21 (v) Website. The establishment and maintenance of a 22 continually updated website as the official tourist website for the 23 City. Such website shall contain comprehensive and all-inclusive 24 listings of all existing tourist oriented facilities, attractions, activities and events identified in (1) above. While accommodations 25 26 and restaurants are recognized as essential to the tourist 27 experience, equal emphasis shall be given to things to do and see 28 in the City. Such listings shall be all-inclusive and may not show 29 preference to, or otherwise emphasize, any particular event or service provider, in exchange for monetary or in-kind support. 30 31 Listings shall be sortable by business type/special interest

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category. Individual locations, venues and activities may be 1 featured in specific content articles and itineraries but based on 2 3 consumer interest ratings, or recognized tourist attraction rating entities. and not on any request or payment by the entity 4 5 advertised. If out of City day trips are promoted through such website, contributions from the jurisdictions in which such 6 7 facilities are located shall be negotiated and used to offset the expense of publication. In no event shall the primary focus of any 8 9 local webpage be devoted to out of City activities, venues, or 10 services unless paid for by such jurisdiction;

(vi) Social media sites and digital advertising. 11 12 The maintenance of social media sites which shall include links to, excerpts from, and mirror the material contained in the website 13 above. Individual locations, venues, and activities may be featured 14 15 in specific content articles and itineraries but based on consumer interest ratings, or recognized tourist attraction rating entities 16 17 and not on any request or payment by the entity advertised. This subpart shall also include online digital advertising to targeted 18 19 markets of the destination branding attributes identified in (i) 20 above;

21 (vii) Visitor magazine. The publication production 22 of an electronic or hard copy Visitor Magazine no less often than annually which shall also include the comprehensive listings 23 24 described above at a frequency determined by the Tourist Council. Individual locations, venues, and activities may be featured in 25 26 specific content articles and itineraries but based on consumer 27 interest ratings, or recognized tourist attraction rating entities 28 and not on any request or payment by the entity advertised not in 29 exchange for monetary or in-kind contributions. If out of City day trips are promoted through such Visitor magazine, contributions 30 31 from the jurisdictions in which such facilities are located shall

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be negotiated and used to offset the expense of publication. In no event shall the primary focus of any publication be devoted to out of City activities, venues, or services unless paid for by such jurisdiction;

5 (viii) *Media Relations*. Promotion of the City's 6 tourist related facilities and programs on a state, national and 7 international level to media writers of magazines, newspapers, 8 blogs, websites and other public relations oriented outlets;

9 (ix) *Maps*. The publication of maps on the website 10 and in print <u>may include, without limitation</u>, identifying running 11 routes/trails; bicycling tour routes; scenic walks; historic 12 walking tours; tourist attraction and activity locations; public 13 docks, boat ramps, non-motorized launches and waterfront facilities 14 accessible to those on the water such as restaurants with docks, 15 etc.;

Topic specific brochures, videos, etc. 16 (X) The publication of other topic specific brochures and videos, such as 17 brochures and videos focused on water related activities and parks 18 and outdoor adventures, area history trails and brochures or other 19 20 types of businesses if expressly requested by and deemed 21 appropriate by the Tourist Council; and

(xi) Collection of brochures, videos, etc. The collection and distribution of brochures, videos, and other advertising prepared by existing tourist oriented facilities, attractions, activities, and events at all visitor centers, kiosks, and such other opportunities as may arise.

27 (xii) Marketing Grants. Marketing of the City as a 28 tourism destination pursuant to Marketing Grants awarded in 29 accordance with the Tourist Development Council Grant Guidelines 30 approved by the City Council.

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(3) Promotion of the City as a convention and meeting

1 site <u>Convention/Group Attraction & Services</u>. This component shall 2 require the promotion and further expansion of the City as a 3 convention and meeting site for tourists. The promotion services to 4 be provided under this component shall include:

5 (i) Promotion to Tourist Groups. Promotion and 6 marketing of the City as a convention and meeting destination to 7 meeting planners, trade associations, industry groups, professional 8 associations, etc.;

9 (ii) Convention market targeting. Target markets
10 based on study data and past tourist tracking;

(iii) Convention sales activities. Convention sales 11 12 activities actively pursuing potential meetings, conferences, conventions and groups and coordinating bookings with conference 13 and convention facilities and accommodations that 14 meet the 15 expressed needs of the group. Preferences for accommodations or facilities shall be based solely on the needs of the group and not 16 as a result of monetary or in-kind exchange In this regard, no 17 18 preference shall be shown to any particular private accommodation 19 or facility;

20 (iv) Coordination with City convention center 21 manager. Coordination with the City's convention center manager to 22 assist with fully booking that facility and meeting the accommodation needs of conventions booked at the Convention Center; 23

(v) Convention service activities. Convention
service activities that support the needs of tourists attending
conventions and conferences in the City; and

(vi) Convention grants. Convention grants payable to or on behalf of convention or conference groups or businesses as incentives for selection of the City as their destination for group or business conventions, conferences, or meetings in accordance with the grant guidelines established by the Tourist Development

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Council Grant Guidelines approved by City Council. Convention grants shall be funded from the Convention Grants Account set forth in Section 111.600(d), Ordinance Code.

4 (4) Development and planning of additional tourist 5 facilities and attractions in the City <u>Planning and Research</u>. This 6 component shall require the development and planning of additional 7 tourist facilities and attractions in the City. The services to be 8 provided under this component shall include:

9 (i) Identification of undeveloped tourist 10 attractions. Identification of potential or undeveloped tourist attractions, (other than a convention center), in the City which 11 will include a study to determine the existence, location, and 12 potential tourist benefit to the City of such attractions, and the 13 beginning of a short range plan to develop such of 14 these attractions as may indicate an economically feasible benefit; and 15

(ii) Planning. Development of a strategic plan for the expansion of business at existing tourist accommodations, and expansion of existing developed tourist attractions (attractions herein shall not include accommodations or dining, but entertainment and recreation venues and opportunities) for coordination of development efforts, advertising and promotion of such facilities.

(5) Special Event <u>gG</u>rants. This component shall authorize
the Tourist Council to award special event grants in accordance
with <u>grant guidelines established by</u> the Tourist Development
Council Grant Guidelines approved by the <u>without further</u> City
Council <u>approval</u>.

(6) <u>Development</u>. Acquisition of and improvements to
certain publicly owned facilities or certain facilities publicly
owned and operated or owned and operated by a not for profit and
open to the public. This component shall consist of a development

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account used to acquire, construct, extend, enlarge, remodel or 1 improve publicly owned convention centers, coliseums (e.g., arena) 2 or auditoriums (e.g., performing arts center), or aquariums or 3 museums that are publicly owned and operated or owned and operated 4 5 by a not for profit organization. Such aquariums and museums facilities owned and operated by a not for profit corporation must 6 7 be open to the public. Activities and projects funded from this account shall be approved by the City Council. 8

9 (7) Contingency for any uses authorized under F.S. § 10 125.0104(5)(a). This component shall consist of a reserve account 11 used to fund unforeseen opportunities of major significance to 12 tourism in the City. Activities and projects funded from this 13 account may be for any uses authorized under F.S. § 125.0104(5)(a) 14 and shall be approved by the City Council.

15 (8) Promotion of the Jacksonville Equestrian Center. This 16 require the promotion of the Jacksonville component shall 17 Equestrian Center. The promotion services to be provided under this component shall be awarded through Equestrian Center Grants in 18 19 accordance with the grant guidelines established by the Tourist 20 Development Council Grant Guidelines approved by Council. 21 Equestrian Center grants shall be for:

22 (C) Funding Allocations for Plan Components. The Plan components shall be funded with tax revenues. Minimum and maximum 23 24 funding levels, as applicable, for each Plan component shall be 25 as a percentage of the Tourist Council's allocated 26 anticipated/budgeted tourist development tax revenue over a three year period (fiscal years 2016-2017, 2017-2018, and 2018-2019), and 27 28 it is anticipated that the tax revenues, less administrative costs 29 pursuant to Section 666.106(c), will be at least \$6,500,000 per 30 fiscal year during this period. The funding allocations for each 31 Plan component are provided in Table 1.1 below. Allocations of tax

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revenues in future fiscal years will be made by the City Council by 1 means of an amendment to the Plan in the manner prescribed in 2 3 subsection (g) below. In the event that City Council does not amend the Plan prior to the end of the third fiscal year (2018-2019), the 4 allocations listed for the third fiscal year in Table 1.1 shall 5 also be applied to future fiscal years. The Tourist Council shall 6 adhere to the minimum and maximum funding levels, as applicable, 7 provided in Table 1.1 in the preparation of its annual budget 8 9 submittal to the Mayor.

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Table 1.1

Funding Allocations for Plan Components

		1	
Plan components by abbreviated reference to Section 666.108 subsections only See Plan component descriptions in Section 666.108 (b)(1)-(8)for full component descriptions	Min <u>imum./Max. Funding Amount FY16-17</u>	Min./Max. Funding Amount FY17-18	Min./Max. Funding Amount FY18-19
(b)(1) Tourist bureau <u>Destination</u> <u>Services</u>	\$300,000<u>4</u>%	\$300,000	\$300,000
(b)(2) Marketing (including Marketing Grants)	\$2,250,000<u>30%</u>	\$2,300,000	\$2,350,000
<pre>(b) (3) <u>Convention/Group</u> <u>Attraction</u> Promotion of the City as a convention and <u>meeting site* (see</u> <u>note below)</u> <u>(including</u> <u>Convention Grants)</u></pre>	\$2,000,000 (maximum of \$2,250,00025%	<pre>\$2,000,000 (maximum of \$2,250,000)</pre>	\$2,000,000

(b)(4) Development and planning of additional tourist facilitiesPlanning & Research	\$150,000<u>0</u>8	\$100,000	\$50,000
(b)(5) Special event grants	\$800,000<u>0</u>8	\$800,000	\$800,000
(b)(6) Acquisition of and improvements to certain publicly owned facilities Development	\$500,000 plusany amountstransferredpursuantto Section 666.108(d) 0%	\$500,000 plus any amounts transferred pursuant to Section 66 6.108(d)	<pre>\$500,000 plus any amounts transferred pursuant to Section 66 6.108(d)</pre>
(b)(7) Contingency	<u>\$500,000</u> 0%	\$500,000	\$500,000
(b)(8) Promotion of Equestrian Center	n/a 0.25%	n/a	\$20,000

*This Plan component (Section 666.108(b)(3)) has a maximum funding 1 2 level due to the limited nature of the City's existing convention 3 center facility (i.e., Prime Osborn Center) as a tourist meeting site. At such time that the existing facility is improved, or a new 4 5 facility is constructed, to better accommodate tourist meetings 6 (e.g., substantial increase in meeting space, attached lodging, 7 etc.), the minimum funding level for this component may be increased or the maximum funding level deleted. 8

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(d) Separate accounts established.

10 (1) Development account. There shall be a separate development account ("Development Account") established, 11 in 12 addition to the Tourist Development Tax Special Revenue Fund, to receive the annual budgeted allocations., the unspent and 13 unencumbered balances of appropriated funds allocated to the Plan 14 15 components and subcomponents described in subsections 16 (b) (1), (2) (3) (i)-(v), (4), (5) and (8) above at the end of each 17 fiscal year, and any unallocated funds remaining in the special 18 revenue fund at the end of each fiscal year. The development

account shall only be used to fund the Plan component activities 1 described in subsection (b)(6) (i.e., acquisition, construction, 2 3 extension, enlargement, remodel or improvement of publicly owned convention centers, coliseums (e.g., arena) or auditoriums (e.g., 4 performing arts center), or aquariums or museums that are publicly 5 owned and operated or owned and operated by a not for profit 6 7 organization and open to the public). The Development Account shall be created pursuant to Section 111.600, Ordinance Code, and any 8 9 activities and projects funded from the account shall be approved 10 by City Council.

(2) Contingency Account. There shall be a separate 11 contingency account ("Contingency Account") established within the 12 Tourist Development Tax Special Revenue Fund to receive the funding 13 14 the Plan component described allocated to in 15 subsection 666.108(b)(7) to be used for unforeseen opportunities of major significance to tourism in the City, and any awards funded 16 from this account shall not require further City Council approval. 17 The Contingency Account shall be created pursuant to Section 18 111.600, Ordinance Code., and any activities and projects funded 19 20 from the account shall be approved by City Council.

21 (3) Convention Grants Account. There shall be a separate convention grants account ("Convention Grants Account") established 22 within the Tourist Development Tax Special Revenue Fund to receive 23 24 the funding allocated to the Plan subcomponent described in subsection 666.108(b)(3)(vi) to be used for convention grant 25 awards. The Convention Grants Account shall be created pursuant 26 to Section 111.600, Ordinance Code, and any convention grant awards 27 28 funded from this account shall not require further City Council 29 approval. Any unspent balance in the Convention Grants Account at 30 the end of each fiscal year shall carry over to the next fiscal 31 year.

1 (4) Equestrian Center Grants Account. There shall be a 2 separate equestrian center grants account ("Equestrian Center Grants Account") established within the Tourist Development Tax 3 Special Revenue Fund to receive the funding allocated to the Plan 4 component described in subsection 666.108(b)(8) to be used for 5 equestrian center grant awards. The Equestrian Center Grants 6 7 Account shall be created pursuant to Section 111.600, Ordinance Code, and any equestrian center grant award funded from this 8 9 account shall not require further City Council approval action. 10 Any unspent balance in the Equestrian Center Grants Account at the end of each fiscal year shall carry over to the next fiscal year. 11

(e) Contract providers. Contract providers of Plan components shall be procured pursuant to <u>Chapter 126</u>, Ordinance Code. Contract providers that are contracted to market and promote the area for tourism or convention business shall be deemed "county destination marketing organizations" as defined in F.S. § 288.923.

(f) Plan Review. The Tourist Council pursuant to <u>Chapter 70</u>, Ordinance Code, shall conduct a continuing review of the progress of the Plan, the effectiveness of the current allocation of tax revenues and the problems and deficiencies of the Plan in order to make recommendations to the City Council for changes in the Plan, including the addition or deletion of Plan components and changes to the services, activities and/or uses contained therein.

(g) Amendments. As required by F.S. § 125.0104, the Plan created and established in this Section may not be amended except by an ordinance enacted by an affirmative vote of a majority plus one additional member of the City Council.

28 Section 4. Repeal of Section 3 of Ordinance 2018-472-E 29 and Section 6 of 2019-0152-E (Tourist Development Council Grant 30 Guidelines). Section 3 of Ordinance 2018-472-E and Section 6 of 31 Ordinance 2019-0152-E (Tourist Development Council Grant 1

Guidelines) are hereby repealed.

Codification Instructions. The Codifier and 2 Section 5. 3 the Office of General Counsel are authorized to make all chapter and division "table of contents" consistent with the changes set 4 forth herein. Such editorial changes and any others necessary to 5 make the Ordinance Code consistent with the intent of this 6 7 legislation are approved and directed herein, and changes to the Ordinance Code shall be made forthwith and when inconsistencies are 8 9 discovered with notification to and approval of the Tourist 10 Development Council.

Section 6. Effective Date. This ordinance shall become effective upon signature by the Mayor or upon becoming effective without the Mayor's signature.

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15 Form Approved:

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17 /s/ Paige H. Johnston

18 Office of General Counsel

19 Legislation Prepared By: David M. Migut

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