The Neighborhoods, Community Services, Public Health & Safety
 Committee offers the following Substitute to File No. 2020-356:

5 Introduced by Council President at the request of the Duval County 6 Tourist Development Council:

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#### ORDINANCE 2020-356

9 AN ORDINANCE REGARDING THE DUVAL COUNTY TOURIST DEVELOPMENT PLAN; AMENDING CHAPTER 70 (DUVAL 10 COUNTY TOURIST DEVELOPMENT COUNCIL), SECTIONS 11 70.102 (MEMBERSHIP; TERMS), 70.104 (POWERS AND 12 DUTIES), AND 70.105 (ADMINISTRATION OF TOURIST 13 DEVELOPMENT PLAN), ORDINANCE CODE; AMENDING 14 15 CHAPTER 111 (SPECIAL REVENUE AND TRUST ACCOUNTS), PART 6 (ECONOMIC AND COMMUNITY 16 DEVELOPMENT), SECTIONS 111.600 (TOURIST 17 18 DEVELOPMENT TAX SPECIAL REVENUE FUND; DEVELOPMENT, CONTINGENCY, CONVENTION GRANTS AND 19 20 EQUESTRIAN CENTER GRANTS ACCOUNTS), AND 111.601 21 (TOURIST DEVELOPMENT DONATIONS AND SPONSORSHIPS 22 SPECIAL REVENUE FUND), ORDINANCE CODE; AMENDING 23 CHAPTER 666 (DUVAL COUNTY TOURIST DEVELOPMENT 24 PLAN), SECTIONS 666.106 (TOURIST DEVELOPMENT 25 TAX), AND 666.108 (TOURIST DEVELOPMENT PLAN), ORDINANCE CODE; REPEALING ORDINANCES 2018-472-E 26 AND 2019-152-E (TOURIST DEVELOPMENT COUNCIL 27 GRANT GUIDELINES); PROVIDING FOR CODIFICATION 2.8 29 INSTRUCTIONS; PROVIDING AN EFFECTIVE DATE.

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BE IT ORDAINED by the Council of the City of Jacksonville:

Section 1. Amending Chapter 70 (Duval County Tourist 1 Development Council), Section 70.102 (Membership; terms), Section 2 3 70.104 (Powers and duties), Section 70.105 (Administration of tourist 4 development plan) Ordinance Code. Chapter 70 (Duval County Tourist Development Council) Section 70.102 (Membership; terms), Section 5 70.104 (Powers and duties), Section 70.105 (Administration of tourist 6 7 development plan) Ordinance Code, is hereby amended to read as follows: 8

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# CHAPTER 70. DUVAL COUNTY TOURIST DEVELOPMENT COUNCIL

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### Sec. 70.102. - Membership; terms.

12 (a) The Tourist Council shall be composed of nine members 13 appointed by the City Council in accordance with the following 14 requirements:

15 (1) The City Council President shall be a member ex 16 officio.

17 (2) One member shall be the City Council Vice President at
18 the time of the initial appointment. Upon a vacancy of such seat, the
19 City Council Vice President at the time of such vacancy shall be
20 appointed to such seat for the duration of the appointment term <u>The</u>
21 City Council Vice President shall be a member ex officio.

(3) One member shall be a <u>current City Council member, with</u>
 <u>preference given to a past City Council President or a City Council</u>
 member with an <del>demonstrated</del> interest and experience in tourism.

(4) Three members shall be owners or operators of motels, hotels, recreational vehicle parks or other tourist accommodations located in the General Services District and subject to the tourist development tax levied by the city. Such members shall be involved in the tourist industry and have demonstrated an interest in tourist development. (5) One member shall have experience and background in the
 commercial airline industry or the Jacksonville Aviation Authority.
 Such member shall also be involved in the tourist industry and have
 demonstrated an interest in tourist development.

5 (6) Two members shall be persons who are involved in the 6 tourist industry and who have demonstrated an interest in tourist 7 development, but who are not persons described by subsection (a)(4) 8 of this section.

9 (7) All nine members shall be electors of the General 10 Services District.

(8) At least two of the nine members shall be residents of 11 12 the Second, Third, Fourth or Fifth Urban Services District, or owners or operators of tourist accommodations or attractions located within 13 the Second, Third, Fourth or Fifth Urban Services District, or 14 15 individuals whose involvement in the tourist industry is directly related to activities within the Second, Third, Fourth or Fifth Urban 16 17 Services District. Such members may be elected municipal officials, if permitted by law. 18

(b) All members of the Tourist Council, except the Council President, shall serve for staggered terms of four years. All terms of office shall begin on July 1 and members shall serve until their successors have been appointed.

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### Sec. 70.104. - Powers and duties.

The Tourist Council shall have the following powers and duties: (a) To conduct public hearings to receive information from the public with respect to the effectiveness of the existing tourist development efforts by both public and private agencies, organizations and businesses and the need for additional or different tourist development efforts-; (b) To recommend a method of coordination of existing tourist development efforts by both public and private agencies, organizations and businesses and of new or additional tourist development efforts to obtain maximum economy, efficiency and effectiveness of the tourist development efforts in and for the General Services District-;

7 (c) To identify and recommend methods of eliminating unnecessary 8 duplications in existing tourist development efforts by both public 9 and private agencies, organizations and businesses and preventing or 10 minimizing such duplications of new or proposed tourist development 11 efforts-;

12 (d) To identify and develop new tourist development efforts by
13 both public and private agencies, organizations and businesses.;

14 (e) To create, prepare and submit to the Council a tourist 15 development plan in the manner prescribed by F.S. § 125.0104, and, 16 from time to time thereafter, make recommendations to the Council for 17 changes to the tourist development plan - i

(f) From time to time, to make recommendations to the Council for the effective operation of the special projects or uses of the tourist development tax revenue provided for in the tourist development plan-;

22 (g) To review the expenditures of revenues from the Tourist 23 Development Tax Special Revenue Fund and to report unauthorized 24 expenditures to the City Council and the State Department of Revenue 25 as required by F.S. § 125.0104 -;

26 (h) To adopt, amend and repeal rules and to implement the 27 provisions of any ordinance for which it is responsible.

(i) To submit an annual report to the Mayor and the Council of its activities and of the problems and progress of the tourist development efforts in and for the General Services District-;

- 4 -

(j) To implement and administer the Tourist Development Plan provided in Section 666.108, Ordinance Code, and in accordance with Section 70.105, Ordinance Code-;

(k) Award To establish grant guidelines consistent with the
Tourist Development Plan without further City Council approval, and
to award grants pursuant to such Tourist Council approved grant
guidelines the Tourist Development Council Grant Guidelines approved
in Ordinance 2018-472-E ("Grant Guidelines") and recommend to City
Council for approval amendments to the Grant Guidelines provided that
such amendments are consistent with the Tourist Development Plan.;

(1) To recommend activities and projects to the City Council to be funded from the Development Account and Contingency Account established pursuant to Sections 111.600 and 666.108, Ordinance Code;

(m) To authorize during each contract year of a contract term a one-time lump sum advance payment to the City's contracted "county destination marketing organization (DMO)", as defined in F.S. § 288.923, of up to ten percent of each year's contract amount, including any renewal terms, to provide necessary start-up funds for the DMO to commence services under the Plan for the contract year; and

(n) To develop and implement rules, policies and restrictions regarding the advance payments authorized by the Tourist Council under subsection (m) of this Section.

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### Sec. 70.105. - Administration of tourist development plan.

The Tourist Council shall be responsible for administration of the Tourist Development Plan prescribed in in Section 666.108, Ordinance Code. Any deviation by the Tourist Council from the services, activities and uses described in the Tourist Development Plan shall require approval by the City Council by way of an amendment to the plan. The Tourist Council shall annually submit a proposed budget to the Mayor, at the time and in the manner specified by the

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Mayor, and the Mayor shall submit a legislative budget for the Tourist 1 2 Council as a part of his annual budget proposal. The Tourist Council 3 shall administer the budget approved by the City Council in accordance with the Tourist Development Plan, subject to the provisions of 4 Chapter 106 and Chapter 666, Ordinance Code. The Tourist Council 5 shall have authority to negotiate and award necessary contracts with 6 7 organizations, firms and persons in order to implement and administer the Tourist Development Plan, subject to the competitive solicitation 8 9 requirements of Chapter 126, Ordinance Code, unless otherwise exempt 10 under Chapter 126. For purposes of this Section, contract approval and awards by the Tourist Council shall be approved by the Tourist 11 12 Council in the same manner as independent agencies as set forth in Section 126.303, Ordinance Code. The Tourist Council, not the 13 Mayor, shall have final approval of all recommendations from the 14 Professional Services Evaluation Committee (PSEC), the Competitive 15 Sealed Proposal Evaluation Committee (CSPEC) and the Ceneral 16 Governmental Awards Committee (GGAC). All contracts negotiated and 17 awarded by the Tourist Council pursuant to Chapter 126 shall be 18 19 executed by the Mayor and Corporation Secretary and countersigned by 20 the Tourist Council Chairman. Additionally, the Mayor and the 21 Corporation Secretary are authorized to execute all grant contracts 22 awarded by the Tourist Council pursuant to the grant guidelines 23 established by the Tourist Council City Council approved Tourist Development Council Grant Guidelines without further approval by the 24 25 City Council. Reimbursement and approval of travel expenses for TDC 26 contract providers providing services under the Tourist Development 27 Plan shall be governed by Section 106.717, Ordinance Code.

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Section 2. Amending Chapter 111 (Special Revenue and Trust
 Accounts) Part 6 (Economic and Community Development), Section
 111.600. (Tourist Development Tax Special Revenue Fund; Development,

- 6 -

and Equestrian 1 Contingency, Convention Grants Center Grants 2 Accounts), Section 111.601. (Tourist Development Donations and 3 Sponsorships Special Revenue Fund Ordinance Code. Chapter 111 (Special Revenue and Trust Accounts) Part 6 (Economic and Community 4 5 Development), Section 111.600. (Tourist Development Tax Special Revenue Fund; Development, Contingency, Convention Grants 6 and 7 Equestrian Center Grants Accounts), Section 111.601 (Tourist 8 Development Donations and Sponsorships Special Revenue Fund) 9 Ordinance Code is hereby amended to read as follows:

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PART 6. Economic and Community Development

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CHAPTER 111. SPECIAL REVENUE AND TRUST ACCOUNTS

Sec. 111.600. - Tourist Development Tax Special Revenue Fund;
 Development, Contingency, Convention Grants, and Equestrian Center
 Grants Accounts.

(a) Creation. There is created the Tourist Development 16 Tax Special Revenue Fund, a permanent special revenue fund of the City, 17 into which shall be paid all moneys received from the Tax Collector 18 19 as proceeds of the tourist development tax levied by the City Council 20 and approved by the people. The funds in the Tourist Development Tax 21 Special Revenue Fund shall be expended in accordance with the Tourist 22 Development Plan in Section 666.108, Ordinance Code, as approved by 23 the people, and thereafter as may be amended by the City Council. The 24 Director of Finance and Administration is authorized and directed to 25 make disbursements from this fund upon the written requisition of the 26 Executive Director and/or the Chairman of the Duval County Tourist Development Council; provided, that payments of the debt service 27 28 requirements of any revenue bonds issued pursuant to the Tourist 29 Development Plan shall be made from this fund as required by the 30 revenue bonds. All revenues and funds deposited into this fund shall not lapse to the General Fund. 31

1 (b) Development account; expenditures. There is hereby 2 established, in addition to the Tourist Development Tax Special 3 Revenue Fund, a separate development account ("Development Account") composed of the balances transferred as required by Section 4 5 666.108 (d), Ordinance Code, at the end of each fiscal year together with annual budgeted allocations. The Executive Director and/or 6 7 Administrator of the Tourist Council shall keep a record of the 8 balances so transferred, and these funds shall be available for 9 withdrawal as provided in this Section. The Development Account funds 10 shall be for the purpose of acquiring, constructing, extending, enlarging, remodeling, or improving publicly owned convention 11 centers, coliseums (e.g., arena), or auditoriums (e.g., performing 12 arts center) and aquariums or museums that are publicly owned and 13 operated or owned and operated by a not for profit organization and 14 15 open to the public. In acquiring, constructing, extending, enlarging, 16 remodeling, or improving such facilities, the usual City procedures shall be followed. No funds in the Development Account shall be used 17 for the general or routine maintenance, operation or promotion of 18 19 such facilities. It is not required that the funds in the Development 20 Account be expended on an activity or project in each fiscal year, 21 and any such funds transferred or appropriated to the Development 22 Account pursuant to Section 666.108(d), Ordinance Code, shall accumulate from year to year until sufficient funds are available to 23 24 adequately fund an acquisition, construction, extension, enlargement, 25 remodeling, or improvement project for such facilities. All revenues 26 and funds deposited into the Development Account shall not lapse to 27 the General Fund. Any projects and activities funded from the 28 Development Account shall be approved by the City Council.

(c) Contingency Account; expenditures. There is hereby
established, in addition to the Tourist Development Tax Special
Revenue Fund, a separate contingency account ("Contingency Account")

to receive the funding allocations and appropriations to the Tourist 1 2 Development Plan component described in subsection 666.108(b)(7), 3 Ordinance Code, to be used for unforeseen opportunities of major significance to tourism in the City. Any activities and projects 4 5 funded from the Contingency Account shall be approved by the City 6 Council. Any unspent and unencumbered funds in the Contingency Account 7 at the end of each fiscal year shall accumulate from year to year. All revenues and funds deposited into the Contingency Account shall 8 9 not lapse to the General Fund.

10 (d) Convention Grants Account; expenditures. There is hereby established, in addition to the Tourist Development Tax Special 11 12 Revenue Fund, a separate account ("Convention Grants Account") to 13 receive funding allocations and appropriations to the Tourist 14 Development Plan subcomponent for convention grant awards described in 666.108(b)(3)(vi), Ordinance Code. Monies in this account shall 15 only be used for convention grant awards. Monies and interest 16 17 appropriated into this account shall be for the purpose set forth herein and shall not lapse to the General Fund at the close of any 18 19 fiscal year, but instead shall carry over into subsequent fiscal 20 years. Subject to the availability of appropriated funds in this 21 account, the Director of Finance and Administration, or his designee, 22 is authorized and directed to make disbursements from this account 23 upon receipt of the Tourist Development Council Executive Director's 24 written disbursement request.

(e) Equestrian Center Grants Account; expenditures. There is
hereby established, in addition to the Tourist Development Tax Special
Revenue Fund, a separate account ("Equestrian Center Grants Account")
to receive funding allocations and appropriations to the Tourist
Development Plan component for equestrian center grant awards
described in 666.108(b)(8), Ordinance Code. Monies in this account
shall only be used to award equestrian center grants. Monies and

- 9 -

1 interest appropriated into this account shall be for the purpose set 2 forth herein and shall not lapse to the General Fund at the close of 3 any fiscal year, but instead shall carry over into subsequent fiscal years. Subject to the availability of appropriated funds in this 4 5 account, the Director of Finance and Administration, or his designee, is authorized and directed to make disbursements from this account 6 7 upon receipt of the Tourist Development Council Executive Director's 8 written disbursement request.

9 Sec. 111.601. - Tourist Development Donations and Sponsorships
 10 Special Revenue Fund.

11 There is created within the Special Revenue Funds a special 12 revenue fund account to be known as the Tourist Development Donations and Sponsorships Special Revenue Fund ("Fund"), into which shall be 13 deposited all donations, monetary gifts, sponsorship monies, and 14 15 other non-tourist development tax monies designated for the approved uses in this section. Monies deposited into the Fund shall be used 16 17 to defray the costs and expenses related to (i) the Tourist Development Plan components described in Section 666.108, Ordinance 18 19 Code; and (ii) existing and future tourist activities, tourist 20 facilities and tourist attractions in Duval County. Expenditures from 21 the Fund shall not be subject to the Tourist Development Plan 22 requirements set forth in Chapter 666, Ordinance Code. All monies and 23 interest placed into the Fund are hereby appropriated for the purposes 24 of the Fund and such shall not lapse to the General Fund at the close 25 of any fiscal year, but instead shall carry over to the next fiscal 26 year. The Executive Director of the Tourist Development Council shall 27 make expenditure recommendations to the Tourist Development Council 28 ("TDC") for approval. The Director of Finance and Administration, or 29 his designee, is authorized and directed to make disbursements from 30 the Fund upon receipt of the Executive Director's written request and upon approval of such expenditure recommendations by the TDC, subject 31

1 to the availability of funds in the Fund. Each Fund expenditure by 2 the TDC in excess of \$75,000 shall require prior approval by the City 3 Council.

Section 3. Amending Chapter 666 4 (Duval County Tourist Development Plan), Section 666.106 (Tourist Development Tax), Section 5 666.108 (Tourist Development Plan) Ordinance Code. Chapter 666 (Duval 6 (Tourist 7 Tourist Development Plan), Section 666.106 County 8 Development Tax), Section 666.108 (Tourist Development Plan) 9 Ordinance Code, is hereby amended to read as follows:

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### CHAPTER 666. DUVAL COUNTY TOURIST DEVELOPMENT PLAN

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### Sec. 666.106. - Tourist Development Tax.

13 (a) Amount; taxable privileges. There is hereby levied and imposed throughout the General Services District an "original" 14 15 tourist development tax at a rate of two percent pursuant to F.S. § 125.0104(3)(c), and, commencing on the effective date as provided by 16 17 law, an (i) "additional" tourist development tax at a rate of one percent pursuant to F.S. § 125.0104(3)(1), and (ii) an "additional" 18 19 tourist development tax at a rate of one percent pursuant to F.S. § 20 125.0104(3)(n) of the whole and major fraction of each dollar of the 21 total rental charged every person who rents, leases or lets for 22 consideration any living quarters or accommodations in any hotel, 23 apartment hotel, motel, resort motel, apartment, apartment motel, 24 rooming house, mobile home park, recreational vehicle park, 25 condominium, or timeshare resort for a term of six months or less. 26 When receipt of consideration is by way of property other than money, 27 the tax shall be levied and imposed on the fair market value of such 28 nonmonetary consideration. The tax shall be in addition to any other 29 tax imposed pursuant to F.S. Ch. 212 and in addition to all other taxes, fees and consideration for the rental or lease. 30

(b) Collection; limitations; prohibitions. The tax shall be 1 2 charged by the person receiving the consideration for the lease or 3 rental and it shall be collected from the lessee, tenant or customer at the time of payment of the consideration for such lease or rental. 4 The provisions contained in F.S. § 125.0104(3) shall be applicable 5 to persons collecting the tax, except that the tax shall be remitted 6 7 by the person receiving the tax to the Duval County Tax Collector pursuant to F.S. § 125.0104(10). Such tax shall be administered 8 9 according to the provisions of F.S. Ch. 212, pt. I. The prohibitions 10 and penalties contained in F.S. § 125.0104(8) shall be applicable.

Administration; recordkeeping; audit; enforcement. The 11 (C) 12 initial collection of the tax shall be made in the same manner as the tax imposed under F.S. Ch. 212, pt. I. Tax revenues shall be used 13 only in accordance with F.S. § 125.0104. The Tax Collector shall keep 14 15 appropriate books, records and accounts for the purpose of the collection, administration, and remittance of this tax. 16 The 17 provisions for payment of a dealer's credit, as required by F.S. Ch. 212, pt. I, shall be provided for by the Tax Collector and the payment 18 of such credit is hereby authorized. Pursuant to F.S. § 125.0104, 19 20 three percent of the tax collected shall be used by the City for 21 actual administrative costs incurred. Such three percent for 22 administrative costs shall be allocated within the City, with one 23 third of the three percent allocated to the Tax Collector.as follows: (i) one percent shall be allocated to the Tax Collector, and (ii) two 24 percent shall be allocated to the Tourist Council. 25

(d) County and city responsibilities. The County hereby assumes all responsibility for auditing the records and accounts of dealers, and assessing, collecting and enforcing payment of delinquent taxes and penalties. The Director of Finance and Administration of the City of Jacksonville may use any power granted by F.S. § 125.0104 to the State Department of Revenue to determine the amount of tax, penalties, and interest to be paid by each dealer and to enforce payment of such tax, penalties, and interest. The Council Auditor is hereby authorized to audit all such collection and administration transactions.

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### Sec. 666.108. - Tourist Development Plan.

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(a) Legislative findings; plan adoption. The City Council finds 6 7 and declares that the Duval County Tourist Development Plan ("Tourist Development Plan" or "Plan"), consisting of the eight components 8 9 described in Section 666.108(b) below, will provide for the 10 advancement, generation, growth and promotion of tourism, enhancement of the tourist industry, attraction of conventioneers and tourists 11 12 from within and without the state to the City. The City Council hereby adopts, creates and establishes the Tourist Development Plan which 13 shall be funded by the "original" tourist development tax revenues 14 15 imposed by Section 666.106, Ordinance Code, and deposited into the Tourist Development Tax Special Revenue Fund pursuant to this Chapter 16 17 and Section 111.600, Ordinance Code.

(b) Plan components. The Tourist Development Plan shall consist 18 of the eight components described in Section 666.108(b)(1)-(8). Tax 19 20 revenues shall only be expended on the services, activities and/or 21 uses described in each component. The Tourist Council shall implement 22 and administer the Plan in strict compliance with the Plan components. The Tourist Council shall not deviate from the Plan components and 23 24 the services, activities and/or uses described therein in the 25 implementation and administration of the Plan without City Council 26 approval pursuant to a Plan amendment. The eight Plan components are 27 as follows:

(1) Tourist Bureau <u>Destination Services</u>. This component
 shall require the establishment of a tourist bureau, which shall
 operate and serve as the City's premier expert on tourist attractions,
 activities and events, accommodations, and restaurants available to

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tourists who visit the City, which includes Atlantic Beach, Neptune Beach, Jacksonville Beach (collectively, the "Beaches") and the town of Baldwin. Such tourist bureau shall provide the following services:

(i) Visitor Centers. The establishment, operation and 4 5 staffing of a visitor kiosk at the Jacksonville Airport, as well as any additional locations as determined and funded by the Tourist 6 7 Council. at least one visitor center in Downtown Jacksonville, and 8 one visitor center in the Atlantic, Neptune and Jacksonville Beaches 9 area (individually and collectively, the "Visitor Center" or "Visitor 10 Centers"). Each Visitor Center shall be open a minimum of 50 hours 11 per week, including both Saturday and Sunday for a minimum of five 12 hours each day. The Visitor Centers shall be located so as to maximize visibility and accessibility by tourists and preference shall be 13 given to use of City-owned property for such purpose. Signage on the 14 15 Interstate directing tourists to the Visitor Center shall be pursued and installed. Supplemental unstaffed kiosks at strategic tourist 16 17 attractions shall be pursued;

(ii) Comprehensive listings. The establishment of 18 19 continually updated comprehensive and all-inclusive listings as 20 determined by the Tourist Council, which may include, without 21 limitation, of all public and private museums including library 22 special collections; guided tours; event listings at all City-owned 23 facilities such as the arena, performing arts center, baseball 24 grounds, stadium and other City-owned venues; other events and 25 activities submitted to the website host which are open to the public; 26 golf courses and other sports facilities open to the public; activity 27 rentals (bicycle, kayak, power boats, etc.); charter fishing 28 captains; manufacturing facility tours; links to Jacksonville Parks, 29 Libraries and other public facilities offered within the City of 30 Jacksonville; hotels, motels, bed and breakfasts and other accommodations; restaurants, bars, clubs, and similar food and 31

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entertainment establishments; and other similar listings of tourist 1 oriented facilities and activities. Such listings may not show 2 3 preference to, or otherwise emphasize, any particular event or service provider. This service shall also include a pro-active development 4 5 of such listings by reaching out to a wide spectrum of community organizations and resources to ascertain the activities, facilities, 6 7 and events currently available, and such activity shall be an on-8 going and continuous effort to ascertain all that the City has to 9 offer tourists. While some listings may be acquired by the purchase 10 of prepared lists, others will require in-house research and creation; 11 and

12 (iii) Assembly of available information. The assembly 13 or creation of available information on, or creation of as determined by the Tourist Council, which may include, without limitation, new 14 15 running routes/trails; bicycling tour routes; scenic walks; historic walking tours; tourist attraction and activity locations; public 16 17 docks, boat ramps, non-motorized launches and waterfront facilities accessible to those on the water such as restaurants with docks, 18 etc., and such other maps and guides that identify attributes of the 19 City for which tourists commonly search. 20

21 (2) Marketing of existing tourist-oriented facilities, 22 attractions, activities and events, located or occurring within the 23 City, and identified in Plan component (1) above through advertising 24 and marketing campaigns as described below or through the marketing 25 of the City pursuant to Marketing Grants. This component shall require 26 the marketing of existing tourist-oriented facilities, attractions, 27 activities and events identified in Plan component (1) above through 28 advertising and marketing campaigns conducted outside the City, 29 regionally, nationally and internationally, which may include, without limitation through the maintenance of a website, publication 30 of an annual visitor magazine, and publication or production of 31

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brochures, maps, videos and similar materials for distribution at 1 Visitor Centers and tourist facilities, or through the marketing of 2 3 the City pursuant to Marketing Grants awarded in accordance with the grant guidelines established by the Tourist Development Council Grant 4 Guidelines approved by City Council. Within the overall funding 5 allocation for this component (2), adequate funding shall be set 6 7 aside annually for subparts (v), (vii), (ix) and (x) to perform the activities in each such subpart of this component. The marketing 8 9 services to be provided under this component shall include, without 10 limitation, the following advertising, tourist engagement strategies and marketing services: 11

(i) Name branding. Branding of Jacksonville as a 12 13 unique destination focusing on our waterways, beaches, and parks and opportunities for outdoor adventure; the City's extraordinary 14 15 cultural and historical resources; and the City's passion for sports by showcasing the City's numerous sporting events, and teams, and 16 17 venues for at all levels; (culinary destinations, ale trails, and medical tourism capacity may be included in the branding but shall 18 19 not be a primary focus area of the branding plan);

20 (ii) Market targeting. Target <u>geographic</u> markets
21 based on study <u>industry</u> data and past tourist tracking <u>as provided</u>
22 by the Tourist Council before the start of each fiscal year;

23 (iii) Demographic Audience targeting. Target 24 audiences of the destination branding attributes identified in (i) 25 above, with advertising and promotions, also including (a) 26 Jacksonville Jaguars and other professional sports teams' opponents 27 around away game cities and grow out of town visitation for home 28 games, and local leisure tourism by targeting opponent's cities, and 29 (b) audiences based on activities unique to the area and that attract large numbers of tourists (i.e. golf, beaches and watersports, etc.); 30 31 and

1 (iv) Targeting direct flight markets. Coordination 2 with Jacksonville Aviation Authority to advertise in direct flight 3 markets <u>and assist in attraction and retention of direct flight</u> 4 service activities.

(v) Website. The establishment and maintenance of a 5 continually updated website as the official tourist website for the 6 7 City. Such website shall contain comprehensive and all-inclusive listings of all existing tourist oriented facilities, attractions, 8 9 activities and events identified in (1) above. While accommodations 10 and restaurants are recognized as essential to the tourist experience, equal emphasis shall be given to things to do and see in the City. 11 12 Such listings shall be all-inclusive and may not show preference to, 13 or otherwise emphasize, any particular event or service provider, in exchange for monetary or in-kind support. Listings shall be sortable 14 15 by business type/special interest category. Individual locations, venues and activities may be featured in specific content articles 16 17 and itineraries but based on consumer interest ratings, or recognized 18 tourist attraction rating entities. and not on any request or payment by the entity advertised. If out of City day trips are promoted 19 20 through such website, contributions from the jurisdictions in which 21 such facilities are located shall be negotiated and used to offset 22 the expense of publication. In no event shall the primary focus of any local webpage be devoted to out of City activities, venues, or 23 24 services unless paid for by such jurisdiction;

(vi) Social media sites and digital advertising. The maintenance of social media sites which shall include links to, excerpts from, and mirror the material contained in the website above. Individual locations, venues, and activities may be featured in specific content articles and itineraries but based on consumer interest ratings, or recognized tourist attraction rating entities and not on any request or payment by the entity advertised. This

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1 subpart shall also include online digital advertising to targeted 2 markets of the destination branding attributes identified in (i) 3 above;

(vii) Visitor magazine. The publication production of 4 5 an electronic or hard copy Visitor Magazine no less often than annually which shall also include the comprehensive listings 6 7 described above at a frequency determined by the Tourist Council. Individual locations, venues, and activities may be featured in 8 9 specific content articles and itineraries but based on consumer 10 interest ratings, or recognized tourist attraction rating entities 11 and not on any request or payment by the entity advertised not in 12 exchange for monetary or in-kind contributions. If out of City day trips are promoted through such Visitor magazine, contributions from 13 the jurisdictions in which such facilities are located shall be 14 15 negotiated and used to offset the expense of publication. In no event shall the primary focus of any publication be devoted to out of City 16 17 activities, venues, or services unless paid for by such jurisdiction;

18 (viii) Media Relations. Promotion of the City's 19 tourist related facilities and programs on a state, national and 20 international level to media writers of magazines, newspapers, blogs, 21 websites and other public relations oriented outlets;

(ix) Maps. The publication of maps on the website and in print <u>may include</u>, without limitation, identifying running routes/trails; bicycling tour routes; scenic walks; historic walking tours; tourist attraction and activity locations; public docks, boat ramps, non-motorized launches and waterfront facilities accessible to those on the water such as restaurants with docks, etc.;

(x) Topic specific brochures, videos, etc. The
publication of other topic specific brochures and videos, such as
brochures and videos focused on water related activities and parks
and outdoor adventures, area history trails and brochures or other

1 types of businesses if expressly requested by and deemed appropriate
2 by the Tourist Council; and

3 (xi) Collection of brochures, videos, etc. The 4 collection and distribution of brochures, videos, and other 5 advertising prepared by existing tourist oriented facilities, 6 attractions, activities, and events at all visitor centers, kiosks, 7 and such other opportunities as may arise.

8 (xii) Marketing Grants. Marketing of the City as a 9 tourism destination pursuant to Marketing Grants awarded in 10 accordance with the Tourist Development Council Grant Guidelines 11 approved by the City Council.

12 (3) Promotion of the City as a convention and meeting site 13 <u>Convention/Group Attraction & Services</u>. This component shall require 14 the promotion and further expansion of the City as a convention and 15 meeting site for tourists. The promotion services to be provided 16 under this component shall include:

(i) Promotion to Tourist Groups. Promotion and marketing of the City as a convention and meeting destination to meeting planners, trade associations, industry groups, professional associations, etc.;

21 (ii) Convention market targeting. Target markets
22 based on study data and past tourist tracking;

23 (iii) Convention sales activities. Convention sales 24 activities actively pursuing potential meetings, conferences, 25 conventions and groups and coordinating bookings with conference and 26 convention facilities and accommodations that meet the expressed 27 needs of the group. Preferences for accommodations or facilities shall be based solely on the needs of the group and not as a result 28 29 of monetary or in-kind exchange In this regard, no preference shall 30 be shown to any particular private accommodation or facility;

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(iv) Coordination with City convention center

*manager*. Coordination with the City's convention center manager to assist with fully booking that facility and meeting the accommodation needs of conventions booked at the Convention Center;

4 (v) Convention service activities. Convention service
5 activities that support the needs of tourists attending conventions
6 and conferences in the City; and

7 (vi) Convention grants. Convention grants payable to or on behalf of convention or conference groups or businesses as 8 9 incentives for selection of the City as their destination for group 10 or business conventions, conferences, or meetings in accordance with the grant guidelines established by the Tourist Development Council 11 Grant Guidelines approved by City Council. Convention grants shall 12 be funded from the Convention Grants Account set forth in Section 13 111.600(d), Ordinance Code. 14

15 (4) <u>Development and planning of additional tourist</u> 16 <u>facilities and attractions in the City Planning and Research</u>. This 17 component shall require the development and planning of additional 18 tourist facilities and attractions in the City. The services to be 19 provided under this component shall include:

20 (i) Identification of undeveloped tourist 21 attractions. Identification of potential or undeveloped tourist 22 attractions, (other than a convention center), in the City which will 23 include a study to determine the existence, location, and potential 24 tourist benefit to the City of such attractions, and the beginning 25 of a short range plan to develop such of these attractions as may 26 indicate an economically feasible benefit; and

(ii) *Planning.* Development of a strategic plan for
the expansion of business at existing tourist accommodations, and
expansion of existing developed tourist attractions (attractions
herein shall not include accommodations or dining, but entertainment
and recreation venues and opportunities) for coordination of

- 20 -

development efforts, advertising and promotion of such facilities.

(5) Special Event grants. This component shall authorize the Tourist Council to award special event grants in accordance with grant guidelines established by the Tourist Development Council Grant Guidelines approved by the without further City Council approval.

6 (6) Development. Acquisition of and improvements to certain 7 publicly owned facilities or certain facilities publicly owned and operated or owned and operated by a not for profit and open to the 8 9 public. This component shall consist of a development account used 10 to acquire, construct, extend, enlarge, remodel or improve publicly owned convention centers, coliseums (e.g., arena) or auditoriums 11 (e.g., performing arts center), or aquariums or museums that are 12 publicly owned and operated or owned and operated by a not for profit 13 14 organization. Such aquariums and museums facilities owned and operated by a not for profit corporation must be open to the public. 15 Activities and projects funded from this account shall be approved 16 17 by the City Council.

(7) Contingency for any uses authorized under F.S. § 19 125.0104(5)(a). This component shall consist of a reserve account used to fund unforeseen opportunities of major significance to tourism in the City. Activities and projects funded from this account may be for any uses authorized under F.S. § 125.0104(5)(a) and shall be approved by the City Council.

(8) Promotion of the Jacksonville Equestrian Center. This
component shall require the promotion of the Jacksonville Equestrian
Center. The promotion services to be provided under this component
shall be awarded through Equestrian Center Grants in accordance with
the grant guidelines established by the Tourist Development Council
Grant Guidelines approved by Council. Equestrian Center grants shall
be for:

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(c) Funding Allocations for Plan Components. The Plan components

1 shall be funded with tax revenues. Minimum and maximum funding levels, 2 as applicable, for each Plan component shall be allocated as a percentage of the Tourist Council's anticipated/budgeted tourist 3 development tax revenue over a three year period (fiscal years 2016-4 2017, 2017-2018, and 2018-2019), and it is anticipated that the tax 5 6 revenues, less administrative costs pursuant to Section 666.106(c) $_{\tau}$ 7 will be at least \$6,500,000 per fiscal year during this period. The funding allocations for each Plan component are provided in Table 1.1 8 9 below. Allocations of tax revenues in future fiscal years will be 10 made by the City Council by means of an amendment to the Plan in the manner prescribed in subsection (g) below. In the event that City 11 12 Council does not amend the Plan prior to the end of the third fiscal 13 vear (2018-2019), the allocations listed for the third fiscal year 14 in Table 1.1 shall also be applied to future fiscal years. The Tourist 15 Council shall adhere to the minimum and maximum funding levels, as applicable, provided in Table 1.1 in the preparation of its annual 16 17 budget submittal to the Mayor.

### Table 1.1

Funding Allocations for Plan Components

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Plan components by abbreviated reference to Section 666.108 subsections only See Plan component descriptions in Section 666.108 (b)(1)-(8)for full component descriptions	Min <u>imum</u> ./Max. Funding Amount <del>FY16-17</del>	Min./Max. Funding Amount FY17-18	Min./Max. Funding Amount FY18-19
(b)(1) Tourist bureau	<del>\$300,000<u>4</u>8</del>	<del>\$300,000</del>	<del>\$300,000</del>
(b)(2) Marketing <del>(including</del> <del>Marketing Grants)</del>	<del>\$2,250,000<u>3</u>0%</del>	<del>\$2,300,000</del>	<del>\$2,350,000</del>

(b)(3) <u>Convention/Group</u> <u>Attraction</u> <u>Promotion of the</u> <u>City as a</u> <u>convention and</u> <u>meeting site* (see</u> <u>note below)</u> <u>(including</u> <u>Convention Grants)</u>	<del>\$2,000,000 (maximum of</del> <del>\$2,250,000</del> 25%	<del>\$2,000,000 (maximum of</del> <del>\$2,250,000)</del>	<del>\$2,000,000</del>
(b)(4) <del>Development</del> and planning of additional tourist facilities <u>Planning</u> & Research	\$150,000 <u>0</u> %	\$100,000	\$50,000
(b)(5) <del>Special</del> event grants	\$800,000 <u>0</u> %	\$800,000	\$800 <b>,</b> 000
(b)(6) Acquisition of and improvements to certain publicly owned facilities Development	\$500,000 plusany amountstransferredpursuantto Section 666.108(d) 0%	\$500,000 plus any amounts transferred pursuant to Section 66 6.108(d)	<pre>\$500,000 plus any amounts transferred pursuant to Section 66 6.108(d)</pre>
(b)(7) Contingency	\$500,000 <u>0</u> %	<del>\$500,000</del>	<del>\$500,000</del>
(b)(8) Promotion of Equestrian Center	<del>n/a</del> 0.25%	<del>n/a</del>	<del>\$20,000</del>

\*This Plan component (Section 666.108(b)(3)) has a maximum funding level due to the limited nature of the City's existing convention center facility (i.e., Prime Osborn Center) as a tourist meeting site. At such time that the existing facility is improved, or a new facility is constructed, to better accommodate tourist meetings (e.g., substantial increase in meeting space, attached lodging, etc.), the minimum funding level for this component may be increased or the maximum funding level deleted.

(d) Separate accounts established.

10 (1) Development account. There shall be a separate 11 development account ("Development Account") established, in addition 12 to the Tourist Development Tax Special Revenue Fund, to receive the - 23 -

1 annual budgeted allocations., the unspent and unencumbered balances of appropriated funds allocated to the Plan components and 2 3 subcomponents described in subsections (b) (1), (2) (3) (i)-(v), (4), (5) and (8) above at the end of each fiscal year, and any unallocated 4 5 funds remaining in the special revenue fund at the end of each fiscal year. The development account shall only be used to fund the Plan 6 7 component activities described in subsection (b)(6) (i.e., acquisition, construction, extension, enlargement, remodel or 8 9 improvement of publicly owned convention centers, coliseums (e.g., 10 arena) or auditoriums (e.g., performing arts center), or aquariums or museums that are publicly owned and operated or owned and operated 11 12 by a not for profit organization and open to the public). The Development Account shall be created pursuant to Section 111.600, 13 Ordinance Code, and any activities and projects funded from the 14 15 account shall be approved by City Council.

Contingency Account. There shall be a 16 (2)separate contingency account ("Contingency Account") established within the 17 Tourist Development Tax Special Revenue Fund to receive the funding 18 19 allocated to the Plan component described in subsection 666.108(b)(7) 20 to be used for unforeseen opportunities of major significance to 21 tourism in the City, and any awards funded from this account shall 22 not require further City Council approval. The Contingency Account 23 shall be created pursuant to Section 111.600, Ordinance Code., and 24 any activities and projects funded from the account shall be approved 25 by City Council.

(3) Convention Grants Account. There shall be a separate
convention grants account ("Convention Grants Account") established
within the Tourist Development Tax Special Revenue Fund to receive
the funding allocated to the Plan subcomponent described in
subsection 666.108(b)(3)(vi) to be used for convention grant awards.
The Convention Grants Account shall be created pursuant to Section

1 111.600, Ordinance Code, and any convention grant awards funded from 2 this account shall not require further City Council approval. <u>Any</u> 3 <u>unspent balance in the Convention Grants Account at the end of each</u> 4 <u>fiscal year shall carry over to the next fiscal year.</u>

5 (4) Equestrian Center Grants Account. There shall be a separate equestrian center grants account ("Equestrian Center Grants 6 7 Account") established within the Tourist Development Tax Special Revenue Fund to receive the funding allocated to the Plan component 8 9 described in subsection 666.108(b)(8) to be used for equestrian 10 center grant awards. The Equestrian Center Grants Account shall be created pursuant to Section 111.600, Ordinance Code, and any 11 12 equestrian center grant award funded from this account shall not 13 require further City Council approval action. Any unspent balance in the Equestrian Center Grants Account at the end of each fiscal 14 15 year shall carry over to the next fiscal year.

(e) Contract providers. Contract providers of Plan components shall be procured pursuant to <u>Chapter 126</u>, Ordinance Code. Contract providers that are contracted to market and promote the area for tourism or convention business shall be deemed "county destination marketing organizations" as defined in F.S. § 288.923.

(f) Plan Review. The Tourist Council pursuant to <u>Chapter 70</u>, Ordinance Code, shall conduct a continuing review of the progress of the Plan, the effectiveness of the current allocation of tax revenues and the problems and deficiencies of the Plan in order to make recommendations to the City Council for changes in the Plan, including the addition or deletion of Plan components and changes to the services, activities and/or uses contained therein.

(g) Amendments. As required by F.S. § 125.0104, the Plan created and established in this Section may not be amended except by an ordinance enacted by an affirmative vote of a majority plus one additional member of the City Council. Section 4. Repeal of Section 3 of Ordinance 2018-472-E and
 Section 6 of 2019-0152-E (Tourist Development Council Grant
 Guidelines). Section 3 of Ordinance 2018-472-E and Section 6 of
 Ordinance 2019-0152-E (Tourist Development Council Grant Guidelines)
 are hereby repealed.

Codification Instructions. The Codifier and the 6 Section 5. 7 Office of General Counsel are authorized to make all chapter and division "table of contents" consistent with the changes set forth 8 9 herein. Such editorial changes and any others necessary to make the 10 Ordinance Code consistent with the intent of this legislation are approved and directed herein, and changes to the Ordinance Code shall 11 be made forthwith and when inconsistencies are discovered with 12 13 notification to and approval of the Tourist Development Council.

Section 6. Effective Date. This ordinance shall become effective upon signature by the Mayor or upon becoming effective without the Mayor's signature.

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18 Form Approved:

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20 /s/ Margaret M. Sidman

21 Office of General Counsel

22 Legislation Prepared By: David M. Migut

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