Introduced by Council President at the request of the Duval County
 Tourist Development Council:

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ORDINANCE 2020-356

5 ORDINANCE REGARDING THE DUVAL COUNTY AN 6 TOURIST DEVELOPMENT PLAN; AMENDING CHAPTER 70 7 (DUVAL COUNTY TOURIST DEVELOPMENT COUNCIL), 70.104 8 SECTIONS 70.102 (MEMBERSHIP; TERMS), 9 (POWERS AND DUTIES), AND 70.105 (ADMINISTRATION OF TOURIST DEVELOPMENT PLAN), 10 ORDINANCE CODE; AMENDING CHAPTER 111 (SPECIAL 11 REVENUE AND TRUST ACCOUNTS), PART 6 (ECONOMIC 12 13 AND COMMUNITY DEVELOPMENT), SECTIONS 111.600 (TOURIST DEVELOPMENT TAX SPECIAL REVENUE FUND; 14 15 DEVELOPMENT, CONTINGENCY, CONVENTION GRANTS 16 AND EQUESTRAIN CENTER GRANTS ACCOUNTS), AND 111.601 (TOURIST DEVELOPMENT DONATIONS AND 17 SPONSPORSHIPS SPECIAL REVENUE FUND), ORDINANCE 18 CODE; AMENDING CHAPTER 666 (DUVAL COUNTY 19 20 TOURIST DEVELOPMENT PLAN), SECTIONS 666.106 21 (TOURIST DEVELOPMENT TAX), AND 666.108 22 (TOURIST DEVELOPMENT PLAN), ORDINANCE CODE; REPEALING ORDINANCES 2018-472-E AND 2019-152-E 23 24 (TOURIST DEVELOPMENT COUNCIL GRANT 25 GUIDELINES); PROVIDING FOR CODIFICATION INSTRUCTIONS; PROVIDING AN EFFECTIVE DATE. 26 27 BE IT ORDAINED by the Council of the City of Jacksonville:

Section 1. Amending Chapter 70 (Duval County Tourist
Development Council), Section 70.102 (Membership; terms), Section
70.104 (Powers and duties), Section 70.105 (Administration of
tourist development plan) Ordinance Code. Chapter 70 (Duval County

1 Tourist Development Council) Section 70.102 (Membership; terms), 2 Section 70.104 (Powers and duties), Section 70.105 (Administration 3 of tourist development plan) Ordinance Code, is hereby amended to 4 read as follows:

> CHAPTER 70. DUVAL COUNTY TOURIST DEVELOPMENT COUNCIL * * *

Sec. 70.102. - Membership; terms.

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8 (a) The Tourist Council shall be composed of nine members 9 appointed by the City Council in accordance with the following 10 requirements:

11 (1) The City Council President shall be a member ex 12 officio.

(2) One member shall be the City Council Vice President at the time of the initial appointment. Upon a vacancy of such seat, the City Council Vice President at the time of such vacancy shall be appointed to such seat for the duration of the appointment term The City Council Vice President shall be a member ex officio.

18 (3) One member shall be a <u>current City Council member</u>, 19 <u>with preference given to a past City Council President or a City</u> 20 Council member with a<u>n</u> demonstrated interest and experience in 21 tourism.

(4) Three members shall be owners or operators of motels, hotels, recreational vehicle parks or other tourist accommodations located in the General Services District and subject to the tourist development tax levied by the city. Such members shall be involved in the tourist industry and have demonstrated an interest in tourist development.

(5) One member shall have experience and background in the commercial airline industry or the Jacksonville Aviation Authority. Such member shall also be involved in the tourist industry and have demonstrated an interest in tourist development.

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1 (6) Two members shall be persons who are involved in the 2 tourist industry and who have demonstrated an interest in tourist 3 development, but who are not persons described by subsection (a)(4) 4 of this section.

5 (7) All nine members shall be electors of the General
6 Services District.

7 (8) At least two of the nine members shall be residents 8 of the Second, Third, Fourth or Fifth Urban Services District, or 9 owners or operators of tourist accommodations or attractions 10 located within the Second, Third, Fourth or Fifth Urban Services District, or individuals whose involvement in the tourist industry 11 is directly related to activities within the Second, Third, Fourth 12 or Fifth Urban Services District. Such members may be elected 13 14 municipal officials, if permitted by law.

(b) All members of the Tourist Council, except the Council President, <u>Vice President, and third City Council Member</u>, shall serve for staggered terms of four years. All terms of office shall begin on July 1 and members shall serve until their successors have been appointed.

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Sec. 70.104. - Powers and duties.

22 The Tourist Council shall have the following powers and 23 duties:

(a) To conduct public hearings to receive information from the
public with respect to the effectiveness of the existing tourist
development efforts by both public and private agencies,
organizations and businesses and the need for additional or
different tourist development efforts-<u>;</u>

(b) To recommend a method of coordination of existing tourist development efforts by both public and private agencies, organizations and businesses and of new or additional tourist

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1 development efforts to obtain maximum economy, efficiency and 2 effectiveness of the tourist development efforts in and for the 3 General Services District-;

4 (c) To identify and recommend methods of eliminating
5 unnecessary duplications in existing tourist development efforts by
6 both public and private agencies, organizations and businesses and
7 preventing or minimizing such duplications of new or proposed
8 tourist development efforts-;

9 (d) To identify and develop new tourist development efforts by
10 both public and private agencies, organizations and businesses-;

(e) To create, prepare and submit to the Council a tourist development plan in the manner prescribed by F.S. § 125.0104, and, from time to time thereafter, make recommendations to the Council for changes to the tourist development plan-;

(f) From time to time, to make recommendations to the Council for the effective operation of the special projects or uses of the tourist development tax revenue provided for in the tourist development plan-;

(g) To review the expenditures of revenues from the Tourist Development Tax Special Revenue Fund and to report unauthorized expenditures to the City Council and the State Department of Revenue as required by F.S. § 125.0104-;

(h) To adopt, amend and repeal rules and to implement the provisions of any ordinance for which it is responsible.

(i) To submit an annual report to the Mayor and the Council of
its activities and of the problems and progress of the tourist
development efforts in and for the General Services District-<u>;</u>

(j) To implement and administer the Tourist Development Plan provided in Section 666.108, Ordinance Code, and in accordance with Section 70.105, Ordinance Code-;

(k) Award To establish grant guidelines consistent with the 1 2 Tourist Development Plan without further City Council approval, and to award grants pursuant to such Tourist Council approved grant 3 guidelines the Tourist Development Council Grant Guidelines 4 5 approved in Ordinance 2018-472-E ("Grant Guidelines") and recommend to City Council for approval amendments to the Grant Guidelines 6 7 provided that such amendments are consistent with the Tourist 8 Development Plan.;

9 (1) To recommend activities and projects to the City Council 10 to be funded from the Development Account and Contingency Account 11 established pursuant to Sections 111.600 and 666.108, Ordinance 12 Code;

(m) To authorize during each contract year of a contract term a one-time lump sum advance payment to the City's contracted "county destination marketing organization (DMO)", as defined in F.S. § 288.923, of up to ten percent of each year's contract amount, including any renewal terms, to provide necessary start-up funds for the DMO to commence services under the Plan for the contract year; and

(n) To develop and implement rules, policies and restrictions regarding the advance payments authorized by the Tourist Council under subsection (m) of this Section.

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Sec. 70.105. - Administration of tourist development plan.

24 The Tourist Council shall be responsible for administration of 25 the Tourist Development Plan prescribed in in Section 666.108, 26 Ordinance Code. Any deviation by the Tourist Council from the 27 services, activities and uses described in the Tourist Development 28 Plan shall require approval by the City Council by way of an 29 amendment to the plan. The Tourist Council shall annually submit a 30 proposed budget to the Mayor, at the time and in the manner 31 specified by the Mayor, and the Mayor shall submit a legislative

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budget for the Tourist Council as a part of his annual budget 1 proposal. The Tourist Council shall administer the budget approved 2 3 by the City Council in accordance with the Tourist Development Plan, subject to the provisions of Chapter 106 and Chapter 666, 4 The Tourist Council shall have authority to 5 Ordinance Code. negotiate and award necessary contracts with organizations, firms 6 7 and persons in order to implement and administer the Tourist 8 Development Plan, subject to the competitive solicitation 9 requirements of Chapter 126, Ordinance Code, unless otherwise 10 exempt under Chapter 126. For purposes of this Section, contract approval and awards by the Tourist Council shall be approved by the 11 12 Tourist Council in the same manner as independent agencies as set forth in Section 126.303, Ordinance Code. The Tourist Council, not 13 the Mayor, shall have final approval of all recommendations from 14 the Professional Services Evaluation Committee (PSEC), the 15 Competitive Sealed Proposal Evaluation Committee (CSPEC) and the 16 General Governmental Awards Committee (GGAC). All contracts 17 18 negotiated and awarded by the Tourist Council pursuant 19 to Chapter 126 shall be executed by the Mayor and Corporation 20 Secretary and countersigned by the Tourist Council Chairman. 21 Additionally, the Mayor and the Corporation Secretary are 22 authorized to execute all grant contracts awarded by the Tourist 23 Council pursuant to the grant guidelines established by the Tourist Council City Council approved Tourist Development Council Grant 24 25 Guidelines without further approval by the City Council. 26 Reimbursement and approval of travel expenses for TDC contract providers providing services under the Tourist Development Plan 27 28 shall be governed by Section 106.717, Ordinance Code. 29

30Section 2.Amending Chapter 111 (Special Revenue and31Trust Accounts)Part 6 (Economic and Community Development),

Section 111.600. (Tourist Development Tax Special Revenue Fund; 1 2 Development, Contingency, Convention Grants and Equestrian Center 3 Grants Accounts), Section 111.601. (Tourist Development Donations and Sponsorships Special Revenue Fund Ordinance Code. Chapter 111 4 5 (Special Revenue and Trust Accounts) Part 6 (Economic and Community Development), Section 111.600. (Tourist Development Tax Special 6 7 Revenue Fund; Development, Contingency, Convention Grants and Equestrian Center Grants Accounts), Section 111.601 8 (Tourist 9 Development Donations and Sponsorships Special Revenue Fund) 10 Ordinance Code is hereby amended to read as follows:

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PART 6. Economic and Community Development

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CHAPTER 111. SPECIAL REVENUE AND TRUST ACCOUNTS

Sec. 111.600. - Tourist Development Tax Special Revenue Fund;
 Development, Contingency, Convention Grants, and Equestrian Center
 Grants Accounts.

17 (a) Creation. There is created the Tourist Development Tax 18 Special Revenue Fund, a permanent special revenue fund of the City, 19 into which shall be paid all moneys received from the Tax Collector 20 as proceeds of the tourist development tax levied by the City Council and approved by the people. The funds in the Tourist 21 Tax 22 Special Revenue Fund shall be expended Development in 23 accordance with the Tourist Development Plan in Section 666.108, 24 Ordinance Code, as approved by the people, and thereafter as may be 25 amended by the City Council. The Director of Finance and 26 Administration is authorized and directed to make disbursements 27 from this fund upon the written requisition of the Executive 28 Director and/or the Chairman of the Duval County Tourist 29 Development Council; provided, that payments of the debt service requirements of any revenue bonds issued pursuant to the Tourist 30 Development Plan shall be made from this fund as required by the 31

revenue bonds. All revenues and funds deposited into this fund
 shall not lapse to the General Fund.

3 Development account; expenditures. There is hereby (b) established, in addition to the Tourist Development Tax Special 4 5 Revenue Fund, a separate development account ("Development 6 composed of the balances transferred as required Account") 7 by Section 666.108(d), Ordinance Code, at the end of -each fiscal year together with annual budgeted allocations. The Executive 8 9 Director and/or Administrator of the Tourist Council shall keep a 10 record of the balances so transferred, and these funds shall be available for withdrawal as provided in this 11 Section. The Development Account funds shall be for the purpose of acquiring, 12 13 constructing, extending, enlarging, remodeling, or improving publicly owned convention centers, coliseums (e.g., arena), 14 or 15 auditoriums (e.g., performing arts center) and aquariums or museums 16 that are publicly owned and operated or owned and operated by a not 17 for profit organization and open to the public. In acquiring, constructing, extending, enlarging, remodeling, or improving such 18 19 facilities, the usual City procedures shall be followed. No funds 20 in the Development Account shall be used for the general or routine maintenance, operation or promotion of such facilities. It is not 21 22 required that the funds in the Development Account be expended on 23 an activity or project in each fiscal year, and any such funds 24 transferred or appropriated to the Development Account pursuant 25 to Section 666.108(d), Ordinance Code, shall accumulate from year 26 to year until sufficient funds are available to adequately fund an 27 acquisition, construction, extension, enlargement, remodeling, or 28 improvement project for such facilities. All revenues and funds 29 deposited into the Development Account shall not lapse to the 30 Any projects and activities funded from General Fund. the 31 Development Account shall be approved by the City Council.

Contingency Account; expenditures. There is hereby 1 (C) 2 established, in addition to the Tourist Development Tax Special 3 a separate contingency account ("Contingency Revenue Fund, Account") to receive the funding allocations and appropriations to 4 5 the Tourist Development Plan component described in subsection 666.108(b)(7), Ordinance Code, to be used for unforeseen 6 7 opportunities of major significance to tourism in the City. Any 8 activities and projects funded from the Contingency Account shall 9 be approved by the City Council. Any unspent and unencumbered funds 10 in the Contingency Account at the end of each fiscal year shall accumulate from year to year. All revenues and funds deposited into 11 the Contingency Account shall not lapse to the General Fund. 12

13 (d) Convention Grants Account; expenditures. There is hereby established, in addition to the Tourist Development Tax Special 14 Revenue Fund, a separate account ("Convention Grants Account") to 15 16 receive funding allocations and appropriations to the Tourist 17 Development Plan subcomponent for convention grant awards described in 666.108(b)(3)(vi), Ordinance Code. Monies in this account shall 18 19 only be used for convention grant awards. Monies and interest 20 appropriated into this account shall be for the purpose set forth 21 herein and shall not lapse to the General Fund at the close of any 22 fiscal year, but instead shall carry over into subsequent fiscal years. Subject to the availability of appropriated funds in this 23 24 account, the Director of Finance and Administration, or his 25 designee, is authorized and directed to make disbursements from 26 this account upon receipt of the Tourist Development Council 27 Executive Director's written disbursement request.

(e) Equestrian Center Grants Account; expenditures. There is
hereby established, in addition to the Tourist Development Tax
Special Revenue Fund, a separate account ("Equestrian Center Grants
Account") to receive funding allocations and appropriations to the

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Tourist Development Plan component for equestrian center grant 1 awards described in 666.108(b)(8), Ordinance Code. Monies in this 2 3 account shall only be used to award equestrian center grants. Monies and interest appropriated into this account shall be for the 4 5 purpose set forth herein and shall not lapse to the General Fund at the close of any fiscal year, but instead shall carry over into 6 7 subsequent fiscal years. Subject the to availability of appropriated funds in this account, the Director of Finance and 8 9 Administration, or his designee, is authorized and directed to make 10 disbursements from this account upon receipt of the Tourist Development Council Executive Director's written 11 disbursement 12 request.

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Sec. 111.601. - Tourist Development Donations and Sponsorships Special Revenue Fund.

15 There is created within the Special Revenue Funds a special 16 revenue fund account to be known as the Tourist Development 17 Donations and Sponsorships Special Revenue Fund ("Fund"), into which shall be deposited all donations, monetary gifts, sponsorship 18 19 monies, and other non-tourist development tax monies designated for 20 the approved uses in this section. Monies deposited into the Fund 21 shall be used to defray the costs and expenses related to (i) the 22 Tourist Development Plan components described in Section 666.108, Ordinance Code; and (ii) existing and future tourist activities, 23 24 tourist facilities and tourist attractions in Duval County. 25 Expenditures from the Fund shall not be subject to the Tourist 26 Development Plan requirements set forth in Chapter 666, Ordinance 27 Code. All monies and interest placed into the Fund are hereby 28 appropriated for the purposes of the Fund and such shall not lapse 29 to the General Fund at the close of any fiscal year, but instead 30 shall carry over to the next fiscal year. The Executive Director of 31 the Tourist Development Council shall expenditure make

recommendations to the Tourist Development Council ("TDC") 1 for 2 approval. The Director of Finance and Administration, or his 3 designee, is authorized and directed to make disbursements from the Fund upon receipt of the Executive Director's written request and 4 5 upon approval of such expenditure recommendations by the TDC, subject to the availability of funds in the Fund. Each Fund 6 7 expenditure by the TDC in excess of \$75,000 shall require prior approval by the City Council. 8

9 Section 3. Amending Chapter 666 (Duval County Tourist 10 Development Plan), Section 666.106 (Tourist Development Tax), Section 666.108 (Tourist Development Plan) Ordinance Code. Chapter 11 12 666 (Duval County Tourist Development Plan), Section 666.106 (Tourist Development Tax), Section 666.108 (Tourist Development 13 Plan) Ordinance Code, is hereby amended to read as follows: 14

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CHAPTER 666. DUVAL COUNTY TOURIST DEVELOPMENT PLAN

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Sec. 666.106. - Tourist Development Tax.

(a) Amount; taxable privileges. There is hereby levied and 18 19 imposed throughout the General Services District an "original" 20 tourist development tax at a rate of two percent pursuant to F.S. § 21 125.0104(3)(c), and, commencing on the effective date as provided 22 by law, an (i) "additional" tourist development tax at a rate of 23 one percent pursuant to F.S. § 125.0104(3)(1), and (ii) an 24 "additional" tourist development tax at a rate of one percent 25 pursuant to F.S. § 125.0104(3)(n) of the whole and major fraction 26 of each dollar of the total rental charged every person who rents, 27 lets for consideration any living leases or quarters or 28 accommodations in any hotel, apartment hotel, motel, resort motel, apartment, apartment motel, rooming house, mobile home 29 park, 30 recreational vehicle park, condominium, or timeshare resort for a 31 term of six months or less. When receipt of consideration is by way

of property other than money, the tax shall be levied and imposed on the fair market value of such nonmonetary consideration. The tax shall be in addition to any other tax imposed pursuant to F.S. Ch. 212 and in addition to all other taxes, fees and consideration for the rental or lease.

(b) Collection; limitations; prohibitions. The tax shall be 6 7 charged by the person receiving the consideration for the lease or rental and it shall be collected from the lessee, tenant or 8 9 customer at the time of payment of the consideration for such lease 10 or rental. The provisions contained in F.S. § 125.0104(3) shall be applicable to persons collecting the tax, except that the tax shall 11 12 be remitted by the person receiving the tax to the Duval County Tax Collector pursuant to F.S. § 125.0104(10). Such tax shall be 13 administered according to the provisions of F.S. Ch. 212, pt. I. 14 15 The prohibitions and penalties contained in F.S. § 125.0104(8) shall be applicable. 16

17 (c) Administration; recordkeeping; audit; enforcement. The initial collection of the tax shall be made in the same manner as 18 the tax imposed under F.S. Ch. 212, pt. I. Tax revenues shall be 19 20 used only in accordance with F.S. § 125.0104. The Tax Collector 21 shall keep appropriate books, records and accounts for the purpose 22 of the collection, administration, and remittance of this tax. The 23 provisions for payment of a dealer's credit, as required by F.S. 24 Ch. 212, pt. I, shall be provided for by the Tax Collector and the 25 payment of such credit is hereby authorized. Pursuant to F.S. § 26 125.0104, three percent of the tax collected shall be used by the 27 City for actual administrative costs incurred. Such three percent for administrative costs shall be allocated within the City as 28 29 follows: (i) one percent shall be allocated to the Tax Collector, and (ii) two percent shall be allocated to the Tourist Council. 30

(d) County and city responsibilities. The County hereby 1 2 assumes all responsibility for auditing the records and accounts of dealers, and assessing, collecting and enforcing payment of 3 delinquent taxes and penalties. The Director of Finance and 4 5 Administration of the City of Jacksonville may use any power granted by F.S. § 125.0104 to the State Department of Revenue to 6 7 determine the amount of tax, penalties, and interest to be paid by each dealer and to enforce payment of such tax, penalties, 8 and 9 interest. The Council Auditor is hereby authorized to audit all 10 such collection and administration transactions.

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Sec. 666.108. - Tourist Development Plan.

(a) Legislative findings; plan adoption. The City Council 13 finds and declares that the Duval County Tourist Development Plan 14 ("Tourist Development Plan" or "Plan"), consisting of the eight 15 components described in Section 666.108(b) below, will provide for 16 17 the advancement, generation, growth and promotion of tourism, 18 enhancement of the tourist industry, attraction of conventioneers and tourists from within and without the state to the City. The 19 20 City Council hereby adopts, creates and establishes the Tourist 21 Development Plan which shall be funded by the "original" tourist 22 development tax revenues imposed by Section 666.106, Ordinance 23 Code, and deposited into the Tourist Development Tax Special 24 Revenue Fund pursuant to this Chapter and Section 111.600, 25 Ordinance Code.

(b) Plan components. The Tourist Development Plan shall
consist of the eight components described in Section 666.108(b)(1)(8). Tax revenues shall only be expended on the services,
activities and/or uses described in each component. The Tourist
Council shall implement and administer the Plan in strict
compliance with the Plan components. The Tourist Council shall not

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1 deviate from the Plan components and the services, activities 2 and/or uses described therein in the implementation and 3 administration of the Plan without City Council approval pursuant 4 to a Plan amendment. The eight Plan components are as follows:

5 (1) Tourist Bureau Destination Services. This component shall require the establishment of a tourist bureau, which shall 6 7 operate and serve as the City's premier expert on tourist attractions, activities and events, accommodations, and restaurants 8 9 available to tourists who visit the City, which includes Atlantic 10 Neptune Beach, Jacksonville Beach (collectively, Beach, the "Beaches") and the town of Baldwin. Such tourist bureau shall 11 12 provide the following services:

13 (i) Visitor Centers. The establishment, operation and staffing of a visitor kiosk at the Jacksonville Airport, as 14 15 well as any additional locations as determined and funded by the Tourist Council. at least one visitor center in Downtown 16 17 Jacksonville, and one visitor center in the Atlantic, Neptune and Jacksonville Beaches area (individually and collectively, the 18 "Visitor Center" or "Visitor Centers"). Each Visitor Center shall 19 20 be open a minimum of 50 hours per week, including both Saturday and 21 Sunday for a minimum of five hours each day. The Visitor Centers 22 shall be located so as to maximize visibility and accessibility by 23 tourists and preference shall be given to use of City-owned 24 property for such purpose. Signage on the Interstate directing tourists to the Visitor Center shall be pursued and installed. 25 Supplemental unstaffed kiosks at strategic tourist attractions 26 shall be pursued; 27

(ii) Comprehensive listings. The establishment of
 continually updated comprehensive and all-inclusive listings <u>as</u>
 <u>determined by the Tourist Council, which may include, without</u>
 <u>limitation, of</u> all public and private museums including library

special collections; guided tours; event listings at all City-owned 1 facilities such as the arena, performing arts center, baseball 2 grounds, stadium and other City-owned venues; other events and 3 activities submitted to the website host which are open to the 4 5 public; golf courses and other sports facilities open to the 6 public; activity rentals (bicycle, kayak, power boats, etc.); 7 charter fishing captains; manufacturing facility tours; links to Jacksonville Parks, Libraries and other public facilities offered 8 9 within the City of Jacksonville; hotels, motels, bed and breakfasts 10 and other accommodations; restaurants, bars, clubs, and similar food and entertainment establishments; and other similar listings 11 of tourist oriented facilities and activities. Such listings may 12 not show preference to, or otherwise emphasize, any particular 13 event or service provider. This service shall also include a pro-14 15 active development of such listings by reaching out to a wide spectrum of community organizations and resources to ascertain the 16 17 activities, facilities, and events currently available, and such activity shall be an on-going and continuous effort to ascertain 18 19 all that the City has to offer tourists. While some listings may be 20 acquired by the purchase of prepared lists, others will require in-21 house research and creation; and

22 (iii) Assembly of available information. The assembly or creation of available information on, or creation of as 23 24 determined by the Tourist Council, which may include, without 25 limitation, new running routes/trails; bicycling tour routes; 26 scenic walks; historic walking tours; tourist attraction and activity locations; public docks, boat ramps, non-motorized 27 28 launches and waterfront facilities accessible to those on the water 29 such as restaurants with docks, etc., and such other maps and 30 guides that identify attributes of the City for which tourists 31 commonly search.

(2) Marketing of existing tourist-oriented facilities, 1 attractions, activities and events, located or occurring within the 2 3 City, and identified in Plan component (1) above through advertising and marketing campaigns as described below or through 4 5 the marketing of the City pursuant to Marketing Grants. This component shall require the marketing of existing tourist-oriented 6 7 facilities, attractions, activities and events identified in Plan component (1) above through advertising and marketing campaigns 8 9 conducted outside the City, regionally, nationally and internationally, which may include, without limitation through the 10 maintenance of a website, publication of an annual visitor 11 magazine, and publication or production of brochures, maps, videos 12 and similar materials for distribution at Visitor Centers and 13 tourist facilities, or through the marketing of the City pursuant 14 to Marketing Grants awarded in accordance with the grant guidelines 15 16 established by the Tourist Development Council Grant Guidelines approved by City Council. Within the overall funding allocation for 17 this component (2), adequate funding shall be set aside annually 18 19 for subparts (v), (vii), (ix) and (x) to perform the activities in 20 each such subpart of this component. The marketing services to be 21 provided under this component shall include, without limitation, 22 the following advertising, tourist engagement strategies and 23 marketing services:

(i) Name branding. Branding of Jacksonville as a
unique destination focusing on our waterways, beaches, and parks
and opportunities for outdoor adventure; the City's extraordinary
cultural and historical resources; and the City's passion for
sports by showcasing the City's numerous sporting events, and
teams, and venues for at all levels; (culinary destinations, ale
trails, and medical tourism capacity may be included in the

1 branding but shall not be a primary focus area of the branding 2 plan);

3 (ii) Market targeting. Target <u>geographic</u> markets
4 based on study <u>industry</u> data and past tourist tracking <u>as provided</u>
5 by the Tourist Council before the start of each fiscal year;

Demographic 6 Audience (iii) targeting. Target 7 audiences of the destination branding attributes identified in (i) 8 above, with advertising and promotions, also including (a) 9 Jacksonville Jaguars and other professional sports teams' opponents 10 around away game cities and grow out of town visitation for home games, and local leisure tourism by targeting opponent's cities, 11 12 and (b) audiences based on activities unique to the area and that attract large numbers of tourists (i.e. golf, beaches 13 and watersports, etc.); and 14

(iv) Targeting direct flight markets. Coordination with Jacksonville Aviation Authority to advertise in direct flight markets <u>and assist in attraction and retention of direct flight</u> service activities.

19 (v) Website. The establishment and maintenance of a 20 continually updated website as the official tourist website for the 21 City. Such website shall contain comprehensive and all-inclusive 22 listings of all existing tourist oriented facilities, attractions, activities and events identified in (1) above. While accommodations 23 24 and restaurants are recognized as essential to the tourist 25 experience, equal emphasis shall be given to things to do and see 26 in the City. Such listings shall be all-inclusive and may not show 27 preference to, or otherwise emphasize, any particular event or 28 service provider, in exchange for monetary or in-kind support. 29 Listings shall be sortable by business type/special interest category. Individual locations, venues and activities may 30 be featured in specific content articles and itineraries but based on 31

consumer interest ratings, or recognized tourist attraction rating 1 entities. and not on any request or payment by the entity 2 advertised. If out of City day trips are promoted through such 3 website, contributions from the jurisdictions in which such 4 5 facilities are located shall be negotiated and used to offset the expense of publication. In no event shall the primary focus of any 6 7 local webpage be devoted to out of City activities, venues, or services unless paid for by such jurisdiction; 8

9 (vi) Social media sites and digital advertising. 10 The maintenance of social media sites which shall include links to, excerpts from, and mirror the material contained in the website 11 12 above. Individual locations, venues, and activities may be featured in specific content articles and itineraries but based on consumer 13 interest ratings, or recognized tourist attraction rating entities 14 15 and not on any request or payment by the entity advertised. This subpart shall also include online digital advertising to targeted 16 17 markets of the destination branding attributes identified in (i) 18 above;

19 (vii) Visitor magazine. The publication production 20 of an electronic or hard copy Visitor Magazine no less often than annually which shall also include the comprehensive listings 21 22 described above at a frequency determined by the Tourist Council. 23 Individual locations, venues, and activities may be featured in 24 specific content articles and itineraries but based on consumer 25 interest ratings, or recognized tourist attraction rating entities 26 and not on any request or payment by the entity advertised not in 27 exchange for monetary or in-kind contributions. If out of City day 28 trips are promoted through such Visitor magazine, contributions 29 from the jurisdictions in which such facilities are located shall be negotiated and used to offset the expense of publication. In no 30 event shall the primary focus of any publication be devoted to out 31

1 of City activities, venues, or services unless paid for by such 2 jurisdiction;

3 (viii) *Media Relations*. Promotion of the City's 4 tourist related facilities and programs on a state, national and 5 international level to media writers of magazines, newspapers, 6 blogs, websites and other public relations oriented outlets;

(ix) Maps. The publication of maps on the website and in print <u>may include</u>, without limitation, identifying running routes/trails; bicycling tour routes; scenic walks; historic walking tours; tourist attraction and activity locations; public docks, boat ramps, non-motorized launches and waterfront facilities accessible to those on the water such as restaurants with docks, etc.;

(x) Topic specific brochures, videos, etc. The publication of other topic specific brochures and videos, such as brochures and videos focused on water related activities and parks and outdoor adventures, area history trails and brochures or other types of businesses if expressly requested by and deemed appropriate by the Tourist Council; and

(xi) Collection of brochures, videos, etc. The collection and distribution of brochures, videos, and other advertising prepared by existing tourist oriented facilities, attractions, activities, and events at all visitor centers, kiosks, and such other opportunities as may arise.

25 (xii) Marketing Grants. Marketing of the City as a 26 tourism destination pursuant to Marketing Grants awarded in 27 accordance with the Tourist Development Council Grant Guidelines 28 approved by the City Council.

(3) <u>Promotion of the City as a convention and meeting</u> 30 <u>site Convention/Group Attraction & Services</u>. This component shall 31 require the promotion and further expansion of the City as a convention and meeting site for tourists. The promotion services to
 be provided under this component shall include:

3 (i) Promotion to Tourist Groups. Promotion and 4 marketing of the City as a convention and meeting destination to 5 meeting planners, trade associations, industry groups, professional 6 associations, etc.;

7 (ii) Convention market targeting. Target markets
8 based on study data and past tourist tracking;

9 (iii) Convention sales activities. Convention sales 10 activities actively pursuing potential meetings, conferences, conventions and groups and coordinating bookings with conference 11 convention facilities and accommodations that 12 and meet the 13 expressed needs of the group. Preferences for accommodations or facilities shall be based solely on the needs of the client and not 14 15 as a result of monetary or in-kind exchange In this regard, no preference shall be shown to any particular private accommodation 16 or facility; 17

(iv) Coordination with City convention center manager. Coordination with the City's convention center manager to assist with fully booking that facility and meeting the accommodation needs of conventions booked at the Convention Center;

(v) Convention service activities. Convention
 service activities that support the needs of tourists attending
 conventions and conferences in the City; and

(vi) Convention grants. Convention grants payable to or on behalf of convention or conference groups or businesses as incentives for selection of the City as their destination for group or business conventions, conferences, or meetings in accordance with the grant guidelines established by the Tourist Development Council Grant Guidelines approved by City Council. Convention grants shall be funded from the Convention Grants Account set forth

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in Section 111.600(d), Ordinance Code.

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2 (4) Development and planning of additional tourist 3 facilities and attractions in the City <u>Planning and Research</u>. This 4 component shall require the development and planning of additional 5 tourist facilities and attractions in the City. The services to be 6 provided under this component shall include:

7 Identification of undeveloped (i) tourist Identification of potential or undeveloped tourist 8 attractions. 9 attractions, (other than a convention center), in the City which 10 will include a study to determine the existence, location, and potential tourist benefit to the City of such attractions, and the 11 short range plan to develop such of 12 а beginning of these attractions as may indicate an economically feasible benefit; and 13

(ii) Planning. Development of a strategic plan for the expansion of business at existing tourist accommodations, and expansion of existing developed tourist attractions (attractions herein shall not include accommodations or dining, but entertainment and recreation venues and opportunities) for coordination of development efforts, advertising and promotion of such facilities.

(5) Special Event grants. This component shall authorize
the Tourist Council to award special event grants in accordance
with grant guidelines established by the Tourist Development
Council Grant Guidelines approved by the without further City
Council approval.

(6) <u>Development</u>. Acquisition of and improvements to certain publicly owned facilities or certain facilities publicly owned and operated or owned and operated by a not for profit and open to the public. This component shall consist of a development account used to acquire, construct, extend, enlarge, remodel or improve publicly owned convention centers, coliseums (e.g., arena) or auditoriums (e.g., performing arts center), or aquariums or museums that are publicly owned and operated or owned and operated by a not for profit organization. Such aquariums and museums <u>facilities</u> owned and operated by a not for profit corporation must be open to the public. Activities and projects funded from this account shall be approved by the City Council.

7 (7) Contingency for any uses authorized under F.S. § 8 125.0104(5)(a). This component shall consist of a reserve account 9 used to fund unforeseen opportunities of major significance to 10 tourism in the City. Activities and projects funded from this 11 account may be for any uses authorized under F.S. § 125.0104(5)(a) 12 and shall be approved by the City Council.

(8) Promotion of the Jacksonville Equestrian Center. This 13 the 14 require the promotion of Jacksonville component shall Equestrian Center. The promotion services to be provided under this 15 16 component shall be awarded through Equestrian Center Grants in 17 accordance with the grant guidelines established by the Tourist Development Council Grant Guidelines approved by Council. 18 19 Equestrian Center grants shall be for:

Funding Allocations for Plan 20 (C) Components. The Plan 21 components shall be funded with tax revenues. Minimum and maximum 22 funding levels, as applicable, for each Plan component shall be 23 allocated as a percentage of the Tourist Council's 24 anticipated/budgeted tourist development tax revenue over a three vear period (fiscal years 2016-2017, 2017-2018, and 2018-2019), and 25 26 it is anticipated that the tax revenues, less administrative costs 27 pursuant to Section 666.106(c), will be at least \$6,500,000 per 28 fiscal year during this period. The funding allocations for each 29 Plan component are provided in Table 1.1 below. Allocations of tax 30 revenues in future fiscal years will be made by the City Council by 31 means of an amendment to the Plan in the manner prescribed in

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subsection (g) below. In the event that City Council does not amend the Plan prior to the end of the third fiscal year (2018-2019), the allocations listed for the third fiscal year in Table 1.1 shall also be applied to future fiscal years. The Tourist Council shall adhere to the minimum and maximum funding levels, as applicable, provided in Table 1.1 in the preparation of its annual budget submittal to the Mayor.

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Table 1.1

Funding Allocations for Plan Components

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Plan components by abbreviated reference to Section 666.108 subsections only See Plan component descriptions in Section 666.108 (b) $(1)-(8)$ for full component descriptions	Min <u>imum./Max.</u> Funding Amount FY16-17	Min./Max. Funding Amount FY17-18	Min./Max. Funding Amount FY18-19
(b)(1) Tourist bureau	\$300,000<u>4</u>8	\$300,000	\$300,000
(b)(2) Marketing (including Marketing Grants)	\$2,250,000<u>30%</u>	\$2,300,000	\$2,350,000
<pre>(b)(3) Convention/Group Attraction Promotion of the City as a convention and meeting site* (see note below) (including Convention Grants)</pre>	\$2,000,000 (maximum of \$2,250,000<u>25</u>%	\$2,000,000 (maximum of \$2,250,000)	\$2,000,000
(b)(4) Development and planning of additional tourist faciliticsPlanning	\$150,000<u>0</u>%	\$100,000	\$50,000

& Research			
(b)(5) Special event grants	\$800,000<u>0</u>%	\$800,000	\$800,000
(b)(6) Acquisition of and improvements to certain publicly owned facilities Development	\$500,000 plus any amounts transferred pursuant to Section 666. 108(d) <u>0</u> %	\$500,000 plus any amounts transferred pursuant to Section 66 6.108(d)	\$500,000 plus any amounts transferred pursuant to Section 66 6.108(d)
(b)(7) Contingency	\$500,000 <u>0</u> %	\$500,000	\$500,000
(b)(8) Promotion of Equestrian Center	n/a 0.25%	n/a 0.25%	\$20,000

*This Plan component (Section 666.108(b)(3)) has a maximum funding 1 2 level due to the limited nature of the City's existing convention 3 center facility (i.e., Prime Osborn Center) as a tourist meeting 4 site. At such time that the existing facility is improved, or a new 5 facility is constructed, to better accommodate tourist meetings 6 (e.g., substantial increase in meeting space, attached lodging, etc.), the minimum funding level for this component may be 7 8 increased or the maximum funding level deleted.

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(d) Separate accounts established.

10 (1)Development account. There shall be a separate 11 account ("Development Account") established, development in 12 addition to the Tourist Development Tax Special Revenue Fund, to budgeted allocations., the unspent and 13 receive the annual unencumbered balances of appropriated funds allocated to the Plan 14 15 components and subcomponents described in subsections (b) (1), (2) (3) (i)-(v), (4), (5) and (8) above at the end of each 16 17 fiscal year, and any unallocated funds remaining in the special revenue fund at the end of each fiscal year. The development 18 19 account shall only be used to fund the Plan component activities 20 described in subsection (b)(6) (i.e., acquisition, construction,

1 extension, enlargement, remodel or improvement of publicly owned convention centers, coliseums (e.g., arena) or auditoriums (e.g., 2 3 performing arts center), or aquariums or museums that are publicly owned and operated or owned and operated by a not for profit 4 5 organization and open to the public). The Development Account shall be created pursuant to Section 111.600, Ordinance Code, and any 6 7 activities and projects funded from the account shall be approved 8 by City Council.

9 (2) Contingency Account. There shall be a separate 10 contingency account ("Contingency Account") established within the Tourist Development Tax Special Revenue Fund to receive the funding 11 12 the Plan described allocated to component in 13 subsection 666.108(b)(7), as well as the unspent and unencumbered balances of appropriated funds allocated to the Plan components and 14 15 subcomponents described in subsections (b) (1), (2) (3) (i)-(v), (4), (5)and (6) above at the end of each fiscal year, and any unallocated 16 funds remaining in the special revenue fund at the end of each 17 fiscal year. The Contingency Account is to be used for unforeseen 18 19 opportunities of major significance to tourism in the City, and any 20 awards funded from this account shall not require further City 21 Council approval. The Contingency Account shall be created pursuant 22 to Section 111.600, Ordinance Code, and any unspent balance in the 23 Contingency Account at the end of each fiscal year shall carry over 24 to the next fiscal year and any activities and projects funded from 25 the account shall be approved by City Council.

(3) Convention Grants Account. There shall be a separate convention grants account ("Convention Grants Account") established within the Tourist Development Tax Special Revenue Fund to receive the funding allocated to the Plan subcomponent described in subsection 666.108(b)(3)(vi) to be used for convention grant awards. The Convention Grants Account shall be created pursuant to Section 111.600, Ordinance Code, and any convention grant awards funded from this account shall not require further City Council approval. <u>Any unspent balance in the Convention Grants Account at</u> <u>the end of each fiscal year shall carry over to the next fiscal</u> <u>year.</u>

(4) Equestrian Center Grants Account. There shall be a 6 7 equestrian center grants account ("Equestrian Center separate Grants Account") established within the Tourist Development Tax 8 9 Special Revenue Fund to receive the funding allocated to the Plan 10 component described in subsection 666.108(b)(8) to be used for equestrian center grant awards. The Equestrian Center Grants 11 12 Account shall be created pursuant to Section 111.600, Ordinance Code, and any equestrian center grant award funded from this 13 account shall not require further City Council approval action. 14 15 Any unspent balance in the Equestrian Center Grants Account at the end of each fiscal year shall carry over to the next fiscal year. 16

(e) Contract providers. Contract providers of Plan components shall be procured pursuant to <u>Chapter 126</u>, Ordinance Code. Contract providers that are contracted to market and promote the area for tourism or convention business shall be deemed "county destination marketing organizations" as defined in F.S. § 288.923.

(f) Plan Review. The Tourist Council pursuant to <u>Chapter 70</u>, Ordinance Code, shall conduct a continuing review of the progress of the Plan, the effectiveness of the current allocation of tax revenues and the problems and deficiencies of the Plan in order to make recommendations to the City Council for changes in the Plan, including the addition or deletion of Plan components and changes to the services, activities and/or uses contained therein.

(g) Amendments. As required by F.S. § 125.0104, the Plan created and established in this Section may not be amended except by an ordinance enacted by an affirmative vote of a majority plus

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one additional member of the City Council.

2 Section 4. Repeal of Ordinances 2018-472 and 2019-0152 3 (Tourist Development Council Grant Guidelines). Ordinances 2018-4 472-E and 2019-0152-E (Tourist Development Council Grant 5 Guidelines) are hereby repealed.

Codification Instructions. The Codifier and 6 Section 5. 7 the Office of General Counsel are authorized to make all chapter and division "table of contents" consistent with the changes set 8 9 forth herein. Such editorial changes and any others necessary to 10 make the Ordinance Code consistent with the intent of this legislation are approved and directed herein, and changes to the 11 Ordinance Code shall be made forthwith and when inconsistencies are 12 13 discovered with notification to and approval of the Tourist 14 Development Council.

15 Section 6. Effective Date. This ordinance shall become 16 effective upon signature by the Mayor or upon becoming effective 17 without the Mayor's signature.

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19 Form Approved:

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/s/Mary E. Staffopoulos

22 Office of General Counsel

23 Legislation Prepared By: Lawsikia J. Hodges

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