

Trinity Rescue Mission - Homeless Response Plan

FY 2024-2025 City Contract Term Sheet

Contractor: Trinity Rescue Mission, Inc. (“Trinity Rescue Mission” or “Contractor”)

Maximum Contract Amount: \$634,421.60

Contract Term: October 1, 2024 – September 30, 2025

CONTRACTOR OVERVIEW:

Trinity Rescue Mission is a faith-based nonprofit focused on ending the cycle of homelessness for men, women, and especially children across Northeast Florida. Our Emergency Services meet the immediate crisis needs of those in downtown Jacksonville by providing the basics – food, shelter and clothing. Our Transition Programs create a safe, sober environment using services tailored to resident’s individual needs. These services include housing, employment, addiction recovery, life skills, and much more, in a program that can last 6-24 months. Our focus is on root cause, long-term and sustainable solutions for ending homelessness.

SCOPE OF SERVICES:

Trinity Rescue Mission will be contracted to assist the City and the Jacksonville Fire and Rescue Department (JFRD) in addressing unauthorized camping and sleeping on public property (HB 1365). Trinity Rescue Mission shall perform the following tasks and services under contract with the City:

Task 1: Capital Improvements

- Complete improvements and facility renovations to the facilities located 622 West Union Street and 627 West Beaver Street as necessary to operate 44 beds in Duval County not currently in operation (“Additional Beds”).
- Complete improvements no later than January 1, 2025.
- Provide the City with evidence that improvements have been completed and support for related expenditures.

Task 2: Additional Beds

- Make 22 Additional Beds available for City use no later than December 15, 2024, and make the remaining 22 Additional Beds (44 total) available for City use no later than January 1, 2025 (“Performance Schedule”).
- Additional Beds shall be held for City use specifically related to addressing unauthorized camping and sleeping on public property.
- Provide individuals occupying the Additional Beds with the same level of service as other facility residents and perform additional services as agreed upon by City and Trinity Rescue Mission.
- Maintain a minimum of 112 beds in Duval County (“Minimum Beds”), which includes the 44 Additional Beds.

Task 3: Intake and Hotline

- Maintain a point of contact available 24/7 for contract coordination with JFRD and intake processing.
- Participate in a rotating homelessness hotline with other related City contractors.
- Perform intake processing and management of individuals referred by JFRD (to the extent Additional Beds are available).

Task 4: General and Reporting

- Participate in joint meetings between City, contractors and other stakeholders related to unauthorized camping and sleeping on public property.
- Maintain records and data on individuals utilizing Additional Beds.
- Provide monthly reporting on activities related to unauthorized camping and sleeping on public property and use of Additional Beds, including but not limited providing a list of individuals processed through intake in last 30 days, a list of individuals departed in the last 30 days, information on lengths of stay and terms of departure from service.
- Provide the City with current Additional Bed availability upon request.
- Provide the City with annual report of activity related to unauthorized camping and sleeping on public property and Additional Beds, including but not limited to information regarding the total number of individuals served and average length of stay.
- Provide the City with additional data and information, as needed, related to the City efforts to address unauthorized camping and sleeping on public property.

MAXIMUM AWARD:

The maximum indebtedness for this contract shall be \$634,421.60.

Operating Award: Not to exceed \$421,669.60

Trinity Rescue Mission shall be compensated at a rate of \$958.34 per month per Additional Bed maintained. At the end of each month, Trinity Rescue Mission shall submit an invoice to the City with supportive documentation detailing the total number of beds maintained in Duval County during the previous month, including Additional Beds. Failure to maintain the Minimum Beds requirement in a period shall result in a 1 for 1 reduction in the Additional Beds compensated for that period. For the first month of operation, compensation shall be proportional to the number of days in the month that the Additional Beds were operational.

Capital Award: Not to exceed \$212,752.00

Trinity Rescue Mission shall be eligible for reimbursement of qualified capital costs of improvements related to the creation of Additional Beds, up to a maximum amount of \$212,752.00. Upon completion of the improvements, Trinity Rescue Mission shall submit an invoice to the City and expenditure support related to the reimbursement amount. Failure to create 44 Additional Beds in accordance with the Performance Schedule shall result in a proportional reduction of the Capital Award amount.

ADDITIONAL CONTRACT REQUIREMENTS AND CONDITIONS:

- Upon prior notification, Contractor shall make records available to the City (including the Council Auditor's Office) to perform audits of the contract.

City Rescue Mission - Homeless Response Plan

FY 2024-2025 City Contract Term Sheet

Contractor: The City Rescue Mission, Inc. (“City Rescue Mission” or “Contractor”)

Maximum Contract Amount: \$288,970.40

Contract Term: October 1, 2024 – September 30, 2025

SCOPE OF SERVICES:

City Rescue Mission may be contracted to assist the City and the Jacksonville Fire and Rescue Department (JFRD) in addressing unauthorized camping and sleeping on public property (HB 1365) at the discretion of the Fire Chief. City Rescue Mission shall perform the following tasks and services if under contract with the City:

Task 1: Capital Improvements

- Complete improvements and facility renovations to the State Street Shelter Care facility located at 234 West State Street as necessary to operate up to 26 beds not currently in operation (“Additional Beds”).
- Complete improvements by the date mutually agreed upon by the Fire Chief and City Rescue Mission.
- Provide the City with evidence that improvements have been completed and support for related expenditures.

Task 2: Additional Beds

- Make up to 26 Additional Beds (the number of Additional Beds to be determined by the Fire Chief) available for City use by the date mutually agreed upon by the Fire Chief and City Rescue Mission (“Performance Schedule”).
- Additional Beds shall be held for City use specifically related to addressing unauthorized camping and sleeping on public property.
- Provide individuals occupying the Additional Beds with the same level of service as other facility residents and perform additional services as agreed upon by City and City Rescue Mission.
- Maintain the 50 beds currently in use plus the Additional Beds at the State Street Shelter Care facility (“Minimum Beds”).

Task 3: Intake and Hotline

- Maintain a point of contact available 24/7 for contract coordination with JFRD and intake processing.
- Participate in a rotating homelessness hotline with other related City contractors.
- Perform intake processing and management of individuals referred by JFRD (to the extent Additional Beds are available).

Task 4: General and Reporting

- Participate in joint meetings between City, contractors and other stakeholders related to unauthorized camping and sleeping on public property.
- Maintain records and data on individuals utilizing Additional Beds.
- Provide monthly reporting on activities related to unauthorized camping and sleeping on public property and use of Additional Beds, including but not limited to providing a list of individuals processed through intake in last 30 days, a list of individuals departed in the last 30 days, information on lengths of stay and terms of departure from service.
- Provide the City with current Additional Bed availability upon request.
- Provide the City with annual report of activity related to unauthorized camping and sleeping on public property and Additional Beds, including but not limited to information regarding the total number of individuals served and average length of stay.

- Provide the City with additional data and information, as needed, related to the City efforts to address unauthorized camping and sleeping on public property.

MAXIMUM AWARD:

The maximum indebtedness for this contract shall be \$288,970.40

Operating Award: Not to exceed \$249,168.40

City Rescue Mission shall be compensated at a rate of \$958.34 per month per Additional Bed maintained, up to 26 Additional Beds. At the end of each month, City Rescue Mission shall submit an invoice to the City with supportive documentation detailing the total number of beds maintained in Duval County during the previous month, including Additional Beds. Failure to maintain the Minimum Beds requirement in a period shall result in a 1 for 1 reduction in the Additional Beds compensated for that period. For the first month of operation, compensation shall be proportional to the number of days in the month that the Additional Beds were operational.

Capital Award: Not to exceed \$39,802.00

City Rescue Mission shall be eligible for reimbursement of qualified capital costs of improvements related to the creation of Additional Beds in accordance with the Performance Schedule, up to a maximum amount of \$39,802.00. If the number of Additional Beds to be created is less than 26, the maximum Capital Award shall be reduced, proportionally or otherwise, at the discretion of the Fire Chief. Upon completion of the improvements, City Rescue Mission shall submit an invoice to the City and expenditure support related to the reimbursement amount.

ADDITIONAL CONTRACT REQUIREMENTS AND CONDITIONS:

- Upon prior notification, Contractor shall make records available to the City (including the Council Auditor's Office) to perform audits of the contract.

The Salvation Army - Homeless Response Plan

FY 2024-2025 Contract Term Sheet

Contractor: The Salvation Army (“Salvation Army” or “Contractor”)

Maximum Contract Amount: \$410,336.00

Contract Term: October 1, 2024 – September 30, 2025

SCOPE OF SERVICES:

Salvation Army may be contracted to assist the City and the Jacksonville Fire and Rescue Department (JFRD) in addressing unauthorized camping and sleeping on public property (HB 1365) at the discretion of the Fire Chief. Salvation Army shall perform the following tasks and services if under contract with the City:

Task 1: Capital Improvements

- Complete improvements and facility renovations to the facility located at 900 W. Adams Street as necessary to operate up to 40 beds not currently in operation (“Additional Beds”).
- Complete improvements by the date mutually agreed upon by the Fire Chief and Salvation Army.
- Provide the City with evidence that improvements have been completed and support for related expenditures.

Task 2: Additional Beds

- Make up to 40 Additional Beds (the number of Additional Beds to be determined by the Fire Chief) available for City use by the date mutually agreed upon by the Fire Chief and Salvation Army (“Performance Schedule”).
- Additional Beds shall be held for City use specifically related to addressing unauthorized camping and sleeping on public property.
- Provide individuals occupying the Additional Beds with the same level of service as other facility residents and perform additional services as agreed upon by City and Salvation Army.
- Maintain the 80 beds currently in use plus the Additional Beds at 900 W. Adams Street (“Minimum Beds”).

Task 3: Intake and Hotline

- Maintain a point of contact available 24/7 for contract coordination with JFRD and intake processing.
- Participate in a rotating homelessness hotline with other related City contractors.
- Perform intake processing and management of individuals referred by JFRD (to the extent Additional Beds are available).

Task 4: General and Reporting

- Participate in joint meetings between City, contractors and other stakeholders related to unauthorized camping and sleeping on public property.
- Maintain records and data on individuals utilizing Additional Beds.
- Provide monthly reporting on activities related to unauthorized camping and sleeping on public property and use of Additional Beds, including but not limited to providing a list of individuals processed through intake in last 30 days, a list of individuals departed in the last 30 days, information on lengths of stay and terms of departure from service.
- Provide the City with current Additional Bed availability upon request.
- Provide the City with annual report of activity related to unauthorized camping and sleeping on public property and Additional Beds, including but not limited to information regarding the total number of individuals served and average length of stay.

- Provide the City with additional data and information, as needed, related to the City efforts to address unauthorized camping and sleeping on public property.

MAXIMUM AWARD:

The maximum indebtedness for this contract shall be \$410,336.00

Operating Award: Not to exceed \$383,336.00

Salvation Army shall be compensated at a rate of \$958.34 per month per Additional Bed maintained, up to 40 Additional Beds. At the end of each month, Salvation Army shall submit an invoice to the City with supportive documentation detailing the total number of beds maintained in Duval County during the previous month, including Additional Beds. Failure to maintain the Minimum Beds requirement in a period shall result in a 1 for 1 reduction in the Additional Beds compensated for that period. For the first month of operation, compensation shall be proportional to the number of days in the month that the Additional Beds were operational.

Capital Award: Not to exceed \$27,000.00

Salvation Army shall be eligible for reimbursement of qualified capital costs of improvements related to the creation of Additional Beds in accordance with the Performance Schedule, up to a maximum amount of \$27,000.00. If the number of Additional Beds to be created is less than 40, the maximum Capital Award shall be reduced, proportionally or otherwise, at the discretion of the Fire Chief. Upon completion of the improvements, Salvation Army shall submit an invoice to the City and expenditure support related to the reimbursement amount.

ADDITIONAL CONTRACT REQUIREMENTS AND CONDITIONS:

- Upon prior notification, Contractor shall make records available to the City (including the Council Auditor's Office) to perform audits of the contract.