Introduced by Council Member Howland:

RESOLUTION 2023-477

A RESOLUTION HONORING AND COMMENDING KENNETH E.

(KEN) LATHROP FOR HIS DECADES OF SERVICE TO THE

CITY OF JACKSONVILLE AS THE CHIEF INFORMATION

OFFICER UPON THE OCCASION OF HIS RETIREMENT;

PROVIDING AN EFFECTIVE DATE.

WHEREAS, Ken Lathrop graduated from Phillips Community College in Arkansas and from Arkansas State University with a bachelor's degree in computer science; and

WHEREAS, Mr. Lathrop commenced his illustrious career with the City of Jacksonville in August 1987 as an Assistant Applications Analyst in the City's Information Technologies Division, rapidly rising through the ranks due to his exceptional abilities, technical acumen, and professional dedication; and

WHEREAS, Mr. Lathrop was instrumental in transitioning the City's in-house financial system from the mainframe to a vendor product, displaying a unique proficiency in financial systems, a complex task that marked a critical milestone for the City's financial management system; and

WHEREAS, Mr. Lathrop's innovative vision and leadership resulted in the effective training of employees in new technologies, the introduction of new roles and disciplines to the Division, and the revamp of infrastructures and architectures, thus ensuring that over 300 applications were converted or purchased, and ensuring the continuous improvement of hundreds of City applications; and

WHEREAS, during his tenure as Chief Information Officer and Division Chief of the Information Technologies Division, Ken Lathrop

successfully maintained up-to-date city technologies, ensured stability during challenging times including major hurricanes and a global pandemic that necessitated a huge shift to remote work and the wide use of new communication technologies for thousands of City employees, and initiated a successful college recruitment effort; and

WHEREAS, Mr. Lathrop served diligently in various areas within the Division including Business Analysis, Project Management, Operations, Server, Radios, Finance, and Security, leaving a lasting mark with his contributions in every role; and

WHEREAS, Ken Lathrop, Chief Information Officer (CIO) and Division Chief of the Information Technologies Division of the City of Jacksonville, has faithfully served the citizens of Jacksonville for nearly 36 years, demonstrating unwavering dedication, commitment, and integrity; now therefore

BE IT RESOLVED by the Council of the City of Jacksonville:

Section 1. The City Council hereby honors and commends Kenneth E. (Ken) Lathrop on his nearly four decades of service to the City of Jacksonville and its citizens in the Information Technologies Division and his outstanding leadership of the division as its Chief Information Officer since 2015. Mr. Lathrop has demonstrated integrity, innovation and a true dedication to customer service during his tenure, and the City is grateful for his commendable dedication to public service. The City Council wishes him the best of health and happiness in his retirement.

Section 2. Effective Date. This Resolution shall become effective upon signature by the Mayor or upon becoming effective without the Mayor's signature.