

CITY OF JACKSONVILLE MORTGAGE RELIEF PROGRAM (MRP)



SCAN ME!

The City of Jacksonville is the proud recipient of funding to assist with mortgage relief. This funding is now available to assist individuals and families who have been affected by COVID-19, with their **mortgage** payments. Households that currently earn 80% or below the local area median income who face a COVID-19 hardship and cannot make mortgage payments are encouraged to apply.

The program will provide up to six months of delinquent mortgage payments or \$7,500.00, **whichever is less**. Payments will be made payable to the mortgage company. Individuals requesting assistance must be the owner and occupant of the property. They will be required to provide proof

of delinquency, as well as a copy of a W-9 from their lender. Obtaining these documents will be the responsibility of the applicant and are a **mandatory requirement** for processing their application.

Grants will be awarded on a first come, first served basis to applicants who meet the eligibility requirements. **Those interested in participating in the program must create a MyJax account at myjax.custhelp.com.**

Applicants must submit a completed application and all required documentation through their MyJax account.

	Household Size 1	Household Size 2	Household Size 3	Household Size 4	Household Size 5	Household Size 6	Household Size 7	Household Size 8
80% AMI	\$41,900	\$47,900	\$53,900	\$59,850	\$64,650	\$69,450	\$74,250	\$79,050



Visit tinyurl.com/MRPdocuments for a list of required documents.

Mortgage Relief Program

\$4.25 million in funding was awarded to COJ from the CARES Act to assist individuals and families who have been affected by COVID-19, with their **mortgage** payments. Households that currently earn 80% or below the local area median income who face a COVID-19 hardship and cannot make mortgage payments are eligible to apply for this assistance.

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- The program will provide up to six months of delinquent mortgage payments or \$7,500.00, **whichever is less**.
- Payments will be made directly to the mortgage company.
- Individuals requesting assistance must be the owner and occupant of the property. They will be required to provide proof of delinquency, as well as a copy of a W-9 from their lender.
- Obtaining these documents will be the responsibility of the applicant and are a **mandatory requirement** for processing their application.
- **REQUIRED DOCUMENTATION:**
 - Completed Application
 - Current Mortgage Statement from mortgage company
 - W-9 from mortgage company, signed by the mortgage company
 - Photo ID for ALL household members age 18 or older
 - Birth Certificate copies for ALL household members under the age of 18 (0-17 years old)
- There is NO guarantee of funding until application is approved and check has been requested. Allow 45-60 days for complete processing.

We have approved 800 applications and there is approximately \$1 Million in remaining available funds.