

Introduced by Council Member White:

ORDINANCE 2025-440

AN ORDINANCE APPROPRIATING \$99,928 FROM THE GENERAL FUND OPERATING - COUNCIL OPERATING CONTINGENCY ACCOUNT TO THE GENERAL FUND OPERATING - CCSS COUNCIL STAFF SERVICES - CONTRACTUAL SERVICES ACCOUNT, TO PROCURE THE PROFESSIONAL SERVICES OF INDIGOV CORPORATION ("INDIGOV") TO PROVIDE A CLOUD-BASED CONSTITUENT RELATIONSHIP MANAGEMENT SOFTWARE AND RELATED TECHNICAL SUPPORT SERVICES FOR COUNCIL MEMBERS AND COUNCIL STAFF; PROVIDING FOR CARRYOVER TO FISCAL YEAR 2025-2026; APPROVING AND AUTHORIZING THE MAYOR, OR HER DESIGNEE, AND THE CORPORATION SECRETARY TO EXECUTE AND DELIVER A CONTRACT WITH INDIGOV, FOR THE PROVISION OF PROFESSIONAL SERVICES DESCRIBED HEREIN; PROVIDING FOR OVERSIGHT BY THE COUNCIL DIRECTOR; REQUESTING ONE CYCLE EMERGENCY PASSAGE; PROVIDING AN EFFECTIVE DATE.

BE IT ORDAINED by the Council of the City of Jacksonville:

Section 1. Appropriation. For the 2024-2025 fiscal year, within the City's budget, there are hereby appropriated the indicated sum(s) from the account(s) listed in subsection (a) to the account(s) listed in subsection (b):

(The account information is attached hereto as **Exhibit 1** and incorporated herein by this reference)

(a) Appropriated from:

See attached **Exhibit 1** \$99,928

(b) Appropriated to:

See attached **Exhibit 1** \$99,928

(c) Explanation of Appropriation:

The funding above comprises an appropriation of \$99,928 from the General Fund Operating - Council Operating Contingency account to the General Fund Operating - CCSS Council Staff Services - Contractual Services account to procure the professional services of Indigov Corporation ("Indigov") to provide a cloud-based constituent relationship management software and related technical support services for Council Members and Council staff.

Section 2. Purpose. The purpose of the appropriation in Section 1 is to provide funds to procure the professional services of Indigov to provide a cloud-based platform to assist Council Members and Council staff in tracking and coordinating communications and requests from constituents. The platform will be implemented over 8 phases in coordination with the City's designated project team.

Section 3. Carryover. The funds appropriated herein shall not lapse but shall carryover to fiscal year 2025-2026.

Section 4. Approval and Authorization to Execute. The Mayor, or her designee, and the Corporation Secretary are hereby authorized to execute and deliver on behalf of the City, an agreement with Indigov Corporation in an amount not-to-exceed \$99,928, subject to the Statement of Work more particularly described in **Exhibit 2**, for a term commencing upon the City's execution of said agreement and continuing for a 12 month term, and all other contracts and documents, including extensions, renewals and amendments to the agreement, and to otherwise take all action necessary to effectuate the intent of this Ordinance, subject to appropriate legal review and approval by the Office of General Counsel and the City's Risk Management Division

1 for appropriate insurance and indemnification requirements in
2 accordance with Section 128.601, *Ordinance Code*.

3 **Section 5. Oversight.** The Council Director shall oversee
4 the project described herein.

5 **Section 6. Requesting One Cycle Emergency Passage Pursuant**
6 **to Council Rule 4.901 Emergency.** One cycle emergency passage of this
7 legislation is requested. The nature of the emergency is that the
8 City Council would like to have the ability to use the Indigov
9 platform as soon as possible as it offers an additional opportunity
10 for direct communication with City residents. Having this additional
11 communication tool in place could be very beneficial during hurricane
12 season and will also provide another tool to educate the public
13 regarding various impending projects that will impact traffic and
14 other aspects of their daily lives such as the stadium construction
15 and other roadway projects downtown.

16 **Section 7. Effective Date.** This Ordinance shall become
17 effective upon signature by the Mayor or upon becoming effective
18 without the Mayor's signature.

19
20 Form Approved:

21
22 /s/ Mary E. Staffopoulos

23 Office of General Counsel

24 Legislation Prepared By: Mary E. Staffopoulos

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