

**FIRST AMENDMENT TO
FISCAL YEAR 2025–2026 CITY GRANT AGREEMENT
FOR
OPERATION OF 9-8-8 SUICIDE AND CRISIS LIFELINE PROGRAM**

This First Amendment to Fiscal Year 2025–2026 City Grant Agreement (this “First Amendment”) is dated _____, 2026 (“Effective Date”), and is between the **CITY OF JACKSONVILLE**, a consolidated political subdivision and municipal corporation existing under the laws of the State of Florida (the “City”), and **UNITED WAY OF NORTHEAST FLORIDA, INC.**, a Florida not-for-profit corporation (“Recipient”).

RECITALS

WHEREAS, the City and Recipient entered into the Fiscal Year 2025–2026 City Grant Agreement for Operation of 9-8-8 Suicide and Crisis Lifeline Program, City Contract No. 701382-26, dated February 3, 2026 (the “Contract”), approved and authorized by Ordinance 2025-504-E.

WHEREAS, the City and Recipient now want to amend the Contract to revise the Program Budget Detail and Program Budget Narrative included in **Exhibit A** to the Contract to correct for internal restructuring of staff and roles, program needs and resources allocation, with all other provisions, terms, and conditions of the Contract remaining unchanged.

NOW, THEREFORE, the parties agree as follows:

1. **Recitals; Definitions.** The above recitals are accurate and true and are hereby incorporated in and made a part of this First Amendment. Unless otherwise defined in this First Amendment, all capitalized terms have the meanings given to them in the Contract.

2. **Amendment to Exhibit A.** The Program Budget Detail and Program Budget Narrative as provided in **Exhibit A** to the Contract are hereby deleted in their entirety and replaced with the revised Program Budget Detail and Program Budget Narrative attached to this First Amendment as **Exhibit A-1** (the “Modified Budget”). All references in the Contract to the Program Budget Detail and Program Budget Narrative, the “approved budget” or the “budget” as provided in **Exhibit A** to the Contract are hereby amended to mean and refer to the Modified Budget. For avoidance of doubt, the Modified Budget shall apply to all Services provided during the Term commencing on October 1, 2025.

3. **Entire Agreement.** This First Amendment constitutes the entire understanding between the parties with respect to the subject matter of this First Amendment and supersedes all other agreements, whether written or oral, between the parties with respect to the subject matter of this First Amendment.

4. **Counterparts.** This First Amendment may be executed electronically and in several counterparts each of which is deemed an original and all of which constitute one instrument.

IN WITNESS WHEREOF, the parties are signing this First Amendment as of the day and year first written above.

Attest

CITY OF JACKSONVILLE, a consolidated political subdivision and municipal corporation existing under the laws of the State of Florida

By: _____
Daren Anderson
Corporation Secretary

By: _____
Donna Deegan
Mayor

UNITED WAY OF NORTHEAST FLORIDA, INC., a Florida not-for-profit corporation

By: _____
Name: _____
Title: _____

Form Approved:

Office of General Counsel

GC-#1741581-v1-United_Way_9-8-8__Amendment_1_701382-26.docx

Encumbrance and funding information for internal City use:

Account or POA Number: _____

1Cloud Account for Certification of Funds	Amount

This above stated amount is the maximum fixed monetary amount of the foregoing Contract. It shall not be encumbered by the foregoing Contract. It shall be encumbered by one (1) or more subsequently issued purchase order(s) that must reference the foregoing Contract. All financial examinations and funds control checking will be made at the time such purchase order(s) are issued.

In accordance with Section 24.103(e), of the *Jacksonville Ordinance Code*, I do hereby certify that there is an unexpended, unencumbered and unimpounded balance in the appropriation sufficient to cover the financial obligations in the foregoing Contract; provided however, this certification is not nor shall it be interpreted as an encumbrance of funding under this Contract and it is subject to future appropriations. Actual encumbrance[s] shall be made by subsequent purchase order[s], as specified in said Contract.

Director of Finance
City Contract Number: 701382-26, Amd #1

EXHIBIT A-1

Program Budget Detail and Program Budget Narrative

FY 2026 City Grant Application
Proposed Funding Period: FY 2025-2026
FY 2026 City Grant - Complete Program Budget Detail

Lead Agency: United Way of Northeast Florida
Program Name: 688

Agency Fiscal Year: October 2025 - September 2026

Categories and Line Items	Prior Year Frg Funding FY 2023-2024	Current Year Frg Budget FY 2024-2025	Total Est. Cost of Program FY 2025-2026	BUDGET			Funding Partners		
				Agency Provided Funding	All Other Program Revenues	City of Jacksonville (City Grant)	Federal/ State & Other Funding	Private Foundation Funding	
I. Employee Compensation									
Personnel - 01201 (list job title or positions no names)									
1 988 Director	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2 988 Operations Supervisor	\$0.00	\$0.00	\$64,260.00	\$0.00	\$0.00	\$19,242.70	\$45,017.30	\$0.00	
3 988 Operations Supervisor	\$0.00	\$0.00	\$53,020.00	\$0.00	\$0.00	\$29,847.85	\$23,172.15	\$0.00	
4 988 Team Leads (4)	\$0.00	\$0.00	\$210,080.00	\$0.00	\$0.00	\$0.00	\$210,080.00	\$0.00	
5 988 Specialist (9)	\$0.00	\$0.00	\$382,311.04	\$0.00	\$0.00	\$0.00	\$382,311.04	\$0.00	
6 988 Community Partnerships Manager	\$0.00	\$0.00	\$75,000.00	\$0.00	\$0.00	\$0.00	\$75,000.00	\$0.00	
7 988 Quality Assurance & Training Manager	\$0.00	\$0.00	\$71,190.00	\$0.00	\$0.00	\$50,743.83	\$20,446.17	\$0.00	
8 988 Resource Database Manager	\$0.00	\$0.00	\$75,000.00	\$0.00	\$0.00	\$0.00	\$75,000.00	\$0.00	
9 VP of Call Center	\$0.00	\$0.00	\$36,184.82	\$0.00	\$0.00	\$36,184.82	\$0.00	\$0.00	
10	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
11	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
12	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
13	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
14	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
15	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
16	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
17	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
18	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
19	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
20	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
21	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
22	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
23	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
24	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
26	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
27	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
28	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
29	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
30 All Positions	\$0.00	\$800,569.15	\$0.00	\$0.00	\$0.00	\$0.00	\$800,569.15	\$0.00	
Subtotal Employee Compensation	\$0.00	\$800,569.15	\$957,025.86	\$0.00	\$0.00	\$135,828.53	\$821,197.33	\$0.00	
Fringe Benefits									
Payroll Taxes - FICA & Med Tax - 02101	\$0.00	\$50,705.73	\$73,212.46	\$0.00	\$0.00	\$10,189.41	\$63,023.05	\$0.00	
Health Insurance - 02304	\$0.00	\$59,775.44	\$197,465.13	\$0.00	\$0.00	\$5,249.96	\$192,215.17	\$0.00	
Retirement - 02201	\$0.00	\$9,366.41	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Dental - 02301	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Life Insurance - 02303	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Workers Compensation - 02401	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Unemployment Taxes - 02501	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Other Benefits - (Please describe)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Subtotal Taxes and Benefits	\$0.00	\$109,347.58	\$264,817.59	\$0.00	\$0.00	\$15,439.37	\$249,378.22	\$0.00	
Total Employee Compensation	\$0.00	\$914,916.73	\$1,221,843.45	\$0.00	\$0.00	\$151,267.90	\$1,070,575.55	\$0.00	
II. Operating Expenses									
Occupancy Expenses									
Rent - Occupancy - 04408	\$0.00	\$31,671.24	\$24,809.36	\$0.00	\$0.00	\$4,690.90	\$20,118.46	\$0.00	
Telephone - 04181	\$0.00	\$94,611.79	\$30,000.00	\$0.00	\$0.00	\$12,792.83	\$81,818.17	\$0.00	
Utilities - 04301	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	

Revised 02/11/2025

FY 2026 City Grant Application
Proposed Funding Period: FY 2025-2026

Maintenance and Repairs - 04603	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Insurance Property & General Liability - 04502	\$0.00	\$0,088.52	\$13,638.84	\$0.00	\$0.00	\$7,590.46	\$6,048.38	\$0.00	
Other - (Please describe)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Office Expenses									
Office and Other Supplies - 05101	\$0.00	\$113.18	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Postage - 04101	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Printing and Advertising - 04801	\$0.00	\$95,248.57	\$30,000.00	\$20,000.00	\$0.00	\$6.65	\$75,248.52	\$0.00	
Publications - 05216	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Self Training - 05401	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Directors & Officers - Insurance - 04501	\$0.00	\$20,000.99	\$0,000.00	\$0,000.00	\$0.00	\$0.00	\$0.00	\$0.00	
Professional Fees & Services (not audit) - 05410	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Background Screening - 04039	\$0.00	\$271,516.07	\$63,000.00	\$30,000.00	\$0.00	\$20,000.00	\$138,516.07	\$0.00	
Other - Equipment under \$1,000 - 06403	\$0.00	\$288.78	\$300.00	\$0.00	\$0.00	\$0.00	\$288.78	\$0.00	
Other - Membership & Dues	\$0.00	\$15,906.40	\$0.00	\$0.00	\$0.00	\$0.00	\$15,906.40	\$0.00	
Other - Meeting Expense	\$0.00	\$3,502.00	\$3,000.00	\$0.00	\$0.00	\$0.00	\$3,502.00	\$0.00	
Travel Expenses	\$0.00	\$726.90	\$400.00	\$0.00	\$0.00	\$0.00	\$400.00	\$0.00	
Local Mileage - 04601	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Parking & Tolls - 04028	\$0.00	\$21,824.19	\$15,000.00	\$15,000.00	\$0.00	\$0.00	\$0.00	\$0.00	
Equipment Expenses	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Rentals & Leases - Equipment - 04402	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Vehicle Fuel and Maintenance - 04216	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Vehicle Insurance - 04502	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Other - (Please describe)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Direct Client Expenses - 06301									
Client Rent	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Client Utilities	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Client Food	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Client Medical	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Client Educational	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Client Personal	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Client Other - (Please describe)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Client Other - (Please describe)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Total Operating Expense	\$0.00	\$545,218.73	\$187,198.26	\$70,200.00	\$0.00	\$44,702.83	\$372,195.37	\$0.00	
III. Operating Capital Outlay (OVER \$1,000)									
Machinery & Equipment - 06402	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Computers & Software - 06427	\$0.00	\$38,096.04	\$105,963.16	\$0.00	\$0.00	\$0.00	\$105,963.16	\$0.00	
Other - (Please describe)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Total Capital Outlay	\$0.00	\$38,096.04	\$105,963.16	\$0.00	\$0.00	\$0.00	\$105,963.16	\$0.00	
Direct Expenses Total	\$0.00	\$1,361,132.60	\$1,314,624.61	\$70,200.00	\$0.00	\$200,800.30	\$1,244,424.61	\$0.00	
Percent of Budget			100.0%	4.8%	0.0%	13.2%	82.2%	0.0%	

Last Modified: 06/16/2025

Amount is based on UW FY25 forecast, budget changed after CCJ grant approval in FY

All City Grant items listed must be included in the narrative section of the budget.

Budget Narrative for Selected Items of Cost
FY 2026 City Grant Application
Program Budget Narrative (Max. 2 Pages)
Proposed Funding Period: FY 2025-2026
COJ Funding Only

Agency: United Way of Northeast Florida **Program Name:** 988

EXPENSES: Please provide narrative description for all categories listed below for which you are seeking **City Funding Only**.
 We have included those required elements in the spaces below. See instructions when listing personnel expenses.
 Please feel free to add additional lines as necessary to provide explanations using the line item numbers.
I. Employee Compensation - not related to costs of the office of the governor or a state or local association of a political subdivision

Salary & Wages
 988 Operations Supervisor - \$48,890.65 Two Operations Supervisors, Operations Supervisor to oversee operations of 988, including supervision of call specialists and performance tracking.
 Quality Assurance & Training Manager - \$90,783.63 One Quality Assurance & Training Manager, Operations Supervisor to oversee operations of 988, including training of call specialists, performance tracking, and quality assurance.
 VP of Call Center - \$36,164.62 One VP of Call Center, VP is to oversee operations of 988, including supervision of call specialists, performance tracking, and quality assurance

Payroll Taxes & Benefits
 Payroll Taxes - FICA & Med Tax - \$10,169.41 Calculated at 7.6% of total salaries for all program employees, as required by federal law.
 Health Insurance - \$8,249.96 Health benefits estimated at 7% of total salaries to ensure full-time staff have access to comprehensive medical coverage.

II. Operating Expenses

Occupancy Expenses
 Rent - \$4,500 Office rental expense for 988 employees
 Telephone - \$12,702.89 Telephone software used for 988 client calls
 Insurance Property and General Liability - \$7,500 General Liability required for 988 employees
 Professional Fees - \$80,000 Technology, consulting and other professional fees related to programmatic expenses for 988

Office Expenses

Travel Expenses - not related to entertainment expenses

Equipment Expenses

Direct Client Expenses

III. Operating Capital Outlay