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**PROFESSIONAL SUMMARY:**

Owner of Edge City Jacksonville, Historic Women's Boutique in 5 Points. Chair of 5 Points Association Membership Committee. Healthcare Consultant for Syantra Inc. A business and clinically oriented health care leader with twenty plus years of diverse and progressive leadership positions within nursing, administration and management. Seventeen years, experience in Information Technology and Electronic Medical Records implementation and Practice Automation.

**EXPERIENCE:**

<b>2025-2023-</b>	<b>Owner Edge City</b>
<b>2025-2022-</b>	<b>Healthcare Consultant</b> <b>Croft Healthcare Consultant, LLC</b> Bringing a blood test for Breast Cancer to market.
<b>2018-2016-</b>	<b>Administrator- Mayo Clinic Florida</b> <b>Radiology/ Emergency Department</b> Justified 38 new Radiology positions that were hired for service expansion. Provided administrative oversight for the design and building of the Cyclotron Building on the Florida Campus
<b>2016-2012</b>	<b>Chief Administrative Officer, Mayo Clinic</b> <b>Waycross Hospital</b> Responsible for day-to-day Operations of Hospital and Clinical Departments as well as two Nursing Homes and Community Relations.
<b>2012 –2000</b>	<b>Chair, Information Technology</b> <i>Mayo Clinic in Florida – Jacksonville, FL</i> Accountable as an Enterprise IT leader and site IT leader for ensuring the most cost effective and efficient enterprise IT services, strategies, plans, technologies, processes, standards and skills.

**Significant Accomplishments:**

Cross-site EMR implementation 2010 (\$51 Million dollar project) delivered on time, under budget; Consolidation of IT reorganization planning and implementation with

oversight of \$30.4 million budget and 160 + employees; New Mayo Hospital opening 2008 on time and on budget; Sale and transition of St. Luke's Hospital to St. Vincent's 2008; Data Center construction and move 2002. Established hosting services in Florida for the Mayo Health System's EMR. Established a semi-annual IT retreat for IT leaders for leadership development. Completed the Senior Administrative Leadership Development Program.

**1997 - 2000**

**Director of Clinical and Business Applications**  
*Mayo Clinic in Florida – Jacksonville, FL*

Designed and implemented the IT organizational structure. Provided overall operational leadership for the IT services delivered to Mayo Clinic in Florida including infrastructure and applications. Accountable to site leadership for information technology application to meet site clinical and business objectives and expectations.

*Significant Accomplishments:*

EMR implementation in the Outpatient and Inpatient Practices; Scheduling system implementation for the outpatient practice.

**1995 – 1997**

**Clinical Operational Application Manager**  
*Mayo Clinic in Florida – Jacksonville, FL*

Management of the Medical Records Services for Mayo Clinic in Florida. Oversight and management of all clinical applications including the EMR.

*Significant Accomplishments:*

Decrease in the Medical Records delinquency rates for compliance; Created electronic medical record coordinator role to transition department from paper to electronic processing; Improved collaboration with Clinical areas and IT

**1992 – 1995**

**Director of Patient Care, Surgical Services, Progressive Care Services, Dialysis**  
*St. Luke's Hospital – Jacksonville, FL*

Responsible for the provision of clinical care for inpatients in the services above on a 24/7 basis.

**1991 –1992**

**Recruitment Coordinator, Human Resources**  
*St. Luke's Hospital - Jacksonville, FL*

Provide recruitment services for nursing professionals, with hiring processes, employment offers and background checks.

**1989 – 1991**

**Personnel Director**  
*Riverside Clinic - Jacksonville, Florida 32204*

Responsible for all employment activities, recruitment, advertising, hiring, discipline, and benefits for a multispecialty group practice. Provided operational oversight for clinical and business areas.

**1985 – 1989**

**Satellite Clinic Manager**

*Riverside Clinic - Jacksonville, Florida 32204*

Operated a 16-physician primary care clinic with Radiology and Laboratory services.

**1980 – 1985**

**Nursing Operations Coordinator, Special Projects**

**Coordinator, Nursing Department Manager, Head**

**Nurse (Medical), Assistant Head Nurse, Charge Nurse**

**3-11, Staff Nurse**

*Riverside Hospital - Jacksonville, Florida 32204*

**1977 – 1980**

**Staff Nurse**

*St. Vincent's Medical Center - Jacksonville, Florida 32204*

**1976 – 1977**

**Relief Secretary, Nursing Office**

*St. Vincent's Medical Center - Jacksonville, Florida 32204*

**EDUCATION:**

Master of Business Administration

Jacksonville University, Jacksonville Florida

December 2009

Bachelor of Science in Professional Arts with emphasis on Health Care Administration

St. Joseph's College, Wyndam, Maine

May 1995

Associate in science degree in Nursing

Florida Junior College, Jacksonville, Florida

December 1977