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PROFESSIONAL SUMMARY:

Owner of Edge City Jacksonville, Historic Women's Boutique in 5 Points. Chair of 5 Points Association Membership Committee. Healthcare Consultant for Syantra Inc. A business and clinically oriented health care leader with twenty plus years of diverse and progressive leadership positions within nursing, administration and management. Seventeen years, experience in Information Technology and Electronic Medical Records implementation and Practice Automation.

EXPERIENCE:

2025-2023- Owner Edge City

2025-2022- Healthcare Consultant
Croft Healthcare Consultant, LLC
Bringing a blood test for Breast Cancer to market.

2018-2016- Administrator- Mayo Clinic Florida
Radiology/ Emergency Department
Justified 38 new Radiology positions that were hired for service expansion. Provided administrative oversight for the design and building of the Cyclotron Building on the Florida Campus

2016-2012 Chief Administrative Officer, Mayo Clinic
Waycross Hospital
Responsible for day-to-day Operations of Hospital and Clinical Departments as well as two Nursing Homes and Community Relations.

2012 –2000 Chair, Information Technology
Mayo Clinic in Florida – Jacksonville, FL
Accountable as an Enterprise IT leader and site IT leader for ensuring the most cost effective and efficient enterprise IT services, strategies, plans, technologies, processes, standards and skills.

Significant Accomplishments:

Cross-site EMR implementation 2010 (\$51 Million dollar project) delivered on time, under budget; Consolidation of IT reorganization planning and implementation with

oversight of \$30.4 million budget and 160 + employees; New Mayo Hospital opening 2008 on time and on budget; Sale and transition of St. Luke's Hospital to St. Vincent's 2008; Data Center construction and move 2002. Established hosting services in Florida for the Mayo Health System's EMR. Established a semi-annual IT retreat for IT leaders for leadership development. Completed the Senior Administrative Leadership Development Program.

1997 - 2000

Director of Clinical and Business Applications

Mayo Clinic in Florida – Jacksonville, FL

Designed and implemented the IT organizational structure. Provided overall operational leadership for the IT services delivered to Mayo Clinic in Florida including infrastructure and applications. Accountable to site leadership for information technology application to meet site clinical and business objectives and expectations.

Significant Accomplishments:

EMR implementation in the Outpatient and Inpatient Practices; Scheduling system implementation for the outpatient practice.

1995 – 1997

Clinical Operational Application Manager

Mayo Clinic in Florida – Jacksonville, FL

Management of the Medical Records Services for Mayo Clinic in Florida. Oversight and management of all clinical applications including the EMR.

Significant Accomplishments:

Decrease in the Medical Records delinquency rates for compliance; Created electronic medical record coordinator role to transition department from paper to electronic processing; Improved collaboration with Clinical areas and IT

1992 – 1995

Director of Patient Care, Surgical Services, Progressive Care Services, Dialysis

St. Luke's Hospital – Jacksonville, FL

Responsible for the provision of clinical care for inpatients in the services above on a 24/7 basis.

1991 –1992

Recruitment Coordinator, Human Resources

St. Luke's Hospital - Jacksonville, FL

Provide recruitment services for nursing professionals, with hiring processes, employment offers and background checks.

1989 – 1991

Personnel Director

Riverside Clinic - Jacksonville, Florida 32204

Responsible for all employment activities, recruitment, advertising, hiring, discipline, and benefits for a multispecialty group practice. Provided operational oversight for clinical and business areas.

1985 – 1989

Satellite Clinic Manager

Riverside Clinic - Jacksonville, Florida 32204

Operated a 16-physician primary care clinic with Radiology and Laboratory services.

1980 – 1985

Nursing Operations Coordinator, Special Projects Coordinator, Nursing Department Manager, Head Nurse (Medical), Assistant Head Nurse, Charge Nurse 3-11, Staff Nurse

Riverside Hospital - Jacksonville, Florida 32204

1977 – 1980

Staff Nurse

St. Vincent's Medical Center - Jacksonville, Florida 32204

1976 – 1977

Relief Secretary, Nursing Office

St. Vincent's Medical Center - Jacksonville, Florida 32204

EDUCATION:

Master of Business Administration
Jacksonville University, Jacksonville Florida
December 2009

Bachelor of Science in Professional Arts with emphasis on Health Care Administration
St. Joseph's College, Wyndam, Maine
May 1995

Associate in science degree in Nursing
Florida Junior College, Jacksonville, Florida
December 1977