

# CURRICULUM VITAE

## Lori A. Bilello, PhD, MBA, MHS

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Jacksonville, FL 32209  
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### EDUCATION

#### University of Florida

PhD in Health Services Research, 2012

Master of Business Administration, 1987

Master of Health Science in Health and Hospital Administration, 1987

#### University of South Florida

Graduate, Public Health Leadership Institute, 1999

### PROFESSIONAL EXPERIENCE

#### Current Position

Co-Director, Center for Health Equity and Engagement Research

2021- present

Associate Director, Urban Health Alliance of Jacksonville

2019 - present

University of Florida College of Medicine - Jacksonville

#### Previous Experience

Associate Director, Center for Health Equity and Quality Research

2012-2019

University of Florida College of Medicine Jacksonville

Independent Consultant, Health Planning, Evaluation and Grant Development

2008-2012

Executive Director/CEO, Health Planning Council of Northeast Florida, Jacksonville FL

1996-2008

Director of Primary Care, University Medical Center/UF Health Science Center-Jacksonville

1994-1996

FL

Director of Planning, University Medical Center, Jacksonville FL

1988-1994

Planning Coordinator, University Medical Center, Jacksonville FL

1987-1988

### ACADEMIC APPOINTMENTS

Research Associate Professor

2022-present

Department of Surgery

Research Associate Professor

2020-2022

Research Assistant Professor

2012-2020

Department of Medicine, General Internal Medicine Division

University of Florida College of Medicine Jacksonville

#### Adjunct Professor

2014-2022

HSC 6931 Introduction to Public Health Management and Policy

HSC 6735 Health Science Research

Department of Public Health, University of North Florida

#### Instructor

2011-2012

HSA6114 Introduction to the U.S. Health System

Department of Health Services Research, Management and Policy, University of Florida

#### Research Assistant

2009-2012

Medicaid Reform Evaluation

Department of Health Services Research, Management and Policy, University of Florida

2008-2012

## **Teaching Assistant**

PHC4101 Public Health Concepts, HSA6196 Health Services Operations Management and HSA6198 Information Management in Healthcare Administration  
College of Public Health and Health Professions, University of Florida

## **REVIEW ACTIVITIES**

**Journal Referee**, Journal of Primary Care and Community Health (2019-2024)  
**Journal Referee**, American Journal of Public Health (2022-2023)  
**Journal Referee**, Journal of Healthcare Management (2022)  
**Journal Referee**, Family Medicine (2021)  
**Journal Referee**, Archives of Community Medicine and Public Health (2020)  
**Journal Referee**, Health Services Research (2019-2020)  
**Journal Referee**, Health Promotion Practice (2019)  
**Journal Referee**, Preventing Chronic Disease (2019)  
**Journal Referee**, Journal of Interprofessional Education & Practice (2019)  
**Journal Referee**, Journal of Public Health Management and Practice (2018)  
**Journal Referee**, Diabetes Research and Clinical Practice (2018)  
**Journal Referee**, American Journal of Preventive Medicine and Public Health (2018)  
**Journal Referee**, Journal of Public Health (2016-2022)  
**Journal Referee**, Journal of Rural Health (2011-2015)  
**Grant Reviewer**, Blue Foundation of Florida (2012-2013)  
**Grant Reviewer**, Ryan White Part A, City of Jacksonville (2006, 2012)  
**Editorial Board Member**, "Healthcare Executive" (1986-1987)

## **PROFESSIONAL AFFILIATIONS**

**Fellow**, American College of Healthcare Executives (FACHE)  
**Member**, AcademyHealth  
**Member**, American Public Health Association

## **AWARDS/RECOGNITION**

Women's Center of Jacksonville, Unsung Shero Award, 2015  
UF College of Public Health and Health Professions Judson A. Clements Jr. Memorial Scholarship Awardee -2009  
American College of Healthcare Executives Regents Award – Senior Healthcare Leader 2007

## **COUNCILS, COMMITTEES AND APPOINTMENTS**

Board Member, Health Planning Council of Northeast Florida (2023-present)  
Member, UF Health Sciences Center Determinants of Health AI Search Committee (2021-2022)  
Member, UF Health Jacksonville Strategic Planning Community – Community Engagement Section (2019-present)  
Member, AcademyHealth PHSR Interest Group Advisory Committee (2017- present)  
Member, Wildlight Steering Committee (2017-2020)  
Member, Community Engagement Committee, UF Health Science Center (2016- present)  
Jacksonville Co-Chair, Multi-disciplinary Academic-Community Obesity Disparities Research Team (MACOD-R), University of Florida (2016-2022)  
Member, Florida Health Equity Research Institute (2013-2020)  
Member, Jacksonville Regional Health Collaborative (2014-2017)  
Chair, Search Committee for PhD Biostatistician position (2016)  
Member, Clinical Analytics Group, UF Health Jacksonville (2014-2016)  
Board Vice President, Jacksonville Women's Network (2014-2015)  
Member, UF Healthcare Administration Alumni Board (2012-2015)  
Chair, Duval County Task Force on the Uninsured (2005-2008)  
Chair, Duval County Immunization Task Force (2004-2008)  
American College of Healthcare Executives (ACHE), Regent's Advisory Board (2003-08)  
Board Member, Healthy Start Coalition (1998-2008)  
Child Guidance Center Board President (2006-2007)  
ACHE North Florida Chapter President (2005-06)

Florida Agency for Healthcare Administration (AHCA), Comprehensive Health Information System Advisory Council (1999-2001)

AHCA Florida Health Insurance Study Advisory Council (1999-2000)

Co-Chair, Greater Jacksonville HIV/AIDS Consortium (1999-2000)

## RESEARCH AND RELATED SUPPORT

### ***Ongoing Support***

*NIH*

E. Stewart (PI)

6/19/24-4/30/29

COllaboration for EQUity in Uterine Leiomyomas (CoEQUAL). The overall goal is to identify affected women earlier, understand and meet their needs, delineate internal and external barriers to care, optimize communication between women and a variety of health care providers, and use innovative tools to eliminate barriers to individualized care.

Role: Co-investigator

*SAMHSA*

V. Waytowich (PI)

9/30/2023-9/29/2027

*CREATE (Co-designing Rich Environments for All to Thrive Everyday)*, addresses the mental health needs of three priority populations of children identified by SAMHSA— children and youth with special health care needs, youth transitioning from pediatric to adult care, and LGBTQ+ children and youth.

Role: Lead evaluator

*NIH-NIAID*

M. Prosperi (PI)

4/25/2023-3/31/2027

Artificial Intelligence and Counterfactually Actionable Responses to End HIV. Data-driven epidemiology to evaluate HIV care in a timely manner and stratified by sub-populations, such as by gender, transmission risk, race, age, or geographic region

Role: Co-investigator

*SAMHSA*

V. Waytowich (PI)

12/31/2022-12/30/2026

Cultivating Action, Resilience and Empowerment (CARE): Expanding the Resilient Jacksonville System of Care. New site of the SAMHSA Building Resiliency in Communities After Stress And Trauma (ReCAST) initiative that focuses on the impact of violence of youth in marginalized communities.

Role: Lead evaluator

*Florida Blue Foundation*

A. Knight (PI)

10/01/2022-09/30/2026

Center for Health Equity and Social Justice (CHSJ). This center is designed to systematically examine policies and practices within governing bodies to identify strategies to eliminate social injustices and create health equity. Through stakeholder engagement with community members and elected officials, CHSJ will seek to create health equity and increase social justice by changing policies and accepted practices.

Role: Lead evaluator

*SAMHSA*

V. Waytowich (PI)

9/30/2021-9/29/2026

Building a Resilient Jacksonville System of Care. New site of the SAMHSA Building Resiliency in Communities After Stress And Trauma (ReCAST) initiative that focuses on the impact of violence of youth in marginalized communities.

Role: Lead evaluator

*AHRQ*

C. Harle (PI)

8/11/21-8/31/24

Scaling Interoperable Clinical Decision Support for Patient-Centered Chronic Pain Care. to study the adaptation and implementation of an existing interoperable CDS tool for pain treatment shared decision making, with tailored implementation support, in new clinical settings.

Role: Co-investigator

*CDC*

L. Cottler (PI)

7/31/21-12/30/24

PANDEMIC. COVID-19 outreach, education and vaccination project for 6 sites: Florida, Kentucky, Southern Missouri, Sacramento CA, Minnesota and the Bronx.

Role: Lead Evaluator

### **Completed Support**

*SAMHSA* (Prime: City of Jacksonville) J. Goldhagen (PI) 9/30/19 – 9/29/23  
Jacksonville System of Collaborative Care. The purpose of this grant is to build upon the previous expansion grant to develop collaborative care models that include primary care and behavioral health.  
Role: Evaluation PI

*HRSA* V. Waytowich (PI) 7/31/2021-4/30/2023  
Reaching Equity in Vaccine Access and Uptake (Project *Reach*). To address disparities in access to COVID-19 testing and resources in communities of color that were the result of profound pre-existing and increasing health equities by training local workforce.  
Role: Evaluator

*NIH/NIA R24AG067951-01* T. Gaillard (PI) 8/1/2020-4/30/23  
Florida Registry for Aging Studies. Major goal is to increase recruitment, engagement and retention of older African American, Latino/Hispanic, and Caribbean adults into clinical research.  
Role: Co-investigator

*Patient-Centered Outcomes Research Institute (pcori)* L. Bilello (PI) 1/1/21-12/31/22  
Urban Health Alliance Patient Centered Research Collaborative. Provide technical support to the Alliance to convene patients, stakeholder and community leaders to identify and develop initiatives to reduce health disparities and to create a sustainable organizational structure to implement these initiatives.  
Role: Principal Investigator

*Patient-Centered Outcomes Research Institute (pcori)* C. Tucker (PI) 1/1/18-7/31/22  
Culturally Sensitive, Primary Care Clinic-Based Interventions by Community Health Workers and Trained Physicians to Promote and Sustain Weight Loss among Black Women Patients with Obesity.  
Role: Co-investigator and site project director

*Humana Foundation* C. Tucker (PI) 11/1/18-12/31/21  
Health-Smart Holistic Health and Wellness Centers Program to promote social connection and food security among minority, underserved, and/or low-income Jacksonville seniors.  
Role: Evaluator

*SAMHSA* (Prime: City of Jacksonville) J. Goldhagen (PI) 9/30/15 – 9/29/19  
System of Care Expansion. The purpose of this grant is to facilitate a major redesign of children's mental health services utilizing a community based, parent driven, youth guided participatory approach to community level systems change and to improve the behavioral health and well-being of youth requiring crisis stabilization.  
Role: Evaluation PI

*City of Jacksonville, FL* R. Pomm (PI) 11/16/17-11/15/18  
Project Save Lives. A pilot program to address the opioid epidemic by imbedding peer recovery specialists in the Emergency Department.  
Role: Evaluator

*NIH- National Institute on Aging U01AG050499* M. Pahor (PI) 6/1/16-5/31/18  
The ENRGISE Study. Purpose of this project is to test the ability of anti-inflammatory interventions for preventing major mobility disability by improving or preserving walking ability.  
Role: Site PI

*Centers for Disease Control and Prevention* M. De Lucca (PI) 9/30/14 - 9/29/17  
Partnerships to Improve Community Health Cooperative Agreement. County-wide initiative that implements evidenced- and practice-based strategies that address previously-identified community gaps and needs to reduce the prevalence of chronic disease and related risk factors.  
Role: Lead Evaluator

*Robert Wood Johnson Foundation* W. Livingood (PI) 2/1/15- 4/31/17  
Study of statewide public health agency quality improvement interventions to improve cost effectiveness of delivering sexually transmitted infections (STI) services.  
Role: Project Director and Co-Investigator

*Robert Wood Johnson Foundation* (Prime: Research Triangle International (RTI))  
D. Porterfield (PI) 2/1/15- 4/31/17  
Measuring integration between primary care and public health to improve HIV early detection and control using network analysis.  
Role: Co-Investigator

*SAMHSA* (Prime: City of Jacksonville) J. Goldhagen (PI) 9/30/12 – 9/29/16  
Systems of Care Project. The purpose of this grant is to facilitate a major redesign of children's mental health services utilizing a community based, parent driven, youth guided participatory approach to community level systems change.  
Role: Lead Evaluator

*HRSA #D55HP23207-02-00* J. Goldhagen (PI) 7/01/2011-6/30/2016  
Fellowship and Faculty Development in Community and Societal Pediatrics.  
Role: Co-investigator

*Robert Wood Johnson Foundation* W. Livingood (PI) 8/1/13- 1/31/2015  
Comparative Cost Study of STD services in Florida and Georgia. The goal of this grant identify the components and costs of effective public health practice.  
Role: Project Director and Co-Investigator

*Agency for Healthcare Administration* K. Siler-Marsiglio (PI) 4/1/2010 – 1/31/2011  
State of Florida Health Information Technology Environmental Scan Medicaid Environmental Scan. The purpose of this project is to develop and implement a statewide assessment to measure the extent of EHR adoption by Florida's Medicaid healthcare professionals and hospitals.  
Role: Co-Investigator

*HRSA* S. Oliva (PI) 5/1/2008 – 4/30/2011  
Rural Health Network Development Grant. The purpose of this project is to expand the scope and reach of the Rural Health Partnership of North Central Florida. My role included program development and outreach to rural health practices and health departments in the region.  
Role: Consultant

*SAMHSA* B. Campbell (PI) 10/1/2005 – 9/30/2006  
HIV/SA/HEP Strategic Planning Framework. The purpose of the project is to use a community participatory approach to assess the need for HIV/SA/HEP prevention in the African American community, assess and build capacity to meet these needs, and develop and implement a community-based prevention plan.  
Role: Evaluator

## **PUBLICATIONS**

### ***Peer Reviewed Articles***

**Bilello LA**, Jones R, Kassis N, Whitner C, Knight A-M, Webb F. Impact of a Hospital-Based Food Pharmacy Program on Health Outcomes of Vulnerable Patients. *Community Health Equity Research & Policy*. 2024;0(0). doi:[10.1177/2752535X241269528](https://doi.org/10.1177/2752535X241269528)

Jones R, **Bilello L**, Knight AM, Livingood WC, Whitner C, Webb F. (2024). Using Community Engagement to Address Social Determinants of Health. *Academic Medicine* :10.1097/ACM.0000000000005780, June 4, DOI: 10.1097/ACM.0000000000005780

Chen W-H, Li Y, Yang L, Allen JM, Shao H, Donahoo WT, **Bilello L**, Shenkman EA, Bian J, Smith SM, Guo J. (2024) Geographic variation and racial disparities in adoption of newer glucose-lowering drugs with

cardiovascular benefits among US Medicare beneficiaries with type 2 diabetes. *PLoS ONE* 19(1): e0297208. <https://doi.org/10.1371/journal.pone.0297208>

Webb F, **Bilello L**, Vaccaro J, Jones R, Neff D, Gaillard R. (2024) Community engagement strategies for population health research with culturally diverse adults. *Journal of Medicine, Surgery and Public Health*, vol.2 <https://doi.org/10.1016/j.gmedi.2023.100037>

Whitner C, DeBerry A, Tolliver B, Webb F, **Bilello L**, Jones R. (2023). SMART MEDS: Utilizing Pharmacists to Address Health Literacy Disparities Among Medically- and Socially- Vulnerable Populations. *Journal of Health Care for the Poor and Uninsured*, vol. 34(3):1149-1156 [PMID] 38015143.

Yang L, Gabriel N, Bian J, **Bilello L**, Wright DR, Hernandez I, Gu J. (2023). Individual and Social Determinants of Adherence to Sodium Glucose Cotransporter 2 Inhibitor Therapy: A Trajectory Analysis. *Journal of Managed Care & Specialty Pharmacy*, Vol 29 (11) <https://doi.org/10.18553/jmcp.2023.29.11.1242>.

Tucker CM, Anton SA, Wippold GM, Marsiske M, **Bilello LA**, et.al. (2022). Promoting weight-loss maintenance among Black women primary care patients: A cluster RCT of a culturally sensitive versus standard behavioral approach. *Clinical Obesity*. e12553. doi:10.1111/cob.12553.

Salloum RG, **Bilello L**, Bian J, Diulio J, Gonzales Paz L, Gurka M, et.al. (2022). Study protocol for a type III hybrid effectiveness-implementation trial to evaluate scaling interoperable clinical decision support for patient-centered chronic pain management in primary care. *Implementation science*, 17, 44. [DOI] 10.1186/s13012-022-01217-4.

Livingood W, Lukens Bull K, Biegner S, Kaunitz A, Howard L, Jefferson V, Geisselmaier P, Michel I, **Bilello L**. (2022). Incorporating black women's perspectives into long-acting reversible contraception implementation. *F & S Reports*, 3(25):80-90.

Litvintchouck A, **Bilello L**, Smotherman C, Lukens Bull K. (2021) Hospitalized patients co-diagnosed with infective endocarditis and opioid drug dependence in Florida 2015-2018. *Journal of Hospital Administration*, 10(4): 26-31.

Scuderi C, Lourie EM, Webb LK, Haddad C, Patel G, **Bilello L**. (2021). Training primary care physicians on EHR use during COVID-19. *Journal of Medical Practice Management*. 37(1): 379-382.

Webb FJ, Jones C, Jones R, Morga K, **Bilello L**, Khubchandani J. (2021). Acculturative status, Age, and Hypertension among African-American Women. *International Journal of Community Medicine and Public Health*. 8(5): 2083-2089.

Tucker C, Roncoroni J, Klein K, Derias T, Ateyah W, Williams J, Nmezi N, Shah N, **Bilello L**, Anton S. (2021) Views of Black Women Patients with Obesity on Desired and Undesired Weight-Focused Clinical Encounters. *Clinical Obesity*. epub June8

Scuderi C, Stewart E, Haddad CJ, Haddad-Lacle J, **Bilello LA**, Shah N. (2020). Practice Transformation by Telehealth. *Florida Family Physician*. Vol 69 (1): 10-11.

**Bilello LA**, Bull KL, Gautam S, Pomm R. (2020) Project Save Lives: Rapid treatment protocol using peer recovery specialists in the emergency department. *J Addict Med Ther Sci* 6(1): 052-057. DOI: <https://dx.doi.org/10.17352/2455-3484.000038>

Haddad-Lacle J, Haddad CJ, **Bilello L**, Masri G, Cox D. (2020). Food for Health: Evaluation of a Fruit and Vegetable Prescription Program at a Community Health Clinic. *J Family Med Community Health* 7(1): 1172.

Livingood WC, **Bilello L**, Lukens-Bull K, Smotherman C, Choe U. (2020). Implementation Research as Applied Science: Bridging the Research to Practice Gap. *Health Promotion Practice*. Vol 21(1) 49-57. <https://doi.org/10.1177/1524839919858082>

- Scuderi CB, Rutgens C, Weber MD, **Bilello L**, Pedowitz R. (2019). The Most Important Hour of Your Practice's Schedule. *Florida Family Physician*. Vol 68(4): 16-18.
- Livingood WC, **Bilello LA**, Lukens-Bull K. (2019). Seeing the quality improvement forest through the quality improvement trees: A meta-synthesis of case studies in Florida and Georgia. *Sage Open Medicine*. Vol 7:1-10. doi: 10.1177/2050312119845703
- Ravago LC, Haddad C, Haddad-Lacle J, **Bilello L**. (2019). Impact of Global Medicine Services Trips on Physician Careers of Medical Students of Host Country. *Intl J of Med Science and Health Research*. 3:3, 15-24.
- Smotherman C, **Bilello L**, Lukens-Bull K, Merten J, Wells S. (2019). Opioid Dependence and Methicillin-Resistant Staphylococcus Aureus (MRSA) Colonization or Infection in Hospitalized Patients in Florida: A Retrospective Study. *Int Arch Public Health Community Med* 3:017. <https://clinmedjournals.org/articles/iaphcm/international-archives-of-public-health-and-community-medicine-iaphcm-3-017.php?jid=iaphcm>
- Bilello LA**, Livingood WC, Lukens-Bull K, Smotherman C, Choe U. (2019). Texting test results reduces the time to treatment for sexually transmitted infections. *J Public Health Manag Pract*. 25:2, 165-170. doi: 10.1097/PHH.0000000000000795.
- Bilello LA**, Scuderi C, Haddad CJ, Smotherman C, Shahady E. (2018). Practice Transformation: Using team-based care training to improve diabetes outcomes. *Journal of Primary Care & Community Health*, Vol 9:1-5. doi:10.1177/215013271881795.
- Haddad-Lacle J, Haddad CJ, Ravago L, **Bilello L**. (2018). Patient perceptions of benefits received during short-term global health trips. *International Journal of Advanced Research*, 6(1): 1364-1367.
- Bilello LA**, Hall A, Harmon J, Scuderi C, Shah N, Mills JC, Samuels S. (2018). Key attributes of patient centered medical homes associated with patient activation of diabetes patients. *BMC Family Practice*, 19:4, DOI 10.1186/s12875-017-0704-3.
- Tucker C M, Williams J L, Wippold G M, **Bilello LA**, Morrissette TA, Good AJ, Shah N, and Rowland NE. (2018). Views of diverse primary care patients on the roles of healthcare providers and staff and the influence of other variables in their weight management. *Clinical Obesity*. 8(1):11-20. doi:10.1111/cob.12225
- Livingood WC, **Bilello LA**, Choe U, Lukens-Bull K. (2018). Enhancing the Science of Discovery in Public Health Systems and Services Research Through Participatory Research Methods. *Popul Health Manag*. 21(2): 155-162 doi: 10.1089/pop.2017.0042.
- Haddad CJ, Haddad-Lacle J, **Bilello L**, Haddad CM. (2017). Fake Identification Usage on College Campuses and their Effects on Underage Drinking. *American Journal of Public Health Research*, 5(6): 181-183. DOI:10.12691/ajphr-5-6-3.
- Haddad-Lacle J, **Bilello L**, Haddad C, Scuderi C. (2017). Implementation for Best Practice Tools to Improve Healthcare Effectiveness Data and Information Set (HEDIS) Scores Across a Large Diverse Outpatient Network. *Health Sciences Research*. 4(6):64-67.
- Scuderi C, Haddad CJ, **Bilello LA**, Lorbeer CF, Scuderi G, Shahady E. (2017). Improving Team-Based Care in Family Medicine: Lessons Learned from a Practice Transformation Study. *Osteopathic Family Physician*, 9(6):12-17.
- Tucker CM, Shah NR, Ukonu NA, **Bilello LA**, Kang S, Good AJ, Arthur TM. (2017). Views of primary care physicians regarding the promotion of healthy lifestyles and weight management among their patients. *Journal of Clinical Outcomes Management*, 24(6): 259-266.
- Ravago LC, Haddad C, Haddad-Lacle J, Kockler V, Devos E, **Bilello L**. (2017). Impact of Global Medical Service Trips on Physician Careers. *Int J Recent Sci Res*. 8(3): 15826-15829.

Livingood WC, **Bilello L**, Lukens-Bull K, Choe U. (2016). Enhancing sexually transmitted infection notification: A quality improvement case report. *Front Public Health Serv Sys Res*; 5(4):21–6.

Haddad C, Haddad-Lacle J, Grewal R, **Bilello L**, Haddad CM. (2016). Review of Uncommon Cutaneous and Subcutaneous Malignancies. *Consultant*, 56(6):515-520.

Livingood WC, **Bilello L**, Sorensen B. (2014). Understanding Cost Variations in STD Service Delivery as State and Federal Agencies Reduce Funding. *Frontiers in Public Health Services and Systems Research*. 3(4)

Scuderi CB, Shah NR, Haddad C, Haddad-Lacle J, **Bilello LA**, Kuntz G. (2014). Is a Plant-Based Diet Right for Your Patient? *Consultant*, 54(9):688-692.

Scuderi CB, Lee KY, **Bilello LA**, Webb FJ, Shah, NR. (2014). Team-Based Care—the “Who” of the Patient-Centered Medical Home. *Osteopathic Family Physician*, 6(3): 14-19.

Menachemi N, Yeager VA, **Bilello L**, Harle CA, Sullivan CB, Siler-Marsiglio KI. (2011). Florida Doctors Seeing Medicaid Patients Show Broad Interest In Federal Incentives For Adopting Electronic Health Records. *Health Affairs*, 30(8): 1461-1470. doi: 10.1377/hlthaff.2011.0261.

### **Book Chapters**

**Bilello LA**. (2010). Health Policy and the U.S. Healthcare System. In E. Andresen (Ed.), *Public Health Foundations: Concepts and Practices* (pp. 349-366). Somerset, NJ: John Wiley & Sons, Inc.

**Bilello LA**. (2010). Health Services Research. In E. Andresen (Ed.), *Public Health Foundations: Concepts and Practices* (pp. 367-386). Somerset, NJ: John Wiley & Sons, Inc.

### **Published Reports**

**Bilello LA** & Siler-Marsiglio KI. (2011). *Health Information Technology Scan of Florida Providers*. WellFlorida Council for the Florida Agency for Healthcare Administration.

Duncan RP, Hall A., Brumback B., Jhang J., Chorba L., **Bilello LA**, Bell LL. (2010). *Medicaid Reform Enrollee Satisfaction Year Two Follow-Up Survey, Volume 1: County Estimates*. Department of Health Services, Management and Policy, University of Florida.

Lemak CH, Landry AY, **Bilello LA**, Bell LL, Van Wert PA. (2010). *Medicaid Reform Organizational Analyses: April 2009-March 2010*. Department of Health Services, Management and Policy, University of Florida.

Lemak CH, Landry AY, **Bilello LA**, Bell LL, Van Wert PA. (2009). *Medicaid Reform Organizational Analyses: April 2008-March 2009*. Department of Health Services, Management and Policy, University of Florida.

Duncan RP, Harman J, Brumback B, Jhang J, Chorba L, **Bilello LA**, Bell LL. (2009). *Evaluating the Impact of Florida Medicaid Reform on Recipients of Mental Health Services: Subproject 1 Enrollee Experiences with Mental Health and Substance Abuse Treatment and Counseling Services*. Department of Health Services, Management and Policy, University of Florida.

### **PRESENTATIONS**

*Guest Lecturer*, University of Florida  
Health Policy and Health Services Research (2009-2012)  
Quality Improvement (2011)  
*Guest Lecturer*, University of North Florida  
Health Disparities (2013)  
Health Planning and Needs Assessments (2006-2008)  
Community Planning and Coalition Building (2007, 2008)  
Health Policy (2007, 2008)  
Health Care Trends in Northeast Florida (2002-2005)



**Bilello L**, Cottler L, **Murphy C**, Brown J, Mudd G, Everett K, Eder M, Strelnick H, Aguilar-Gaxiola S. Perceptions of the COVID-19 Pandemic of High-Risk Populations: Survey Data Collected By Community Health Workers. Poster presentation at the AcademyHealth Annual Research Meeting. Baltimore, MD, July 2024.

Reid M, Gutta J, **Bilello L**, El Hayek M, Knight M, Hilts K, Dilulio J, Gainer J, Nguyen K, Harle C, Sallom R. Identifying Barriers and Strategies to Support Implementation of an Interoperable Clinical Decision Support Tool for Chronic Pain Management. Poster presentation at the AcademyHealth Annual Research Meeting, Baltimore, MD, July 2024.

Webb F, Whitner C, Murphy C, Mull J, Jones J, **Bilello L**. Stages of Change and Preferences for Behavioral Health Activities Among Black and White Women. Poster presentation at AcademyHealth Annual Research Meeting, Baltimore MD, June 2024.

Webb F, Murphy C, **Bilello L**, Gaillard T. Associative Factors for Health Research Participation Among Black Americans: Who's Talking to Who? Poster presentation at AcademyHealth Annual Research Meeting, Baltimore MD, June 2024.

Fisk-Hoffman R, Liu Y, Somboonwit C, Widmeyer M, Bilello L, Prosperi M, Salloum R, Cook R. What Matters Most for Long-Acting Antiretroviral Therapy? A Discrete Choice Experiment. Oral presentation at the International Conference on HIV Treatment and Prevention Adherence, Puerto Rico, June 2024.

Rosales, LC; Striley, C; O'Neal, L; **Bilello, L**; Mudd Martin, G; Everett, K; Eder, M; Strelnick, H; Brown Speights, J; Aguilar-Gaxiola, S; O'Leary, C; Cottler, L. Increasing COVID-19 Vaccine Uptake through Community Engagement: Collaborative Efforts Among Cooperative Extension and Clinical and Translational Science Institutes. Poster presentation at the National Association for Clinical and Translational Science Annual Meeting, Las Vegas, NV, April 2024.

Newkirk-Rucci, Campo L, Padilla A, **Bilello L**. Community Engagement Insights and Evaluation. Panel discussion held at the Center for Thriving Communities Annual Convening, Jacksonville FL, Dec 2023.

El Hayek M, McDonnell C, Noedelo B, Nguyen K, Diulio J, Wang M, Martinez-Wittingham F, **Bilello L**, Salloum R, Harle C. Tailored Implementation Support for Successful Adoption of a Clinical Decision Support Tool for Patients with Chronic Pain. Poster presentation at AMIA Annual Symposium, New Orleans LA, Nov 2023.  
**Bilello L**, Cottler L, Murphy C, Speights JB, Martin GM, Everett K, Eder M, Strelnick H, Aguilar-Gaxiola S. Perceptions of the COVID-19 pandemic: Data collected by community health workers (CHWs)/promotoras from six areas in the U.S. Oral presentation at APHA 2023 Annual Meeting, Atlanta GA, Nov 2023.

Striley C, Rosales LC, **Bilello L**, Speights JB, Martin GM, Everett K, Eder M, Strelnick H, Aguilar-Gaxiola S, O'Neal L, O'Leary C, Cottler L. Who do people who are vaccine hesitant trust for health information? Poster presentation at APHA 2023 Annual Meeting, Atlanta GA, Nov 2023.

Rosales, LC; Striley, C; O'Neal, L; **Bilello, L**; Mudd Martin, G; Everett, K; Eder, M; Strelnick, H; Brown Speights, J; Aguilar-Gaxiola, S; O'Leary, C; Cottler, L. Increasing COVID-19 Vaccine Uptake through Community Engagement: Collaborative Efforts Among Cooperative Extension and Clinical and Translational Science Institutes. Poster presentation at APHA 2023 Annual Meeting, Atlanta GA, Nov 2023.

**Bilello L**, Webb F, Jones R, Knight AM. Impact of a Hospital-Based Food Pharmacy Program on Health Outcomes of Vulnerable Patients. Poster presentation at the AcademyHealth Annual Research Meeting, Seattle WA, June 2023.

Huang Y, Zhang T, Donahoo W, Bian J, **Bilello L**, Shenkman EA, Guo J. Developing A fair individualized Polysocial Risk Score (iPsRS) for identifying increased social risk of hospitalizations in patients with Type 2 Diabetes. Oral presentation at the American Diabetes Association's 83<sup>rd</sup> Scientific Session, San Diego, CA, June 2023.

Webb F, Neff D, Swagger P, **Bilello L**, Hlaing W, Gaillard T. Examining Trust for Research and Researchers and Willingness to Participate in Health Research among Generational Cohorts of African Americans: the Florida

Registry Aging Studies. Oral presentation at the Southern Nursing Research Society Annual Conference, Orlando, FL, March 2023.

Nagda P, Reid M, Williams A, Nordelo B, McDonnell C, **Bilello L**, Harle C, Salloum R. Workflow analysis for the adaptation and implementation of an interoperable clinical decision support tool for chronic pain management. Poster presentation at the AcademyHealth Dissemination and Implementation Conference, Wash DC, Dec 2022.

**Bilello L**, Jones R, Knight AM, Webb F. Implementing and evaluating a food pharmacy program for vulnerable populations Pharmacy. Oral presentation at APHA 2022 Annual Meeting, Boston MA, Nov 2022.

Webb F, Robin N, Murphy C, **Bilello L**. Past and future participation in multi-dimensional wellness programs: A comparative analysis among Black and White women in the United States. Oral presentation at APHA 2022 Annual Meeting, Boston MA, Nov 2022.

Webb F, **Bilello L**, Murphy C, Swagger P, Garcia G, Neff D, Gaillard T. Factors associated with willingness to participate in health-related research studies among African Americans participating in the Florida Registry Aging Study. Oral presentation at APHA 2022 Annual Meeting, Boston MA, Nov 2022.

Salloum R, Guerrier C, Gonzalez Paz L, McDonnell C, **Bilello L**, Martinez-Wittinghan F, Gutierrez M, Masri G, Jones R, Rhodes B, Marcial L, Hurley R, DiIulio J, Militello L, Harle C. A Multidisciplinary System Design Workshop to Adapt Interoperable Clinical Decision Support Tools for Chronic Pain. Oral presentation at AMIA Annual Symposium, Wash DC, November 2022.

Salloum R, **Bilello L**, McDonnell C, Guerrier C, Gonzalez Paz L, Martinez-Wittinghan F, Gutierrez M, Masri G, Jones R, Rhodes B, Marcial L, Hurley R, DiIulio J, Militello L, Harle C. Adapting Interoperable Clinical Decision Support Tools for Chronic Pain in Primary Care: A Multidisciplinary System Design Workshop. Poster presentation at Society for Implementation Research Collaboration Conference, San Diego CA, Sept 2022.

**Bilello L**. Addressing Social Determinants of Health. Oral presentation at SelfMade Health Network Leadership Council, Orlando, FL, June 2022.

Ravago L, Nordli D, **Bilello L**. Increasing HPV Vaccination Rates in the Outpatient Pediatric Setting Using Audiovisual Aid. Poster presentation at the American Academy of Pediatrics National Conference October 2021. (Virtual Meeting)

**Bilello L**, Litvintchouk A, Smotherman C, Lukens Bull K. Hospitalized Patients with Infective Endocarditis and Opioid Drug Dependence in Florida, 2015-2018: A Cross-Sectional Analysis. Oral presentation at APHA 2021 Annual Meeting & Expo, Denver CO and online, October, 2021.

**Bilello L**, Morga K, Webb F. COVID-19 symptoms of homeless persons who are at increased risk for severe illness due to chronic disease status. Poster presentation at APHA 2021 Annual Meeting & Expo, Denver CO and online, October, 2021.

**Bilello L**, Litvintchouk A, Smotherman C, Lukens Bull K. Hospitalized Patients with Infective Endocarditis and Opioid Drug Dependence in Florida, 2015-2018: A Cross-Sectional Analysis. Poster presentation. AcademyHealth Annual Research Meeting; Virtual, July 2021.

Webb F, **Bilello L**, Jones R, Morga K, Knight A. Association between COVID-19 symptoms and diabetes status among those experiencing homelessness. Oral presentation at the Network of Minority Health Research Investigators (NMRI) 19th Annual Virtual Workshop, April 2021.

**Bilello L**, Livingood WC, Lukens-Bull K, Kaunitz A, Biegner S. Perceptions concerning long acting, reversible contraception among urban minority women. Oral presentation at American Public Health Association Annual Meeting; Virtual, October 2020.

Childers D, Hurst K, Nguy M, Rohan D, **Bilello L**. Post-Residency Use of Developmental Test Kits. Poster presentation at the Society for Developmental and Behavioral Pediatrics Annual Meeting, Virtual, October 2020.

Haddad J, Haddah C, **Bilello L**, Masri G, Cox D. "Food for Health: Evaluation of a Fruit and Vegetable

Prescription Program at a Community Health Clinic” poster presentation at the American Academy of Ambulatory Care Nursing 45<sup>th</sup> Annual Conference, Chicago, IL, April 2020.

Haddad J, Burwell A, Haddad C, Scuderi C, **Bilello L**. “Implementation of a protocol for transitional care management across a diverse academic health system and its impact on hospital re-admission rate” poster presentation at the annual Society of Teachers of Family Medicine meeting, Phoenix, AZ, December 2019.

**Bilello L**, Scuderi C, Haddad C, Smotherman C. “Practice Transformation: Using Team-based Care Training to Improve Diabetes Outcomes” poster presentation at the AcademyHealth Annual Research Meeting, Washington DC, June 2019.

Chenot T, Christopher R, Sacerio JK, Sherwood G, **Bilello L**, Gautam S. “Building an Academic-Clinical Partnership with QSEN to Improve Health Outcomes” poster presentation at QSEN International Forum, Cleveland, OH, May 2019.

Scuderi C, Haddad C, **Bilello L**, Shahady E, Lorbeer C. “Practice Transformation: Improving Quality and Safety using a Team-based Care Approach” poster presentation at the Society of Teachers of Family Medicine Annual Meeting, Tampa FL, December 2018.

Haddad-Lacle J, **Bilello L**, Haddad C, Scuderi C. “Implementation for best practice tools to improve Healthcare Effectiveness Data and Information Set (HEDIS) scores across a large diverse outpatient network” oral presentation at the Society of Teachers of Family Medicine Annual Meeting, Tampa FL, December 2018.

**Bilello L**, Phillips T, De Lucca M. “Text me! A mHealth intervention to promote healthy eating and active living” oral presentation at the American Public Health Association Annual Meeting, San Diego CA, November 2018.

Smotherman C, **Bilello L**, Lukens Bull K. “Opioid Dependence and Methicillin-resistant Staphylococcus Aureus (MRSA) in Hospitalized Patients in Florida: A Retrospective Study” oral presentation at the American Public Health Association Annual Meeting, San Diego CA, November 2018.

**Bilello L**, Lukens Bull K, Pomm R. “Project Save Lives: Rapid Treatment Protocol using Peer Recovery Specialists in the Emergency Department” oral presentation at the American Public Health Association Annual Meeting, San Diego CA, November 2018.

Porterfield D, Bevc C, Husick C, Jacobs S, **Bilello L**, Wilson MM. “HIV Testing Site Characteristics, Patterns of Referral to Clinical Care Organizations and Linkage to Care” poster presentation at the American Public Health Association Annual Meeting, San Diego CA, November 2018.

**Bilello L**. “Introduction to Research Methods and CHEQR Resources” oral presentation for UF Health Jacksonville Pathology Grand Rounds, Jacksonville FL, November 2017.

**Bilello L**, Phillips T, De Lucca M. “Using cash register receipt data to monitor changes in food purchasing behavior” poster presentation at the American Public Health Association Annual Meeting, Atlanta GA, November 2017.

**Bilello L**, Livingood WC, Smotherman C, Lukens-Bull K, Choe U. “Participatory Research Approach for improving STI outcomes” poster presentation at the American Public Health Association Annual Meeting, Atlanta GA, November 2017.

Phillips T, **Bilello L**, De Lucca M. “Health Literacy: Teaching Youth the Financial Impacts of Healthy Behaviors and Decision Making” oral presentation at the American Public Health Association Annual Meeting, Atlanta GA, November 2017.

Cohen N, Richter J, Phillips T, **Bilello L**, De Lucca M. “Eat Smart Broward - A county wide healthy eating initiative” oral presentation at the American Public Health Association Annual Meeting, Atlanta GA, November 2017.

**Bilello L**, Azqueta M, Banzhaf M. "Evaluation of CBPR Programs and Lessons Learned" oral presentation at the People's Scientific Conference and 7<sup>th</sup> Annual Florida Community Health Worker Coalition Summit, Gainesville, FL, September 2017.

**Bilello L**, Scuderi C, Shahady E, Ebare K. "Practice Transformation: Improving Quality and Safety Using a Team-Based Care Approach" poster presentation at the AcademyHealth Annual Research Meeting, New Orleans LA, June 2017.

**Bilello L**, Scuderi C, Shah N. "Comparing Knowledge Level of Providers and Staff on Patient Centered Medical Home Concepts" poster presentation at the AcademyHealth Annual Research Meeting, New Orleans LA, June 2017.

Porterfield D, Husick C, Bevc C, **Bilello L**, Jacobs S, Wilson MM. "Integrating to Improve: Examining Linkages across Regional HIV Systems of Care" poster presentation at the AcademyHealth Annual Research Meeting, New Orleans LA, June 2017.

Richter J, Phillips T, **Bilello L**, Thambad S, De Lucca M. "Improved childcare standards for healthier children: A policy approach" oral presentation at the American Public Health Association Annual Meeting, Denver CO, November 2016.

Phillips T, Richter J, **Bilello L**, De Lucca M. "Strategies for creating smoke free parks in a preempted state" oral presentation at the American Public Health Association Annual Meeting, Denver CO, November 2016.

Garces A, Phillips T, Rovira I, Crawford A, **Bilello L**, De Lucca M. "Healthy Community Zones: A Collective Impact Approach" poster presentation at the American Public Health Association Annual Meeting, Denver CO, November 2016.

Phillips T, Olivieri A, De Lucca M, **Bilello L**. "Good Neighbor Store: A youth-led healthy school zone approach to improving food environments in corner stores" oral presentation at the American Public Health Association Annual Meeting, Denver CO, November 2016.

**Bilello L**, Phillips T, Thambad S, De Lucca M. "Implementation of Go, Slow, Whoa food labeling system at worksites" poster presentation at the American Public Health Association Annual Meeting, Denver CO, October 2016.

Olivieri A, Lozano-Baugh A, Phillips T, Alberani A, De Lucca M, **Bilello L**. "From Convenience Stores to Good Neighbor Stores (GNS): Using PhotoVoice to organize youth-led store assessments and recommendations" oral presentation at the American Public Health Association Annual Meeting, Denver CO, October 2016.

Livingood WC, **Bilello L**, Lukens-Bull K, Choe U. "Participatory Research Approaches to Identify Actionable Cost Saving Opportunities in Public Health" oral presentation at the American Public Health Association Annual Meeting, Denver CO, October 2016.

Ravago LC, Haddad C, Haddad-Lacle J, Kockler V, Devos E, **Bilello L**. "Impact of Global Medical Service Trips on Physician Careers" poster presentation at the 8th annual International Conference on Education and New Learning Technologies, Barcelona Spain, July 2016.

Porterfield D, Husick C, Bevc C, **Bilello L**, Wilson MM. "Improving systems of care for early detection, linkage, and continuous care for persons with HIV/AIDS" poster presentation at the NACCHO Annual Meeting, Phoenix AZ, July 2016.

**Bilello L**, Livingood W, Choe U. "Combining Cost Analysis and Participatory Research Approaches to Identify Actionable Cost Saving Opportunities in Public Health" poster presentation at the AcademyHealth Annual Research Meeting, Boston MA, June 2016.

Webster-Bass S, **Bilello L**. "The Mirror Project: Leadership and Organizational Cultural and Linguistic Competency Development" oral presentation at the Annual Research and Policy Conference on Child, Adolescent & Young Adult Behavioral Health, Tampa FL, March 2016.

Mickler J, Hill Fane J, Watson S, **Bilello L**. Parent Partners engaging families in Wraparound services. Poster presentation at Annual Research and Policy Conference on Child, Adolescent & Young Adult Behavioral Health, Tampa FL, March 2016.

**Bilello L**, Livingood W, Sorensen B. "Identifying Cost Variations in STD Service Delivery among Florida County Health Departments" oral presentation at the AcademyHealth Annual Research Meeting – PHSR Section, Minneapolis MN, June 2015.

**Bilello L**, Livingood W, Sorensen B. "Using cost analysis to identify cost saving strategies by local health departments in delivering STI services" oral presentation at the Keeneland PHHSR Conference, Lexington, KY, April 2015.

Webster-Bass S, **Bilello L**. "The Mirror Project: Evaluating cultural and linguistic competence in child serving organizations" oral presentation at Annual Research and Policy Conference on Child, Adolescent & Young Adult Behavioral Health, Tampa FL, March 2015.

**Bilello L**, Livingood W, Sorensen B. "Developing a funding allocation model for STI services using population data" roundtable discussion held at the American Public Health Association Annual Meeting, New Orleans LA, November 2014.

**Bilello L**, Livingood W, Sorensen B. "Using cost analysis to prioritize cost saving strategies by local health departments in delivering STI services" oral presentation at the American Public Health Association Annual Meeting, New Orleans LA, November 2014.

Grewal R, **Bilello L**. "Provider practices in advanced care planning" poster presentation at the American Academy of Family Practice Assembly, Wash D.C, October 2014.

Livingood W, **Bilello L**, Sorensen B. "Factors influencing the variation in costs in the delivery of STD services in Florida" poster presentation at the AcademyHealth Annual Research Meeting, San Diego CA, June 2014.

**Bilello L**. "Health Disparities in Duval County" oral presentation at the Emergency Department Disparities Symposium at UF Health Jacksonville, June 2014.

**Bilello L**, Harle CA, Harman J, Duncan RP, Cook RL. "The relationship between electronic health record Stage 1 Meaningful Use objectives and hospital quality of care" poster presentation at the AcademyHealth Annual Research Meeting, Baltimore MD, June 2013.

**Bilello L**, Harle CA, Harman J, Duncan RP, Cook RL. "Organizational characteristics associated with electronic health record "meaningful use" in hospitals" poster presentation at the AcademyHealth Annual Research Meeting, Baltimore MD, June 2013.

Scuderi S, **Bilello L**, Shah N, Lee K. "Comparing the knowledge level of providers and staff on Patient Centered Medical Home concepts" poster presentation at the North American Primary Care Research Group PBRN Conference, Bethesda MD, June 2013.

Thomas BS, Lee KY, Stewart EB, Malcolm K, **Bilello L**. "Data Driven Team Approach in Reducing Health Disparities in a Medical Home Model" poster presentation at the Xavier University of Louisiana College of Pharmacy's Center for Minority Health and Health Disparities Research & Education Annual Health Disparities Conference, New Orleans LA, March 2013.

**Bilello L**. "Access, Quality and Cost Issues in Health Care" oral presentation to Leadership Florida at Shands Jacksonville on January, 2013.

Harle CA, Schumacher JR, Everhart DM, **Bilello L**, Markham MJ. "Long-term Breast Cancer Survivors' Perceptions of Cancer Risk: A Mental Models Study" poster presentation at the Annual Meeting of the Society for Medical Decision Making in Phoenix AZ, October, 2012.

**Bilello L**, Harle CA, Menachemi N, Siler-Marsiglio K, Sullivan C. "Assessing Florida Hospital's Preparedness for the HITECH EHR Incentive Program" poster presentation at AcademyHealth Annual Research Meeting, Seattle WA, June 2011.

**Bilello L**, Harle CA. "Assessing Florida Hospital's Preparedness for the HITECH EHR Incentive Program" poster presentation at University of Florida College of Public Health and Health Professions Research Day, March 2011.

**Bilello L**, Harman J, Duncan RP, Brumback B, Zhang J, Bell LL, Chorba L. "Enrollee Experiences with Mental Health Services in Florida's Medicaid Reform Program" poster presentation at University of Florida College of Public Health and Health Professions Research Day, March 2010.

Xin H, McKay NL, **Bilello L**, Kukla M. "Is there a financial difference between rural and urban hospitals? Poster presentation at AcademyHealth Annual Research Meeting, Chicago IL, June 2009.

**Bilello L**, Schimpf P, Weller AK, Albury S, Hutton MS. "Sustaining Improvement in Care Delivery" oral presentation at the Florida Department of Health Clinical & Preventive Practice Management Summit, Jacksonville FL, January 2007.

Albury S and **Bilello L**. "Reducing Health Disparities: Focusing Data to Drive Local Innovations" oral presentation at the Florida Minority Health Disparities Summit, Tampa FL, May 2007.

**Bilello L** and Lombardo R. "Medicaid Reform – Impact on Rural Health Care" oral presentation at the Florida Rural Health Association Annual Meeting, Orlando FL, December 2006.

**Bilello L**, Stubbs V, van Caulil K. "Keys to Unlocking the Evaluation Edge – Data Driven Success Stories" oral presentation at the 100<sup>th</sup> Grant Symposium – Blue Foundation for a Healthy Florida, Orlando FL, June, 2006.

**Bilello L** and Page D. "Using NCQA to Achieve Public Health Outcomes" oral presentation at American Public Health Association Annual Meeting, Washington D.C., November 1998.