

**CITY COUNCIL RESEARCH DIVISION
LEGISLATIVE SUMMARY**



JEFFREY R. CLEMENTS
Chief of Research
(904) 255-5137

117 West Duval Street
City Hall, Suite 425
Jacksonville, FL 32202
FAX (904) 255-5229

Bill Type and Number: Ordinance 2024-944

Introducer/Sponsor(s): Council President at the request of the Mayor

Date of Introduction: November 26, 2024

Committee(s) of Reference: R, F

Date of Analysis: November 27, 2024

Type of Action: Appropriation; ITech plan amendment; budget ordinance amendment; designation of oversight agency

Bill Summary: The bill appropriates \$200,000 from the Grant Application Solution project to the Salesforce Public Sector Platform Implementation project within the IT System Development Fund for the purpose of increasing funding to the Salesforce Public Sector Platform Implementation project. It amends the 2025-2029 Five-Year IT System Development Plan, approved by Ordinance 2024-507-6 E by substituting a new Exhibit 1, a revised project list. The bill amends the FY24-25 budget (Ordinance 2024-504-E) to replace Schedule A4, "Fiscal Year 2025-2029 IT System Development Projects", to reflect the appropriation of funding to the Project in the current fiscal year. The Technology Solutions Department is designated as the oversight agency for the project.

Background Information: The purpose of the appropriation is to provide funding in connection with the Salesforce Public Sector Platform Implementation Project so that a grants management module may be included. This will provide specific enhancements to the Project that will improve citizen engagement, streamline processes, and expand access to services. The Salesforce platform will support phased improvements rolling out over multiple years in technology in the Office of Administrative Services, Office of Economic Development, Grants and Compliance Division and Municipal Code Compliance Division.

Policy Impact Area: Customer service improvement

Fiscal Impact: The bill reallocates \$200,000 within the Technology Solutions Department budget

Analyst: Clements