

# Daniel Piastuck

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110 Vista Lake Circle, Ponte Vedra, FL

## SUMMARY

Experienced Director with a demonstrated history of working in the Parks & Recreation industry. Skilled in recreational programming, community engagement, facility management, beach & pool operations, government relations, project management, leadership & development, and park maintenance and operations.

## EXPERIENCE

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2021 – Present

*City of Jacksonville Parks, Recreation, & Community Services*

*Jacksonville, FL*

### **Parks District Manager**

- Provide oversight and direction of operations, programming, and facility maintenance for athletics, tennis, and aquatics facilities, grounds, and programs.
- Coordinate and management of partners to expand programming opportunities, both through Request for Proposals and contract programming while improving relationships with athletic associations, Duval County Public Schools and other community-based organizations including internal and external stakeholders.
- Meet with department, city and local divisions, and partner agency staff to plan and discuss proposed courses of action for projects and issues while representing the department at community meetings, events, and other city functions.
- Develops plans for implementation, and evaluate and monitor programs to ensure that the infrastructure and recreational needs of the general public are above and beyond expectations.
- Administers and coordinates maintenance and improvement needs, contracts and infrastructure support to include reviewing plans, specifications and inspecting and monitoring the work of contractors.
- Investigates and resolves complaints and issues concerning park facilities, programs, improvements and safety matters.

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2014 – June, 2021

*New York City Department of Parks & Recreation*

*New York, NY*

### **Regional Manager** (*Dec. 2017 – June 2021*)

- Develop, plan, and execute agency initiatives through research and analysis while operating, caring for, and improving over 350 properties including community parks, recreational facilities, pools, beaches, playgrounds and athletic centers.
- Engage and lead over 400 employees while surpassing standards for overall condition, safety, and experience in operations, programming, planning, capital improvements, and events.
- Proactively develop a successful and personalized working relationship with local officials, city/state/federal agencies, community groups, and internal divisions through professional representation, communication and inter-agency coordination.
- Direct the planning and execution of sporting events, festivals, concerts, community events, and volunteer events with a focus on a high-quality guest experience.
- Coordinate oral and written responses for all park related inquires and concerns for NYC parks, pools, and beaches throughout the Borough of Queens while attending community meetings in order to communicate goals, discuss concerns, and develop new needs.
- Communicate daily with staff to express short and long-term goals, challenges, and agency initiatives while developing a system of reporting and planning for future needs and improvements.
- Identify capital construction priorities and request assigned funding while working with our capital projects team to review needs and approve designs.

**Park & Recreation Deputy Administrator** (Apr. 2015 – Dec. 2017)

- Developed and managed NYC Parks event operation plans for events such as the Tennis US Open, 2015 MLB World Series in Flushing Meadows Corona Park, festivals, local sporting events, and concerts.
- Positively enhanced and managed operations, programming, permits, events, and capital projects for over 2,000 acres of maintained parkland, 7 miles of ocean beaches, 5 ½ miles of boardwalk, over 90 parks and playgrounds, recreation and aquatic centers, marinas, multi-cultural institutions and professional athletic arenas, while ensuring a positive visitor experience.
- Oversee the implementation of projects such as the Rockaway Conceptual Plan which highlights the agencies plan, funding efforts, overview, and goals for the improvement of park space, facilities, beaches, and boardwalk in the aftermath of Hurricane Sandy.
- Ensure facility and park features are inspected in accordance with the Parks Inspection Program standards while creating a sense of urgency for the immediate correction of safety hazards.
- Track district maintenance activities, including data analytics, status of work orders and inventory levels using the Asset Management Park System, while generating reports to create schedules and ensure work is being completely ahead of schedule.

**Director of Operations** (Jan. 2014 – Apr. 2015)

- Successfully launched the opening of the Flushing Meadows Corona Park Aquatic Center under the management of NYC Parks while directing the overall operation and development of the facility, service contracts, memberships, events, programs, vendors, and scheduling while identifying new needs and goals for continued growth.
- Increased YOY program enrollment by 58% and increased center memberships by 7,200 members through improved customer service and cleanliness ratings of the 110,000 sq. ft. facility.
- Developed a system of daily, monthly, quarterly, and annual analysis and reporting in order to review past ratings, previous challenges, and future goals and initiatives.

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2012 - 2014

Walt Disney World Swan & Dolphin Resort

Lake Buena Vista, FL

**Resort Recreation Manager**

- Coordinated the maintenance, operation, and events of the resort's fitness centers, athletic courts, pools, activity centers, and outdoor spaces.
- Developed department purchasing needs and contracts while increasing department revenue and decreasing expenditures while managing multiple multi-million-dollar budgets.
- Established and delivered an unparalleled resort event & activity calendar of activities including team sports, recreation, holiday events, fitness, & team building.
- Created an annual replacement schedule for purchasing to make sure all facility items exceed standards in condition and cleanliness.

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2011 - 2012

Asphalt Green

New York, NY

**Program Director**

- Recreating the companies acknowledged unparalleled sports programs and developing new programs, while demonstrating effective and efficient training to ensure staff quality and assurance for each specialized program.
- Accelerated recreation program enrollment and surpassed set service, revenue, and budget goals while creating additional opportunities to help under resourced communities across New York City through athletic programming.
- Coordinated the development and implementation of various sales and marketing events taking place at events such as the Tribeca Film Festival, NYC Summer Streets, and March Madness at the World Financial Center while acting as a liaison between the both Asphalt Green locations.

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2009 - 2011

Mid Island YJCC

Plainview, NY

**Director of Aquatics & Recreation**

- Prepared and executed successful aquatic and recreational programs for all ages, as well as creating new programs to the curriculum.
- Provide leadership and direction in development of short and long-range plans with action plans such as weekly training to ensure staff quality and assurance
- Managed all facility operations, marketing, forecasts, and budgeting while monitoring results to exceed objectives.

## EDUCATION

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May 2008

State University of New York at Stony Brook

*Stony Brook*

### **Bachelor of Arts, Economics**

Minor Studies: Business Management - Dean's List - Scholar Athlete - NCAA Division I Athlete - Team Captain

## SKILLS & AFFILIATIONS

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- Software programs including inspections, capital projects, event management, purchasing, vehicle and inventory management.
- Suffolk County Parks Ocean Rescue Tower Captain (2005 – 2012)
- Walt Disney World Resorts Recreation Internship (2008)
- National Recreation & Park Association Member
- Capital Project Design Review
- Recreation & Aquatic Center Operations
- Park Maintenance & Operations
- Former NSPF Certified Pool Operator
- Former American Red Cross: Lifeguard Instructor, Water Safety Instructor, Lifeguard Management
- Contract Management