Introduced by Council Members Johnson and Diamond:

EHIEDER C. C. C. O. M.

## RESOLUTION 2025-790

A RESOLUTION COMMENDING AND HONORING KAREN BOWLING FOR HER EXEMPLARY CAREER IN PUBLIC SERVICE, ENTREPRENEURSHIP, AND EDUCATION, AND ACKNOWLEDGING HER ROLE AS A PIONEER IN THE HISTORY OF OUR CITY; PROVIDING AN EFFECTIVE DATE.

WHEREAS, Karen Bowling's life and career reflect a steadfast commitment to this community, demonstrating vision, service, leadership, and innovation across sectors; and

WHEREAS, a proud alumna of the University of North Florida, Ms. Bowling began her professional journey in broadcast journalism as an intern at WTLV-TV 12 in Jacksonville, setting the foundation for a lifelong path of public engagement; and

WHEREAS, Ms. Bowling transitioned into healthcare marketing and administration, and ultimately co-founded the walk-in urgent care network Solantic, serving as its CEO for a decade, building a successful enterprise while contributing to expanded access to healthcare in Northeast Florida; and

WHEREAS, following the sale of Solantic, Ms. Bowling joined Mayor Alvin Brown's Administration in July 2011 as Deputy Chief Administrative Officer of Jacksonville, and in 2012 was elevated to Chief Administrative Officer (CAO); as the second woman ever to serve in that role in the City of Jacksonville, she steered municipal operations through periods of economic challenge, fiscal constraint, and organizational change; and

WHEREAS, as CAO, Ms. Bowling's leadership was marked by her

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ability to synthesize complex policy, balance competing demands, calm tensions, and ensure that city services were responsive to residents in need; and

WHEREAS, after her tenure as CAO for Mayor Brown, Ms. Bowling served as public affairs director at the firm Foley & Lardner, before returning to academia and economic development; and

WHEREAS, in January 2019, Ms. Bowling was appointed as the first Director of the University of North Florida (UNF) Center for Entrepreneurship & Innovation, helping to establish a new anchor for mission-driven innovation in Jacksonville and Northeast Florida; and

WHEREAS, shortly thereafter, Ms. Bowling was tapped to serve as the first Vice President of Jobs at UNF, an initiative to connect students and alumni to employers through internships, externships, career immersion, and job placement; and

WHEREAS, in these roles at UNF, Karen Bowling forged strategic partnerships with business leaders, community organizations, and public sector stakeholders strengthening Jacksonville's economic ecosystem and expanding opportunity pipelines; and

WHEREAS, beyond these institutional roles, Ms. Bowling has given generously of her time and leadership on a wide array of civic boards and commissions: she serves on the 4th Circuit Judicial Nominating Commission, the Florida State College District Board of Trustees (past Chair), and has served on the Board of Security Devices International, among others; As well, Ms. Bowling is a graduate of Leadership Jacksonville and Leadership Florida, credentials exemplifying her resolve to lead and invest in the civic fabric of our region; and

WHEREAS, at the invitation of Mayor Donna Deegan in 2023, Karen Bowling returned to City Hall as Chief Administrative Officer once again, bringing institutional knowledge, quiet professionalism and steady leadership to the new administration; and

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WHEREAS, Ms. Bowling is set to conclude her service as Chief Administrative Officer effective October 24, 2025, leaving behind a legacy of competence, collaborative governance, and boundary-breaking public leadership; now therefore

BE IT RESOLVED by the Council of the City of Jacksonville:

Section 1. The City Council hereby commends and honors Karen Bowling for her exceptional career of service, across entrepreneurship, higher education, and municipal government, and for her role in shaping Jacksonville's future. The Council acknowledges and celebrates her leadership in building bridges, her role expanding opportunity for the UNF Ospreys, and her record of public, private, and civic stewardship. The Council extends its deepest gratitude for all that Ms. Bowling has done to elevate our city and to open pathways for the next generation of leaders, and further expresses best wishes for her continued success, impact, and fulfillment in the chapters yet to come.

Section 2. Effective Date. This Resolution shall become effective upon signature by the Mayor or upon becoming effective without the Mayor's signature.

/s/ Shannon MacGuillis

Form Approved:

Office of General Counsel

Legislation Prepared By: Colleen Hampsey, City Council Research

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