

ALAN E. PARKER #7107

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OBJECTIVE:

To utilize my previous training and experience to maximize my potential and ability to serve the Citizens of Jacksonville and the Jacksonville Sheriff's Office.

WORK EXPERIENCE:

March 2023 to Present

Jacksonville Sheriff's Office

Chief of Investigations

- Managed the operations of the Investigations Division to include the Major Case Section, Specialized Investigations Section and the Property Crimes and Investigative Support Section.
- The Investigations Division is comprised of approximately 285 personnel including detectives, sergeants, lieutenants, assistant chiefs and civilian employees.
- Responsible for \$60 Million budget regarding division operations, technology, payroll, overtime, travel and training.

September 2021 to March 2023

Jacksonville Sheriff's Office

Assistant Chief of Information Systems Management

- Oversight of daily operations in Information Systems Unit
- Responsible for \$14 Million budget regarding agency systems, infrastructure and unit payroll, travel and training
- Created new management structure and staffed accordingly to maximize asset returns
- Continually evaluated systems and procedures and implemented changes necessary to improve efficiency of the unit
- Coordinated agency response during a cyber incident involving the City of Jacksonville and ensured the Jacksonville Sheriff's Office was not affected
- Worked with other JSO Departments and outside agencies in preparations of Cyber Continuity of Operations Plans

April 2019 to Present

Jacksonville Sheriff's Office

Professional Oversight Unit / Public Relations and Information Unit Lieutenant

- Coordinated IACP Operational Assessment of the JSO involving all aspects of operations, staffing and zone realignment

- Oversaw daily operations of the Professional Oversight Unit and the Public Information Unit
- Served as Floor Leader on the Response to Resistance Review Boards
- Served as facilitator for the JSO Safety Board
- Served as a member of the Annual Training Committee for the JSO

February 2019 to April 2019

Jacksonville Sheriff's Office

Homeland Security Lieutenant

Violent Crimes Impact Team / Gang Unit

- Supervised two units including three sergeants and their respective squads
- Responded to shooting incidents involving group violence and gang activity
- Conducted weekly meetings discussing Violent Crime Impact Team case progression and group motivated incidents
- Conducted monthly information sharing meetings with various agencies regarding gang information updates
- Participated in bi-weekly National Network conference calls regarding group motivated incidents
- Conducted weekly Custom Notifications of gang members with the Gang Investigation Unit

July 2017 to February 2019

Jacksonville Sheriff's Office

Homeland Security Lieutenant

Computer Forensics / Internet Crimes Against Children / Technical Support Unit /

Forfeiture Warehouse

- Supervised five units including three sergeants and their respective squads
- Created and monitored spending on department budgets for Forfeiture, Warehouse, Computer Forensics, Internet Crimes Against Children and the Technical Support Unit.
- Created and monitored Safeguard Program for Computer Forensics and Internet Crimes Against Children
- Coordinated and supervised ICAC chat operation "D.U.V.A.L." resulting in 19 arrests for multiple offenses.
- Initiated utilizing City Safety inspection center to conduct annual safety inspections on Warehouse vehicles used by JSO
- Coordinated and executed first On-line auctions of Forfeiture vehicles resulting in more than doubling average revenues collected on each vehicle sold.
- Reduced Computer Forensic device turnaround time from six months to approximately 48 hours - virtually eliminating the back-log.

- Oversaw the purging of obsolete covert device inventory in the Technical Support Unit. Subsequently replaced the inventory with current, new technology greatly increasing the abilities of the unit.

January 2017 to July 2017

Jacksonville Sheriff's Office

Patrol Lieutenant / Field Force Co-Commander

- Supervise three sergeants and their squads in patrol
- Respond to required calls for service
- Handle EARS broadcast and media briefs
- Coordinate training for squads and the Zone
- Attended Sheriff's Watch and CPAC meetings
- Conducted training sessions for the community
- Investigated and resolved complaints assigned by Internal Affairs
- Coordinate Zone 2's Finest Officer of the Month and Yearly awards
- Coordinated monthly Field Force training
- Assisted in preparation of annual budget and five-year plan for Mobile Field Force
- Staffed special events with Field Force officers as required
- Coordinated training of all Zone CPR teams, City-wide CPR teams, Bike Units and X-Ray Units in basic Field Force Concepts
- Served as member of CORE

October 2014 – January 2017

Jacksonville Sheriff's Office

Patrol Sergeant / Field Force Sergeant:

- Supervise patrol squad
- Serve as S.I.C. in Lieutenant's absence
- Assist in Lieutenant Walks
- Coordinate deployments to address crime trends and any projects needed by Lieutenant or Zone Commander
- Complete monthly evaluations for probationary officers
- Review and approve Daily Observation Reports of recruits
- Review and approve all daily reports and citations of officers
- Respond to calls for service
- Investigate and resolve complaints of citizens
- Attend Sheriff's Watch and CPAC Meetings
- Served as the Mobile Field Force Administrative Sergeant
- Served as Extrication Team Leader and coordinated training for officers
- Scheduled specialized training for Extrication Team
- Documented all training and attendance in ACADIS

April 2009 – October 2014

Jacksonville Sheriff's Office

Police Officer/Task Force/ X-Ray Officer:

- Investigate tasks assigned by Zone Commander
- Research Crime Analysis data to identify crime trends and concerns
- Develop and coordinate daily deployment activities to address recent crime trends
- Work in conjunction with detectives to assist in felony investigations
- PIC Duties in absence of Sergeant
- Prepare weekly reports to advise supervisors and Zone Commander of incidents and deployments results
- Attend numerous community meetings on behalf of the Sheriff's Office

February 2009 – April 2009

Jacksonville Sheriff's Office

Burglary Detective:

- Investigate residential and business burglaries within my assigned area
- Meet with business owners to discuss security strategies
- Prepare bi-weekly reports for Crimes meetings updating the status on various investigations and incidents
- Coordinate and share information with Zone Commander

February 2004 – February 2009

Jacksonville Sheriff's Office

Police Officer:

- Handle daily calls for service
- MCI case management
- PIC Duties in absence of Sergeant
- Follow up on investigations on intelligence information
- Attend numerous community meetings on behalf of the Sheriff's Office

EDUCATION:

University of South Florida:

- Bachelor of Science in Accounting

Florida State College:

- Associate in Arts

Jacksonville Sheriff's Office:

- Interviews and Interrogations
- Kinesics Interviews
- Injury and Death Investigations
- Narcotics and Dangerous Drugs
- Vehicles in Combat
- Patrol Rifle
- ICS 100, 200, 300, 400, 700 and 800
- Lowjack Certified
- Low-light Shooting Tactics
- DEA Outdoor Marijuana Grow School
- JAXPORT Security Strategies
- Developing Effective Leaders from the Inside Out
- Viking Tactics - Leadership in the Shadows
- Initiating a SWAT Callout – A Watch Commander’s Perspective
- Prevention and Response to Suicide Bombings
- Incident Response to Terrorist Bombing Incidents
- Field Force Operations
- Field Force Command
- Field Force Extrication
- Field Training Officer
- US National Grid Training
- Active Shooter Incident Management
- Joint Counter Terrorism Workshop
- Internal Affairs Investigations
- Cyber Incident Table Top Exercise with Executive Staff, CISA and the FBI

Awards Received:

- Zone 3 Officer of the year 2008
- Zone 3 Officer of the month – September 2008
- Commendations available upon request