

## Operation New Hope Re-Entry Services

### City Grant Proposal Term Sheet

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**Grant Recipient:** Operation New Hope, Inc., a Florida not for profit corporation (“Recipient”)

**Program Name:** Re-Entry Services (“Program”)

**City Funding Request:** \$400,000 (“City Funds”)

**Fiscal Year:** Fiscal Year 2019-2020

**City Contract Term:** October 1, 2019 – September 30, 2020

**Any substantial change will require Council approval.**

#### **Program Background:**

Operation New Hope is a recognized leader in empowering people returning from the criminal justice system to realize that *Second Chances Matter*™. Our Ready4Work© program has provided services to over **5,000 Jacksonville citizens since 2003**. By providing case management, career development, mental health support, vocational training, and a dedicated job coach approximately 65% of graduates move into gainful employment.

#### **Program Services and Activities:**

The following Program services and activities will be provided to support clients exiting the jail and prison system. The Program will include:

- 4 weeks of career development including things like: resume writing, mock interviewing, conflict resolution, customer service, and other Soft skills.
- During the 4 weeks, the client will be assigned the following resources (which will be available for up to a year):
  - a case manager that will create an individualized plan of care
  - a mental health coordinator
  - a job-coach
- If the client is a good candidate for Vocational Training, that will be offered as well.
- Once the client is ready to find a job, the job coach will work directly with local employers to find a job opening that is a match for the client.
- Supportive services, such as:
  - Monetary assistance with transitional housing
  - Monetary assistance for bus passes
  - Clothes for job interviews
  - Assistance with obtaining vital documentation (birth certificate, driver’s license)
  - Monetary assistance with equipment that is needed for their job assignment

Qualifications for a citizen to participate in our program are as follows:

- Previously incarcerated
- 18+ years old
- Resident of Duval County
- No sexual offense
- No habitual violent offenses
- Drug Free

**Payment Terms:**

City payments will be made on the basis of charges for services.

- The final payment may be prorated based upon workforce readiness or stabilization if the individual does not become employed and is no longer participating in the program. There will be three tiers for payment based on the client's ultimate achievements and involvement at Operation New Hope.
  - One payment will be made per client based upon the highest tier achieved.
  - Tier III, Employment: \$5,500 payment is made when a client has successfully gained employment for two weeks and is able to provide backup.
  - Tier II, Workforce Readiness: \$4,000 payment will be made for client that completes Career Development Class, Resume completion and uploading into various on-line systems, Wonderlic Assessment, several drug screenings, the State of Florida job application, and mock interview class.
  - Tier I, Stabilization: \$2,500 payment will be made for client that completes initial intake, Mental Health screening, Forecast Report, and overall assessment.
- Operation New Hope may also be reimbursed for housing at \$30.76 day (maximum \$2,000 per person).

**Additional Grant Requirements and Restrictions:** City Funds for the Program shall be subject to Parts 1, 2, 4 and 5 of Chapter 118, Jacksonville Municipal Code. Recipient shall use the City funds for the Program in accordance with this City Council approved City Grant Proposal Term Sheet ("Term Sheet") and the City Council approved Program budget. The Grants Administrator may amend this Term Sheet and the approved Program budget consistent with the Program needs provided that any substantial change to this Term Sheet or the approved Program budget will require further Council approval.